The Community with IDEAS Newsletter Committee seeks to explore the many new horizons our university is experiencing and how those changes can affect our work with students and the support we provide them.
So much of our work focuses on a student’s first year at JMU. What are the best memories from your first year at JMU?

Dr. Warner began his first year of full-time work as an Area Coordinator in the Office of Residence Life. His favorite moments were the developmental activities he would plan with his staff of hall directors. “That was the first time I got excited about leading a group of people. I loved watching the lightbulbs go off and helping them figure out who they were and where they were going.”

When asked about his first year as a student at JMU, Dr. Warner laughed and said, “I’m not sure this will sit well with Student Affairs, but I remember Thursday nights and going to Dukes Grill—where Madison Grill is currently. They would have live music where the ballroom is now and 25-cent beers. You would buy your beer in the grill area and then walk over to where the ballroom is now and listen to the band.” Dr. Warner recounted a particular night when he was eating dinner by himself in the grill area and he saw a student standing on a table chugging a pitcher of beer. When Dr. Warner inquired about the identity of the person on the table, another patron stated it was the SGA President. “Those were different times, but it was probably the beginning of Thursday night partying at JMU.”

What will you miss the most about working at JMU and in Student Affairs?

“That’s easy—my colleagues, the wonderful people in Student Affairs, and my interactions with students. The ‘people-part’ of this job is the best, not the business part.” When reflecting on what he will not miss about working in Student Affairs, Dr. Warner didn’t mince words. “I will not miss being sued and I will not miss conversations with angry parents—definitely my least favorite part of the job.”

Dr. Warner went on to describe that he does many evening events all nights of the week, but he does them because he leaves energized. “Students give me hope, they give me inspiration, and they give me energy. I will miss that a lot.”
AN INTERVIEW
WITH DR. WARNER

What will your last workday at JMU look like? What will you do to "wrap up your job?"

"Well, my second-to-last day will be spent at a university-wide retreat with deans, assistant vice presidents, vice presidents and the President. My last day, however, will be spent walking around and seeing people." Dr. Warner discussed not saying goodbye since he is not really leaving JMU (see below), so it is more of a "see you later" than a "goodbye." Dr. Warner then commented on taking his own advice that he gives to seniors every year. "I tell them to create memories and invest your time and energy into making those. That is what I will be doing on my last day. Creating memories with the people who mean the most to me."

For those who do not know, what will retired life look like? Will we still see you around campus?

Dr. Warner began with the reason for his retirement: "You can always make more money, but you can’t make more time. I have so much that I want to do and I can’t do those things with this job."

He went on to discuss what retirement would look like for him and his family. "I will begin teaching two sections of my leadership course next spring and I’ll probably do that forever. That way, I won’t have to turn as many students down who apply for the class. I can’t imagine ever giving that up."

"I love woodworking and will take more time for that. My wife and I also love to kayak on the weekends and definitely more fishing and golf. I also want to write another book." Dr. Warner then talked about his 6-month-old grandchild and another grandchild due in September. "I’ll have to spoil them—that’s the best part about being a grandparent." He finished by discussing how he will remain involved with JMU, then brought up the domestic traveling he would like to do with his wife: "We have traveled a lot internationally, but we want to see more of the beautiful country we live in. We love national parks and will do a lot of traveling. You will also still see me at all JMU sporting events—can’t keep me away from those."
An Interview with Dr. Warner

What advice would you give new Student Affairs professionals as they begin their careers?

"You know, you’re not going to make a lot of money working in Student Affairs, but you will become so much richer because of what we do. People and relationships are the special stuff."

Dr. Warner then added, "We need our young professionals to help lead us into the future. We need them to create spaces to help our students flourish and realize their dreams."

You have shared so many empowering quotes and stories with Student Affairs throughout the years. If you were going to leave us with your favorite quote and story, what would you choose?

"I wish everyone would spend less time worrying about whether you’ll be successful and focus more on learning every day. I’ve always said that jobs are life internships."

