**1.23.22 BILLING STATEMENT (Hold Warning)**

This is to inform you that a billing statement has been processed and is ready to view in Madison Money Manager (M3). You are receiving this email because you have a balance due on your student account. This balance may be past due and could result in a registration hold being placed on your account.

For questions about your statement, please contact the University Business Office (540/568-6505 or [ubo@jmu.edu](mailto:ubo@jmu.edu)).

If you were expecting financial aid for the semester and it has not posted to your account and is not listed as a pending credit, please contact the Financial Aid Office at 540/568-7820.

If you already have a semester payment plan and the statement indicates a balance that you want to include in the payment plan, please call the University Business Office during business hours at 540/568-6505.

Holds will be placed on past due accounts on February 7th. UBO holds ONLY prevent adding further classes and requesting a transcript or diploma. UBO holds do not block class attendance or any other service.

Students can view, print, and pay statements by logging into MyMadison at <https://mymadison.jmu.edu> - and clicking on the "M3 – My Student Account" link, which is located in their Student Center via the student tab in MyMadison.

Authorized Users can view, print, and pay statements at [https://urldefense.com/v3/\_\_https://commerce.cashnet.com/JMU\_PROD\_WEB\_\_;!!N6YHze6lT7thMl0!MklmalC0TIejbf8DuSg7RvS1fxV481HvOhma3epsfqjenGDOIprMPVRC1q7tC5H2HGKMlr3XG2Ew$](https://urldefense.com/v3/__https:/commerce.cashnet.com/JMU_PROD_WEB__;!!N6YHze6lT7thMl0!MklmalC0TIejbf8DuSg7RvS1fxV481HvOhma3epsfqjenGDOIprMPVRC1q7tC5H2HGKMlr3XG2Ew$) If you are an Authorized User and don't know your password, click the "Forgot Password" link on that screen to reset your password.

Further information can be found at <http://www.jmu.edu/ubo>

Protect your tuition payments before classes begin. The Tuition Protection Plan can reimburse your non-refundable tuition and housing costs if you need to leave school for a covered illness, injury, and more. Learn more at [www.GradGuard.com/tuition/JMU](http://www.GradGuard.com/tuition/JMU)