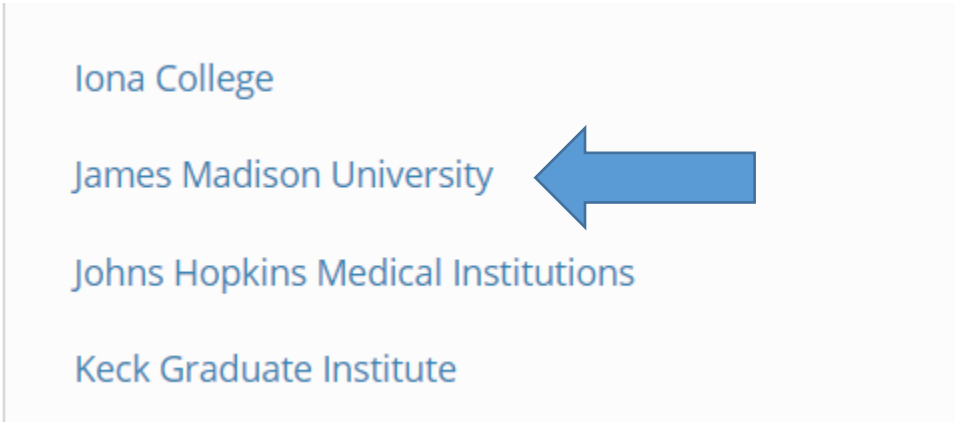
Using Single Sign On (SSO) for CITI Program training

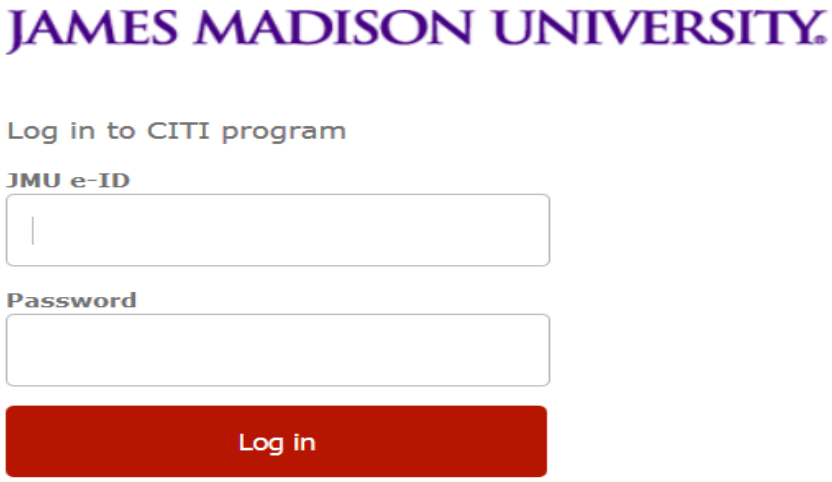
Go to CITI Program's website and click on "Log in":
https://about.citiprogram.org/en/homepage/

Click on "Log In Through My Institution"

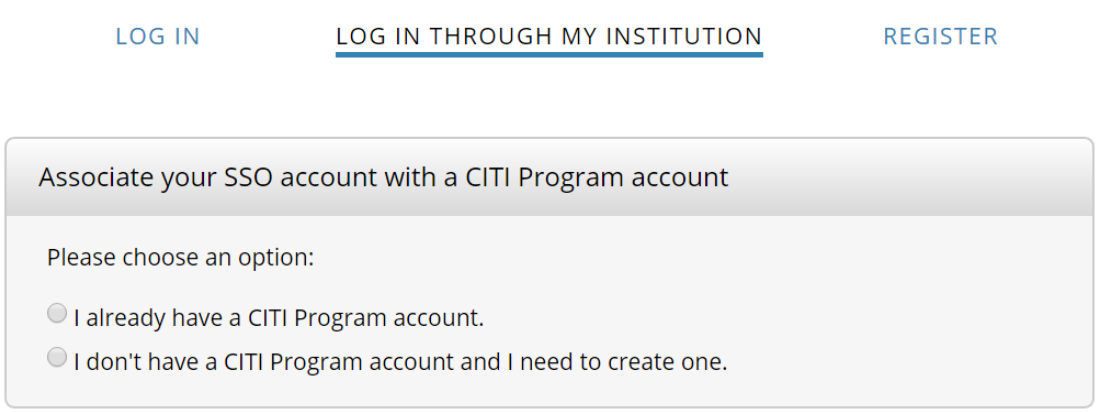
Scroll down until you find James Madison University