Dr. Warner then closed with his favorite quote—one he does not often share due to its length.

Some people come into our lives and quickly go. Some people move our souls to dance. They awaken us to a new understanding with the passing whisper of their wisdom. Some people make the sky more beautiful to gaze upon. They stay in our lives for awhile, leave footprints on our hearts, and we are never, ever the same.

Flavia Weedn
SA DIVISION NEWSLETTER
SPRING 2018

Communities Service Learning

See you later, Dr. Warner!

SSC Admin Suite
You Make A Difference!

Office of Residence Life
THANK YOU SO MUCH!

Thank you so much!

Dean of Students

University Unions
A NEW HOME
FOR CHANDLER HALL

After opening its doors in 1974 and serving our students for more than 40 years, Chandler Hall in the Lake area of campus will be replaced this summer to make room for the future College of Business Learning Complex. Chandler Hall is named for Dr. Wallace L. Chandler of Richmond, Virginia, who was a member of the JMU Board of Visitors from 1964-1974 and rector from 1972-1974.

It was important for the university to honor a family who has given so much to JMU through the years, so along with the decision to expand the College of Business came the idea to carry forward the cherished Chandler name to another residence hall on campus.

Dr. Chandler served JMU while Ronald Carrier was president and the two developed a close relationship. They worked together to expand campus beyond Interstate 81. Because of this connection, Dr. Chandler and his family wanted to choose a residence hall that was close to both Carrier Drive and the Edith J. Carrier Arboretum and also on the east side of campus.

On Friday, March 16, 2018, Potomac Hall in the Skyline area of campus was renamed Chandler Hall. Most of the Chandler family attended the ceremony and toured the new residence hall, including Dr. Chandler, who is 91 years young! President Jonathan Alger and Vice President of University Advancement Nick Langridge presented Dr. Chandler with a plaque commemorating the old and new Chandler Halls. Senior Vice President for Student Affairs Mark Warner also made remarks.

We believe Dr. Chandler’s favorite part of the tour was the view of campus from a fifth-floor lounge. He commented on how he could see the old Chandler Hall and how amazed he was at the changes to campus through the years. Chandler Hall in the Lake area served our campus well for a long time and the new Chandler Hall will usher in many new opportunities for thousands of students in future years.

The residence hall on east campus will retain the name Potomac Hall through the end of the spring semester and then will officially become Chandler Hall over the summer. Questions about how this change might affect your office? Contact Skyline Area Director Cover Heishman at (540) 568-3501 or heishmwc@jmu.edu.
DEPARTMENTAL UPDATES

The incredible things we do.

STAFF UPDATES

Alex Van Meter is serving as the Interim Assistant Director of Orientation Operations.

Betsy Hendrick will be the Transfer Summer Springboard NODA Intern and will work on transfer staff training, supervise the Transfer Team, and assist with 1787 planning and projects. Betsy went to the University of Minnesota as an undergraduate student and is currently studying Higher Education and Student Affairs Leadership at the University of Northern Colorado.

Matt Wenz will be the First-Year Summer Springboard NODA Intern and will work on first-year staff training and supervision of our OPA team. Matt went to undergrad at Dickinson College and is now a graduate student at the University of Connecticut where he is studying Higher Education and Student Affairs.

ORIENTATION

O-TEAM

STAFF UPDATES

Jordan Todd joins ORL from JMU’s College Student Personnel Administration program. He completed his undergraduate work at Pennsylvania State University. During his graduate work, he had the opportunity to see campus from multiple viewpoints including Orientation, Student Activities, and Residence Life. He is excited to continue his service to students and commitment to inclusion in his professional role as the Coordinator for Student Learning Initiatives.

