**11.13.23 BILLING STATEMENT**

This is to inform you that a billing statement has been processed and is ready to view in Madison Money Manager (M3). You are receiving this email because you have a balance due on your student account. If this balance is past due, you have been charged a late payment fee and your student account is on hold. UBO holds ONLY prevent adding further classes and requesting a transcript or diploma. UBO holds do not block class attendance or any other service. UBO holds from unresolved balances will cause registration delays.

For questions about your statement, please contact the University Business Office (540/568-6505 or [ubo@jmu.edu](mailto:ubo@jmu.edu)).

If you were expecting financial aid and it has not posted to your account or is not listed as a pending credit, please check your MyMadison or contact the Financial Aid Office at 540/568-7820. Federal student loans must be accepted each year through the “Accept/Decline Awards” link in MyMadison. Federal PLUS loans require an application to be submitted through <https://studentaid.gov/plus-app>.

Students can view, print, and pay statements by logging into MyMadison at <https://mymadison.jmu.edu> - and clicking on the "M3 – My Student Account" link, which is located in their Student Center via the student tab in MyMadison.

Authorized Users can view, print, and pay statements at <https://commerce.cashnet.com/JMU_PROD_WEB>. If you are an Authorized User and don't know your password, click the "Forgot Password" link on that screen to reset your password.

Further information can be found at <http://www.jmu.edu/ubo>.