

**JAMES  
MADISON  
UNIVERSITY**

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**Annual  
Student  
Consumer  
Information**

# Student Consumer Information

(Code of Virginia §23-2.6.)

[Six-Year Undergraduate Rate;  
Ten-Year History](#)

[Freshman-to-Sophomore  
Retention Rate For Full-Time  
Undergraduate Students;  
Ten-year History](#)

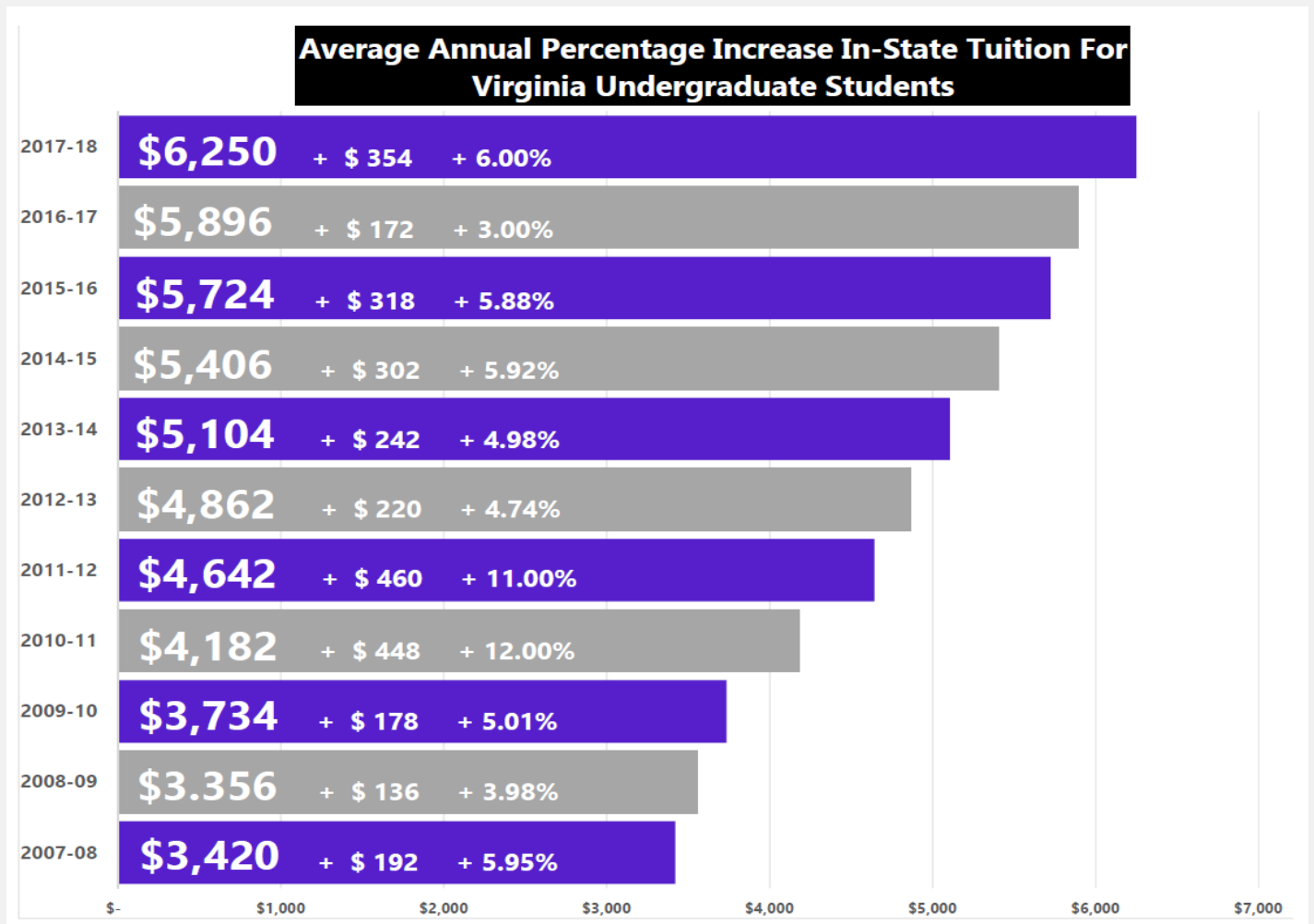
[Annual Report  
Use of Student Fees](#)