Office of Residence Life

ORL

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Center for Multicultural Student Services

CMSS

D.E.E.P. IMPACT UPDATES

DEEP had a great semester facilitating dialogues on topics like Heritage vs Hate: Symbols of the South and Toxic Masculinity. We also had the chance to work with some great classes and organizations on campus through our outreach program to educate folks on diversity issues at JMU. We wrapped up the year with a speaker and dialogue on April 18! Angel Colon, survivor of the Orlando Pulse shooting, shared his story with us, followed by a dialogue on gun violence and a brief reception.
NEW COLLABORATION WITH SHENANDOAH UNIVERSITY

Psychiatric Nurse Practitioner student Kathryn Coats participated in a practicum experience at the Counseling Center during the Spring 2018 semester.

SPRING 2018 SPECIAL PROGRAMMING EVENTS

- "Wilderness Therapy Program" — Eight students were able to join three Counseling Center staff members and two UREC staff members on an incredibly positive hiking and camping trip in the National Forest during Spring Break. The group members all have powerful, fun and chilly stories and memories from the trip!

- "Walk for Hope" — Thank you to all who were able to be a part of supporting this year’s 7th Annual Walk for Hope event, which was hosted at Bridgewater College. This year we had 700 registered participants, and were excited to welcome national speaker and PostSecret Creator, Frank Warren. Frank shared a powerful message about those secrets we keep, those that unite us and the support that is available no matter what experiences and situations we find ourselves in. The event offered an opportunity for JMU to collaborate with Eastern Mennonite University, Blue Ridge Community College, Bridgewater College and the area community to both emphasize the importance of mental health as well as increase awareness of depression and suicide prevention. Every year, the event offers an opportunity to walk, listen to a speaker, participate in activities, enjoy food and have access to mental health resources and information. We look forward to hosting next year’s Walk for Hope here at James Madison University on April 6th, 2019.

NEW SERVICE PROGRAM

We piloted a new program and with the solid feedback, we plan to continue. S.E.R.V.E. (Students Engaging in Reciprocal Volunteer Experiences) is a series of workshops that take place each semester to help prepare student leaders to take action in the community, reflect on their experiences and evaluate their impact on the community as well as themselves. Although anyone is welcome to participate, the workshops are structured to support students who want to coordinate service projects for their group, club and/or organization. For more information about S.E.R.V.E., please contact Jamie Williams, Associate Director for Local Community Engagement, at will23jm@jmu.edu.
DEPARTMENTAL UPDATES
The incredible things we do.

STAFF UPDATES

Marquis McGee comes to us from the University of North Carolina at Asheville where he served as Assistant Director of First Year programs. He completed his Masters in Counseling at the University of North Carolina at Charlotte and will complete his doctorate in Educational Leadership in May from there as well. Marquis began working at JMU in January as the Associate Director of First Year Programs in CAP. He has a passion for helping students transition to college and persist to graduation. Marquis is very excited about working at an awesome university like JMU and being a part of the CAP Team!

THE NEW RECRUIT-A-DUKE

Handshake will replace our current system Recruit-A-Duke as the new platform for JMU students’ job and internship search. While Recruit-A-Duke has served as JMU’s platform for job and internship search for the past 10 years, we were looking for a more comprehensive, user-friendly system. Handshake currently serves more than 475+ other universities to:

• Make it easier for universities to broaden employer relationships both regionally and globally
• Increase employment opportunities 3-4x per school. Universities and employers connect easily with a single click, leading to more diverse networking opportunities.
• Now connect universities with over 200,000 unique employers from every industry and region, and
• Help colleges drive 60% more student engagement on the platform because content is tailored to each student’s unique needs and interests.

Students can continue to search for jobs and internships on Recruit-A-Duke through June 30 but they will also have access to jobs and internships on Handshake starting May 2. We’ll be sending more information soon on synchronous and asynchronous training opportunities to learn about Handshake in May and August. We look forward to partnering with you during this exciting time for James Madison University students! If you have questions please contact us at cap@jmu.edu.

