

Connecting via URL: <https://sslvpn.jmu.edu>

Open a browser and navigate to: <https://sslvpn.jmu.edu>

Enter your JMU eID and password in the appropriate fields

- In the "Secondary password from Duo" field, do one of the following:
  - Type **push** to receive a push notification
  - Type **sms1** to receive a set of passcodes via SMS
  - Enter the passcode generated by the Duo Mobile app
  - Touch your Yubikey token
- Click the "Sign In" button
- If you receive an Internet Security box from Juniper Networks, click "Allow"

Once you are connected, you will have a list of applications you can access.

Click on "Electronic Research Administration"

The screenshot shows a web portal interface. At the top, there is a navigation bar with 'Home', 'Web', and 'Sign Out' buttons. Below this is the 'Pulse Secure' logo and a search bar with a 'Browse' button. The main content area is divided into two sections: 'Standard Bookmarks' and 'My Bookmarks'. The 'Standard Bookmarks' section contains a list of five items: 'Remedy System', 'ITSM System', 'Library Resources', 'electronic Research Administration (test)', and 'electronic Research Administration'. A purple arrow points to the 'electronic Research Administration' item. The 'My Bookmarks' section contains a message: 'You don't have any web bookmarks.'

You should then login to eRA as normal.