**3.4.24 BILLING STATEMENT**

This is to inform you that a billing statement has been processed and is ready to view in Madison Money Manager (M3). If you have a delinquent balance on your account, you have been charged a late payment fee and your student account is on hold. UBO holds ONLY prevent adding further classes and requesting a transcript or diploma until the balance is paid in full. UBO holds do not block current class attendance or any other service.

Students and authorized users can view their statement and/or pay by choosing the appropriate login option at <https://www.jmu.edu/ubo/student-accounts/m3.shtml>.

For questions about your statement or past due balance, please contact the University Business Office (540/568-6505 or [ubo@jmu.edu](mailto:ubo@jmu.edu)).

If you were expecting financial aid for the semester and it has not posted to your account and is not listed as a pending credit on your statement, please contact the Financial Aid Office at 540/568-7820. Pending loans have been removed from your statement, but may still appear under your account overview in M3 as a pending Credit Balance.

Further information can be found at [www.jmu.edu/ubo](http://www.jmu.edu/ubo).