CAREER FAIRS & RECRUITING

This spring, CAP hosted its bi-annual campus-wide Career & Internship Fair, with 171 companies, over 350 recruiters and over 1400 students in attendance. We are also excited to be partnering with departments around campus with their specialized career fairs, including: Nurse Recruitment Day, CISE Career & Internship Fair, Hart School & Internship Fair, Teacher Recruitment Day and Student-Athlete Leadership Development Career Fair. We’ve had a successful recruiting season here in CAP, welcoming 65 unique employers into our Interview Center who held 88 scheduled on-campus interview dates and have conducted 455 interviews so far. Many among these employers were new to recruiting on campus and utilized our services for the first time. CAP also coordinated and promoted 45 individual recruiting events across campus on behalf of our employers this semester, providing varied opportunities for students to engage with employers.
DEPARTMENTAL UPDATES
The incredible things we do.

DEPARTMENTAL UPDATES
The incredible things we do.

OVERALL OSARP PERFORMANCE
As of March 30 in the 2017-18 academic year, the Office of Student Accountability and Restorative Practices adjudicated 773 cases involving 1,063 students. This time spent with students was a developmental, educational and powerful way for JMU to promote student learning and growth. Additionally, 27 Accountability Board Case Reviews (Appeal Reviews) occurred, which involved 33 students and countless hours of our volunteer members of the Accountability Board. If you served on an Accountability Board Case Review or were available to serve on them, we would like to express our deepest gratitude. The Office of Student Accountability and Restorative Practices wouldn’t be able to have such an impact on our students or our community without you.

RESTORATIVE PRACTICES
The Restorative Practices staff in OSARP were very busy this year. They had 46 Restorative Cases with 167 student participants involved. Restorative Practices staff also had 5 Restorative Justice trainings this year, which were held at American University, Bridgewater College, James Madison University, Duke University and Eastern Mennonite University.

FACULTY MEET & GREET
CAP hosted its second round of Faculty Meet & Greet's this semester.
Our goal was to welcome faculty and staff into our space and have individuals learn about our college liaisons, CAP services and how we can all work together to serve our students.

CIVIC LEARNING TEAM
Since October 2017, Jon-Mark Olivier had been overseeing the Civic Learning team and supporting Robby Smith’s coordination of the Substance Education programs. Between the start of the fall semester through the end of March, the Civic Learning team presented 16 Values in Action workshops and worked with over 60 students in the Mentor Experience and Site Experience programs. We are also grateful that nine additional members of the JMU community volunteered to serve as Civic Learning Mentors.

THANK YOU!
By the end of April, the SubEd team facilitated over 60 By the Numbers classes and 16 Calling the Shots workshops—each with 3 sessions. We are especially grateful to our wonderful group of Graduate Assistants and undergraduate Program Assistants without whom our work would be impossible. We wish them all the greatest success as they move on to new challenges. Finally, we extend an enormous thank you to everyone in the JMU and Harrisonburg community who have supported and partnered with the OSARP Educational Programs over the course of this academic year—you are fantastic!
PERSONAL UPDATES
Inspiring stories from our colleagues.

Counseling Center
CC

RACHEL C. TYSINGER, M.A., ED.S
The Counseling Center staff wishes Rachel C. Tysinger, M.A., Ed.S all the best as she transitions to a new position as an Adult Outpatient Clinician—including Substance Abuse Counseling—with Valley CSB in Staunton starting May 21. Rachel has held several positions at the Counseling Center including Suicide Risk Reduction Outreach GA (August 2013 - May 2015), Counseling Extern (August 2015 - May 2016) and Resident in Counseling (August 2016 - May 2018). Rachel, a double Duke, has made a positive impact on the CC and our staff with her genuine care, fun and organizational skills.

Center for Multicultural Student Services
CMSS

A FAREWELL TO DANI LECHNER AND COURTNEY THOMPSON
Dani Lechner and Courtney Thompson are second-year CSPA graduate assistants in the Center for Multicultural Student Services. As their time at James Madison University comes to an end, they look forward to starting their student affairs professional careers in new cities with their partners. Dani is excited to bring the love and lessons she’s gained from her time here at JMU to a position focused on activism, advocacy and social change in higher education. Courtney plans to bring her joyous spirit to a role focused on student advocacy, identity development and leadership development in higher education. Dani and Courtney would like to thank the coalition of individuals that authentically contributed to their growth and development.
AWARDS & RECOGNITION
A little praise for our top quality work.

