**2.24.25 Billing Statement**

This is to inform you that a billing statement has been processed and is ready to view in Madison Money Manager (M3). You are receiving this email because you have a balance due on your student account. If this balance is past due, a registration hold has been placed on your account. UBO holds ONLY prevent adding further classes and receiving your diploma. UBO holds do not block class attendance or any other service. To avoid penalty, please resolve your account quickly. Late payment fees of 3% of the balance will be assessed on any balance remaining after Thursday, March 6th, 2025

For questions about your statement, please contact the University Business Office (540/568-6505 or [ubo@jmu.edu](mailto:ubo@jmu.edu)).

Students and authorized users can view their statement and/or pay by choosing the appropriate login option at <https://www.jmu.edu/ubo/student-accounts/m3.shtml>.

If you were expecting financial aid for the semester and it has not posted to your account and is not listed as a pending credit on your statement, please contact the Financial Aid Office at 540/568-7820. Any pending loans have now been removed from your statement, but may still be showing under your account overview as pending.

If you already have a Spring semester payment plan and the statement indicates a balance that you want to include in the payment plan, please call the University Business Office during business hours at 540/568-6505 or email us at [ubo@jmu.edu](mailto:ubo@jmu.edu). New enrollments for the Spring semester payment plan are now unavailable.

Further information can be found at <https://www.jmu.edu/ubo>.