D is for Development. Designing an A+ Student Development Curriculum

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Aaron Combs and Jay Pence



Learning Outcomes

1. Identify your institutional foundations related to training and development

2. Identify the developmental needs of your students-employees and organization

Identify potential training and development program

Ice Breaker

Find a group of 2-3 people who have a similar number of student-employees as your institution.

Share an example of what you do for training and development at your institution.

Training vs. Development

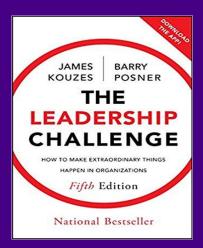
MOTIVATING **MADISON** — INTO **MOTION**

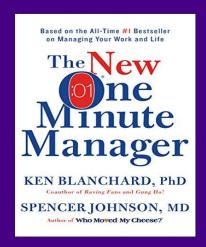
Training Foundations

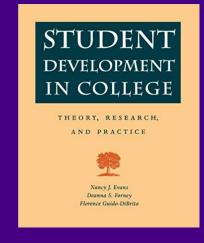
- Mission, Vision, Values
- Service Ethic
- 7 Core Principles

Development Foundations

- Chickering
- Leadership Challenge
- DISC
- The New One Minute Manager



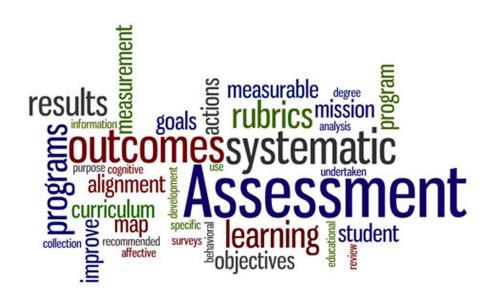




Croup Discussion

What are your institution's organizational foundations for training and development?

Learning Outcomes and Assessments



Guided Curriculum



Guided Curriculum Development

Meeting Students Where They Are

New Hires - Informing

Employees who have worked one semester or less.

Managers - Teaching

Employees who are either Area Managers or Operation Supervisors.

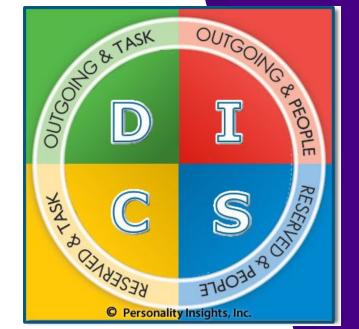
Veterans - Role Modeling

Employees who have worked more than one semester.

2.
Group Discussion

Looking at your student structure, discuss the developmental needs of student-employees at your institution.

Establishing and Maintaining Focus throughout Creation of program



- Online Training
- Common Training
- Manager Retreat
- DISC Training

Student Leadership Series

D3: Discuss, Discover and Develop



10 for 10 series





Group Discussion

Discuss training and development programs you are currently offering or would like to offer in the future.

Questions?

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