[Postsecondary Education and  
Employment Data](#)

[Budget Summary](#)

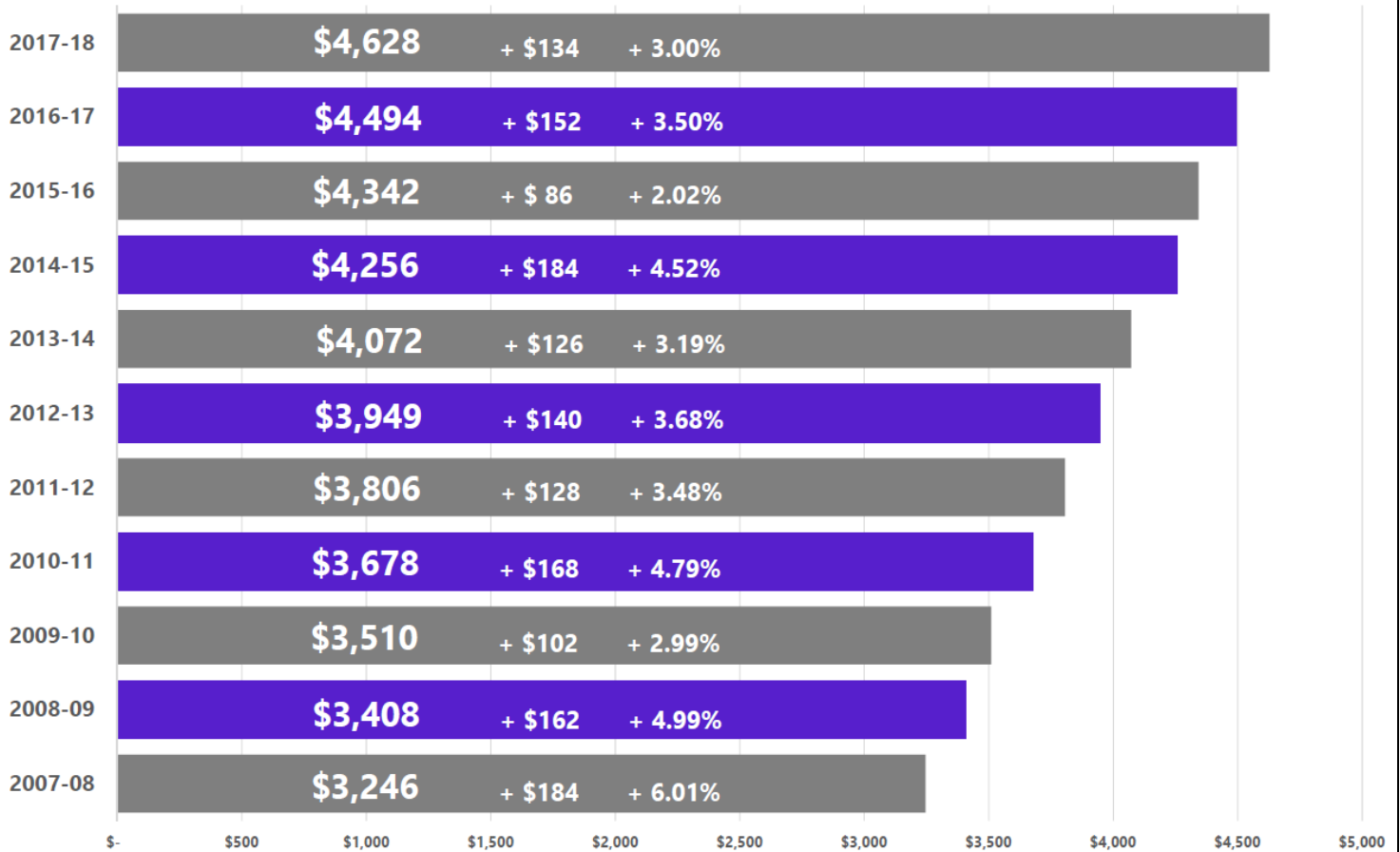
(including either the major budget units (MBUs) in the institution and standard expenditure categories within each MBU for the current fiscal year and the previous fiscal years or a link to the annual reports)