You'll be automatically directed to JMU's secure login page:



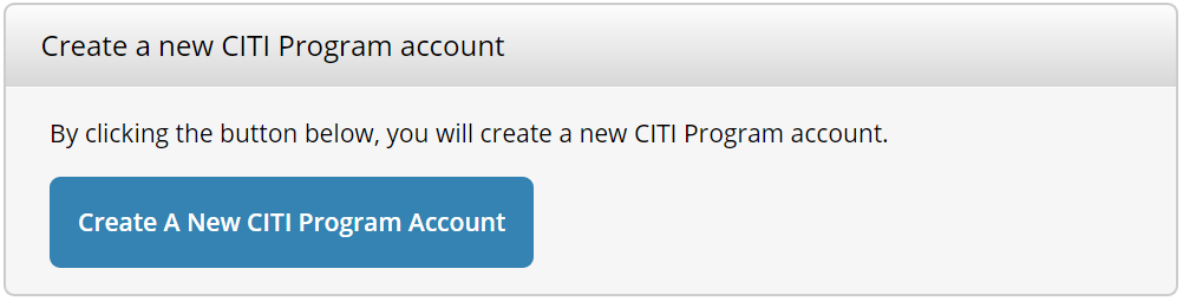
Select the appropriate option below:



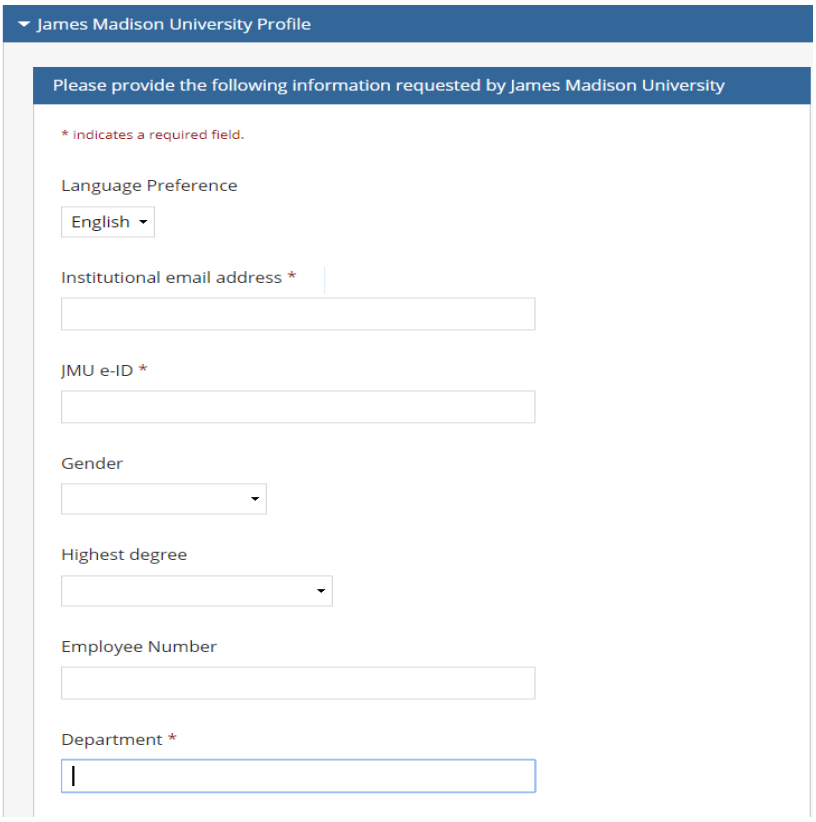
If you already have an established CITI account, the JMU login will take you directly to the Main Menu page.

