

Universal and Program Competencies

By the end of this degree program, you will have mastery in the following:

One: Lead and manage in public governance

- a) Identify, understand, and apply ethical approaches to transparent and accountable public and/or nonprofit management.
- b) Describe and/or apply participatory processes to create shared mission, visions, and goals.
- c) Describe and/or demonstrate systems-based and strategic thinking to generate governance strategies for local and global problems.

Two: Participate in and contribute to the policy process

- a) Understand and articulate public policy processes, relevant actors, and ways to access and influence policy across diverse issue domains.
- b) Analyze problems, evaluate policy options and outcomes, and design and/or deliver effective ways to communicate results to the public and other stakeholders.

Three: Analyze, synthesize, think critically, solve problems and make decisions

- a) Design and implement research on and evaluation of public and/or nonprofit programs utilizing appropriate and ethical methods.
- b) Make evidence-based decisions or recommendations based upon the critical interpretation of past and present empirical research.

Four: Articulate and apply a public service perspective

- a) Articulate a professional philosophy informed by public service values and an historical understanding of public administration.
- b) Identify, evaluate, and apply theoretical approaches to management and leadership across a continuum of organizational values and settings.

Five: Communicate and interact productively with a diverse and changing workforce and citizenry

- a) Describe how diverse societal values and identities intersect to inform public and nonprofit administration.
- b) Describe and/or demonstrate effective means to communicate with, actively listen to, and resolve conflict among stakeholders.
- c) Identify, and apply multiple technologies to communicate effectively with a diverse public.

Mission-Specific Competency

- a) Demonstrate engagement with community members and groups through applied classroom, internship, and other field-based experiences that address problems with local to global implications.