## Average Annual Percentage Increase in Base Undergraduate Tuition; Ten-Year History



## Average Annual Percentage Increase in Mandatory Undergraduate Comprehensive Student Fee; Ten-Year History

**Average Annual Percentage Increase In Mandatory Auxiliary Comprehensive Student Fee for Undergraduate Students**



## Annual Notice Financial Aid and Consumer Information

This notice contains a summary of consumer information that must be made available to all students at James Madison University in accordance with federal regulations set forth by The Higher Education Act of 1965, as amended. Each topic listed gives a brief description of the information that must be disclosed and explains how it can be obtained on-line. Full information is available at <http://www.jmu.edu/financialaid/terms-and-conditions.shtml>.

If you wish to receive a paper copy of any these disclosures, you may submit a written request to the address at the bottom of this communication.

- **Financial Aid Programs**

Information about the terms and conditions of the financial aid programs, as well as the items listed below, can be found at <http://www.jmu.edu/financialaid/terms-and-conditions.shtml>

- The process for how financial aid is awarded
- General student eligibility requirements
- Criteria for selecting recipients and the award amount within the various aid programs
- Criteria for renewal eligibility within the various aid programs
- Satisfactory Academic Progress (SAP) that must be met to receive financial aid
- The method and frequency of financial aid disbursements
- Methods to purchase textbooks
- The general terms of the loan programs, and a sample loan repayment schedule
- The general conditions and terms of employment options under the student aid programs
- Exit loan counseling requirements
- Financial aid for study abroad and/or consortium programs
- Private/alternative educational loans

- **Academic Programs and Facilities**

- Information about undergraduate academic programs can be found at <https://www.jmu.edu/academics/>
- Information about graduate academic programs can be found at <https://www.jmu.edu/grad/programs/areas-of-study.shtml>

- **Accreditation**

James Madison University is accredited by the Southern Association of Colleges and Schools Commission on Colleges to award baccalaureate, masters and doctorate degrees. Information about this agency, how to file a complaint, and other program specific accreditors can be found at <https://www.jmu.edu/jmureports/accreditation.shtml>.

- **Annual Security and Fire Safety Report**

<https://www.jmu.edu/publicsafety/clerycompliance/righttoknow.shtml>  
JMU is required to provide this annual security and fire safety report.

- **Code of Conduct for Education Loans**  
<http://www.jmu.edu/JMUpolicy/policies/4104.shtml>  
 This outlines the code of conduct for JMU employees as it relates to educational loans.
- **Copyright Policies**  
 Information about copyright policies and peer-to-peer filing date can be found at  
<http://www.jmu.edu/computing/filesshare.shtml>.
- **Cost of Attendance**
  - The billable cost to attend JMU (e.g., tuition/fees, room/board, internet fee, etc.) can be found at the University Business Office
    - <http://www.jmu.edu/ubo/>
  - The Undergraduate Cost of Attendance for Financial Aid
    - <http://www.jmu.edu/financialaid/learn/cost-of-attendance-undergrad.shtml>
  - The Graduate Cost of Attendance for Financial Aid
    - <http://www.jmu.edu/financialaid/learn/cost-of-attendance-grad.shtml>
- **Crime Log**  
<https://www.jmu.edu/publicsafety/clerycompliance/daily-crime-log.shtml>  
 The Daily Crime Log at James Madison University contains a listing of crimes or alleged crimes and some suspicious circumstances that have been reported directly to the JMU Police Department.
- **Disability Services**  
 Information about facilities and services for students with disabilities can be found at  
<https://www.jmu.edu/ods/>.
- **Drug and Alcohol Prevention, Programs, and Sanctions**  
 Information about these topics can be found at the following websites:
  - <https://www.jmu.edu/osarp/handbook/OSARP/alcohol-drug-strategies-resources.shtml>
  - <https://www.jmu.edu/healthcenter/alcohol-other-drugs1/index.shtml>
  - <https://www.jmu.edu/JMUpolicy/policies/1110.shtml>
- **Equity in Athletics Data Analysis Report (EADA)**  
 The University annually prepares the EADA Survey that reports on athletic participation, staffing, and revenue and expenses, categorized by men's and women's teams. The Survey is submitted to the federal Department of Education's Office of Postsecondary Education and is available at <https://ope.ed.gov/athletics/#/>.
- **Family Education Rights and Privacy Act (FERPA)**  
<http://www.jmu.edu/registrar/FERPAOutline.shtml>  
 Outlines the Family Educational Rights and Privacy Act of 1974, as amended and applicable to JMU.
- **Fire Log**