****Note: If you did not use your JMU e-ID previously, the system may not be able to find your account. You will need to login with your current CITI Program username and password (click on the first login tab) and update your registration information under "Update Institutional Profile."**

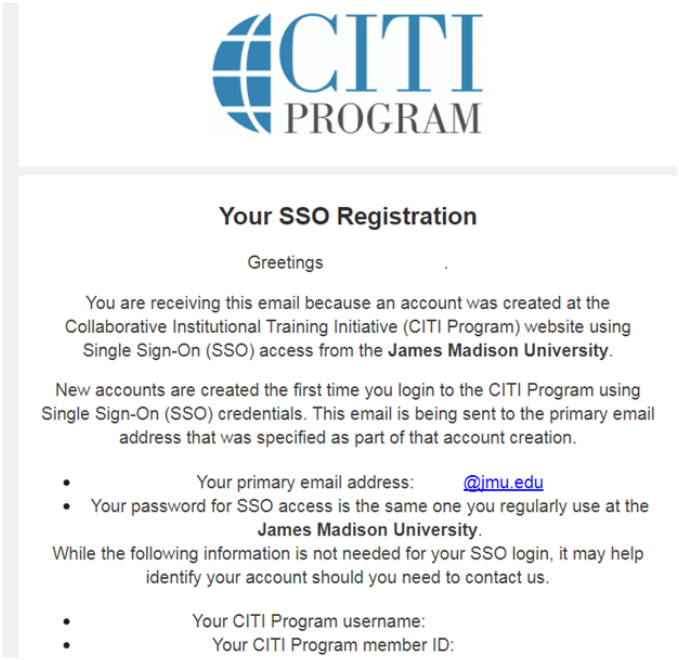
For new users, you will see the following screen:



New users will need to update their institutional profile:



You'll also receive the following email from CITI:



CITI PROGRAM

Your SSO Registration

Greetings .

You are receiving this email because an account was created at the Collaborative Institutional Training Initiative (CITI Program) website using Single Sign-On (SSO) access from the **James Madison University**.

New accounts are created the first time you login to the CITI Program using Single Sign-On (SSO) credentials. This email is being sent to the primary email address that was specified as part of that account creation.

- Your primary email address: @jmu.edu
- Your password for SSO access is the same one you regularly use at the **James Madison University**.

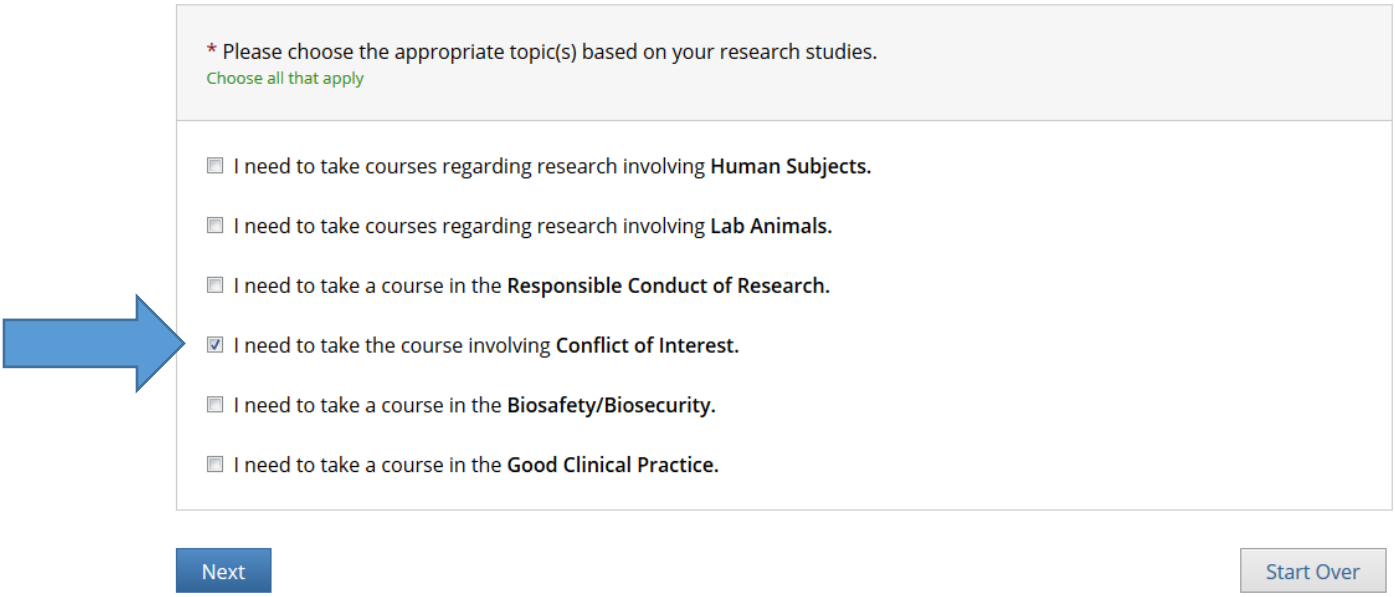
While the following information is not needed for your SSO login, it may help identify your account should you need to contact us.