CAREER OUTCOMES REPORT
CAP’s most recent Career Outcomes data was very well received across campus and across the state of Virginia! Based on comparisons with national and regional data, JMU has a higher percentage of graduates engaged in career-related endeavors after graduation and a higher knowledge rate. In the past year, outcomes data was presented to Academic Council, University Leadership and the Board of Visitors. President Alger has shared this data with SCHEV and led a discussion with other Virginia college presidents about career outcomes approaches. The VP for Administration and Finance brought the Career Outcomes Report to his meeting with Virginia’s General Assembly to help support JMU funding requests. JMU outcomes show that our graduates are highly marketable and obtaining positions with organizations across the nation!

WILLIAM N. WASSON STUDENT LEADERSHIP & ACADEMIC AWARDS
This national award recognizes outstanding students who are actively involved with the Department of Recreational Sports on their university or college campus. Congratulations to:

- Malik Holmes, UREC Student Employee (Adventure)
- Nora Osei, UREC Graduate Assistant for Sport Clubs and Youth Programs
- Amy Ross, UREC Student Employee (Operations)

NIRSA REGION II STUDENT EXCELLENCE SCHOLARSHIP
This regional award scholarship recognizes outstanding collegiate recreation student members for their service and dedication to the region. These members continually “set the standard” and “epitomize leadership” on campuses across the region. Congratulations to Christian Miller, UREC Graduate Assistant for Member Services!
AWARDS & RECOGNITION
A little praise for our top quality work.

BACCHUS INITIATIVES OF NASPA REGION 3 CONFERENCE
REACH attended the BACCHUS Initiatives of NASPA Region 3 Conference at University of Richmond on April 4. We were awarded the Outstanding Peer Education Program award for our Sextacular! program.

NATIONAL CERTIFICATIONS
Health Center Medical Assistants Brooke Boyd and Amanda Grummel have completed course work and testing to obtain their National Certification in Phlebotomy.

LGBTQ & ALLY EDUCATION PROGRAM
The LGBTQ & Ally Education Program is honored to be recognized as a 2018 Compass Award recipient for Advocacy. Following a packed year of programming and resource creation, we are pleased to see our hard work pay off. Stop by our student lounge in SSC 1310 to see the award on display.

WOMAN OF DISTINCTION AWARD
Kathleen Sensabaugh received the Woman of Distinction award at the Spring Diversity Conference.

DR. TRACI BALLOU-BROADNAX
The Counseling Center offers congratulations to staff member Dr. Traci Ballou-Broadnax who successfully defended her Dissertation in Spring 2018.
WEDDING ANNOUNCEMENTS
Somebody has a new ring to show off!

Drew Savage and his fiance Jesslyn were married on November 19, 2017 at Potomac Point Vineyard. They met in graduate school at the University of South Carolina while studying for their degrees in Higher Education Student Affairs. Jesslyn currently works at the Darden School of Business at the University of Virginia as a Major and Principal Gifts Coordinator.
OTHER NEWS
Everything else.

NIRSA 2018 NATIONAL CONFERENCE PRESENTATIONS

Moving On Up: Executive Education for Aspiring Directors
• Panel of Directors, including Eric Nickel, JMU, Director of University Recreation

Building Strong Contractual Service Partnerships
• Kristin Gibson, JMU, Associate Director for UREC Services
• Steven Bobbitt, JMU, Associate Director for Programming

All Along the Watchtower: Developing a Program Monitoring System
• Steven Bobbitt, JMU, Associate Director for Programming
• Arnaud Mensah Etsi, JMU, Graduate Student

The Customer Experience Expedition: A Service Ethic Trail Map
• Erica Foltz, JMU, Assistant Director for Member Services
• Kristin Gibson, JMU, Associate Director for UREC Services
• Christian Miller, JMU, Graduate Assistant for Member Services

COMMUNITY OUTREACH
Mary Healey as well as three JMU students represented UREC at the 7th Annual Harrisonburg Yoga Festival on April 7. This event benefits the Boys & Girls Club of Harrisonburg and Rockingham County. Mary will represent UREC on the planning committee for the second year in a row. Current group exercise instructor Anjali Batra will serve as the student instructor for this large scale event.

