**3.6.23 BILLING STATEMENT (Late Fees Added)**

This is to inform you that a billing statement has been processed and is ready to view in Madison Money Manager (M3). If you have a delinquent balance on your account, you have been charged a late payment fee and your student account is on hold. UBO holds ONLY prevent adding further classes and requesting a transcript or diploma until the balance is paid in full. UBO holds do not block current class attendance or any other service.

For questions about your statement or past due balance, please contact the University Business Office (540/568-6505 or [ubo@jmu.edu](mailto:ubo@jmu.edu)).

If you were expecting financial aid for the semester and it has not posted to your account and is not listed as a pending credit on your statement, please contact the Financial Aid Office at 540/568-7820. Any pending loans have now been removed from your statement, but may still be showing under your account overview (M3) as pending.

Students can view, print, and pay statements by logging into MyMadison at <https://mymadison.jmu.edu> - and clicking on the "M3 – My Student Account" link, which is located in their Student Center via the student tab in MyMadison.

Authorized Users can view, print, and pay statements at [https://urldefense.com/v3/\_\_https://commerce.cashnet.com/JMU\_PROD\_WEB\_\_;!!N6YHze6lT7thMl0!PzddiIKZLBNwBRIkJpPTKzvDt13k8PvL3Qi7BdTMpkl82Q7wOKMxPb-LKbGImMr-zGNG-mYpbo4I$](https://urldefense.com/v3/__https:/commerce.cashnet.com/JMU_PROD_WEB__;!!N6YHze6lT7thMl0!PzddiIKZLBNwBRIkJpPTKzvDt13k8PvL3Qi7BdTMpkl82Q7wOKMxPb-LKbGImMr-zGNG-mYpbo4I$) If you are an Authorized User and don't know your password, click the "Forgot Password" link on that screen to reset your password.

Further information can be found at <http://www.jmu.edu/ubo>