

eRA – SSLVPN Instructions for Computers

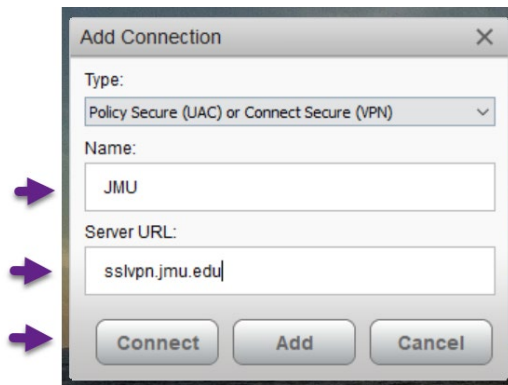
Install the Pulse Secure client on your computer (Windows or Mac): <https://www.jmu.edu/computing/internet-and-network/pulse-secure.shtml>

Add a new Connection:

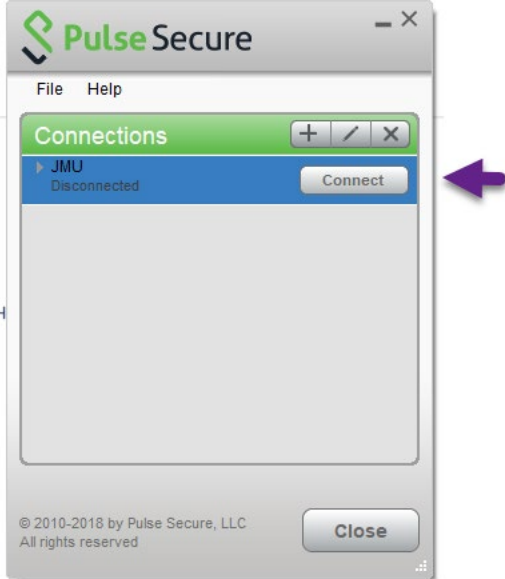
Name: JMU

Server URL: <https://sslvpn.jmu.edu>

Click Connect



After you click Connect, a box similar to this should appear:



The user should be prompted for their JMU User Name and Password.



You will be prompted to enter a Secondary Password. Type the word: **push**

Click Connect.

The system pushes a Duo request to your desired device.



Approve the request via Duo.

Your PC should now be connected to the JMU network.