**1.22.24 BILLING STATEMENT**

This is to inform you that a billing statement has been processed and is ready to view in Madison Money Manager (M3). You are receiving this email because you have a balance due on your student account. This balance may be past due and could result in a registration hold being placed on your account. Holds will be placed on past due accounts Tuesday, February 6th. UBO holds ONLY prevent adding further classes and requesting a transcript or diploma. UBO holds do not block class attendance or any other service. To avoid penalty, please resolve your account quickly.

For questions about your statement, please contact the University Business Office (540/568-6505 or [ubo@jmu.edu](mailto:ubo@jmu.edu)).

If you were expecting financial aid and it has not posted to your account or is not listed as a pending credit, please check your MyMadison or contact the Financial Aid Office at 540/568-7820.

Students can view, print, and pay statements by logging into MyMadison at <https://mymadison.jmu.edu> - and clicking on the "M3 – My Student Account" link, which is located in their Student Center via the student tab in MyMadison.

Authorized Users can view, print, and pay statements at <https://commerce.cashnet.com/JMU_PROD_WEB>. If you are an Authorized User and don't know your password, click the "Forgot Password" link on that screen to reset your password.

If you already have a Spring 2024 semester payment plan and the statement indicates a balance that you want to include in the payment plan, please call the University Business Office during business hours at 540/568-6505.

If you have a Spring balance and want to set up a new installment payment plan, you may do so at <https://jmu.myonplanu.com/> the site for our payment plan vendor OnPlanU. If you need assistance in determining your budget for the payment plan contact the University Business Office. New enrollments in the payment plan must be completed by January 27th. After this date, payment plans will no longer be available for the Spring.

Further information can be found at <http://www.jmu.edu/ubo>.

Protect your tuition payments before classes begin. The Tuition Protection Plan can reimburse your non-refundable tuition and housing costs if you need to leave school for a covered illness, injury, and more. Learn more at [www.GradGuard.com/tuition/JMU](http://www.GradGuard.com/tuition/JMU).