- Your CITI Program username:
- Your CITI Program member ID:

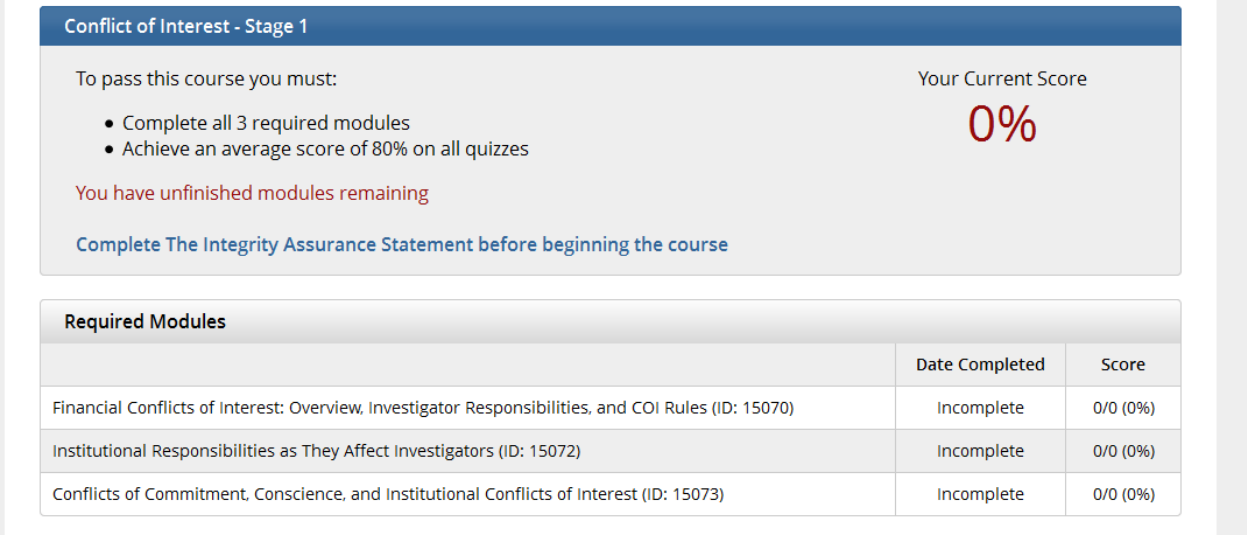
To add the Conflict of Interest Course:

From the Main Menu, click on "**Add a Course**"

Select ONLY "**I need to take the course involving Conflict of Interest**"



Below is a screenshot of the Conflict of Interest- Stage 1 Course



For assistance with the registration process or adding courses, please contact our office at researchintegrity@jmu.edu or (540) 568-7025.

If you experience technical difficulties with the CITI website, please contact CITI Help Desk: https://support.citiprogram.org/