[https://www.jmu.edu/publicsafety/clerycompliance/fire\\_log.shtml](https://www.jmu.edu/publicsafety/clerycompliance/fire_log.shtml)

Log of incidents reported as fires.

- **Graduation Rates, Retention Rates, Post-Graduate Study, Post-Graduate Employment**  
<http://www.jmu.edu/oir/student-gradrates.shtml>  
Provides statistics of graduation and retention rates for JMU students, including rates for specific populations of students, as well as post-graduation education and employment information.
- **JMU's Strategic Plan**  
<http://www.jmu.edu/jmuplans/jmu-strategic-plan/index.shtml>  
July 1, 2014 marks the start of a bold new strategic plan for James Madison University and a vision to be the national model for the engaged university: engaged with ideas and the world.
- **Net Price Calculators**  
<http://www.jmu.edu/financialaid/calculators/index.shtml>  
This online estimator was developed to help families plan for future educational costs at JMU. This estimation is not intended to serve as a financial aid award notice.
- **Student Activities**  
Information about available student activities can be found at <http://info.jmu.edu/studentactivities/student-organizations/>.
- **Student Body Diversity**  
Information about the diversity of the student body at JMU can be found at <http://www.jmu.edu/oir/enrollment.shtml>.
- **Transfer Credit Policies**  
Details about how transfer credit is handled at JMU can be found at [http://www.jmu.edu/registrar/students/transfer\\_credit.shtml](http://www.jmu.edu/registrar/students/transfer_credit.shtml).
- **Withdrawal from JMU**  
The withdrawal process at JMU begins when student makes their initial request via submitting the electronic form to the office of the Registrar or contacts the Office of the Dean of Students to declare their intent to withdraw. More information about these processes at [http://www.jmu.edu/registrar/students/Leaving\\_JMU.shtml](http://www.jmu.edu/registrar/students/Leaving_JMU.shtml).

Information about refunding of university charges can be found at [www.jmu.edu/ubo](http://www.jmu.edu/ubo).

Information about the impact withdrawing from JMU has on financial aid can be found at <http://www.jmu.edu/financialaid/terms-and-conditions.shtml#Set-1-A-section12>.

- **Financial Aid Office Contact Information**

**Physical Address:**

Office of Financial Aid & Scholarships  
Student Success Center, 5th floor  
Harrisonburg, VA 22807

**Mailing Address:**

Office of Financial Aid & Scholarships  
MSC 3519  
738 S. Mason St.  
Harrisonburg, VA 22807

**Phone /Fax:**

540-568-7820 (phone)  
540-568-7994 (fax)

**Website:**

[www.jmu.edu/financialaid](http://www.jmu.edu/financialaid)

**Email Contacts:**

[fin\\_aid@jmu.edu](mailto:fin_aid@jmu.edu)  
[loans@jmu.edu](mailto:loans@jmu.edu)  
[scholarships@jmu.edu](mailto:scholarships@jmu.edu)  
[studentjobs@jmu.edu](mailto:studentjobs@jmu.edu)  
[verification@jmu.edu](mailto:verification@jmu.edu)