SOUTHEAST COLLEGIATE FITNESS EXPO PRESENTATIONS
28 group exercise instructors and personal trainers traveled to the University of North Carolina Greensboro in February to attend the 2018 Southeast Collegiate Fitness Expo. We had three UREC students present at this conference.

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NODA REGION VIII CONFERENCE
Sarah Sunde presented at the NODA Region VIII Conference at Rutgers University in March. Her sessions included Who are the students coming to our campuses?, which focused on the varied experiences of our incoming students, and A Multifaceted Orientation Leader Training Program, which was centered on the multiple components of JMU’s student staff trainings.

Nick Dietrich served as Returning Orientation Leader Institute facilitator and mentor at the NODA Region VIII Conference at Rutgers University.

MADISON LEADS CONFERENCE
Nick Dietrich, Sarah Turman and Mollie Zenz presented at the Madison Leads Conference in February. Their session Gazing into the Black Mirror: Understanding Your Social Media Presence was well attended by JMU students.
OTHER NEWS
Everything else.

MUMPS VACCINE CLINICS
The recent mumps vaccine clinics have been a true example of how teamwork makes great things happen. It began with a Monday morning meeting to determine how we could get as many people in the JMU community vaccinated before the end of the semester. Spaces were reserved for the clinics and it grew from there. Email text was drafted, revised, approved and distributed all in one day. The teams from Madison Union and UREC had the rooms set up to specifications and found room for massive amounts of boxes and supplies to be stored between clinics so things could be moved directly from one clinic to the other. Boxed lunches and snacks each day and the flexibility of Parking Services were very much appreciated by our volunteers. All those who volunteered were invaluable. And of course the whole UHC team was involved in some way: registration, screening, vaccinating, support roles, set up and tear down, promotion, and everyone else who kept the UHC in operation. In all, over 5,000 students, faculty and staff received the vaccine.

Special thanks to Mark Cline, Bob Golson and the teams at Madison Union and UREC for their patience and assistance. Also to Bill Wyatt and his team for helping get the word out and handling the media requests. And finally to Hilary Cronin from Central Shenandoah Health Department for handling the logistics of the entire process.

A BIG Thank You to everyone involved:
- University Health Center
- University Communications and Marketing
- Information Technology
- Human Resources
- Office of the Registrar
- Parent Relations
- Madison Union
- UREC
- Marsha’s office
- Parking Services
- Senior Leadership Team
- Virginia Department of Health
- And anyone else that we missed!

Also a BIG Thank you to our volunteers from:
- University Health Center
- School of Nursing faculty
- Nursing students
- Central Shenandoah Health Department
- Virginia Department of Health
- Medical Reserve Corps
- Centers for Disease Control and Prevention
- Harrisonburg Rescue Squad
- CVS Pharmacy
OTHER NEWS
Everything else.

ANIMAL THERAPIST OFFICE HOURS
Come meet some of the animal therapists! Office hours are held in the Counseling Center on the first Friday and third Thursday from 11 a.m. – noon.
ABOUT COMMUNITY WITH IDEAS

Community with IDEAS is your bi-annual newsletter.

We welcome all comments and suggestions. Please contact a Community with IDEAS committee member to submit content, photographs or announcements. We look forward to hearing from you!

SPRING 2018 COMMITTEE MEMBERS

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SPRING 2018 REPRESENTATIVES

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Steve Grande
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Gloria Mast
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Heather Reid
Ann Simmons
Robert Smith
Aimee Stright
Mollie Zenz