



Residence Life

INTERNET & STREAM2 SUPPORT

Available 24/7



CALL:

855-410-7377



TEXT:

“ResNet” to 84700



CHAT:

MyResNet.com

If you are having any issues with your ResNet or Stream2 service,
a representative is available 24/7 to assist you.



HOW TO GET CONNECTED TO WIFI

ResNet log in instructions:

Choose the network named: **MyResNet** (for 5Ghz devices) or **MyResNet Legacy** (for 2Ghz devices)

- ① Connect to the network. Choose **MyResNet** as first option or **MyResNet Legacy**.
- ② Open a browser to be redirected to the captive portal.
- ③ Click **Click here to be redirected**.
- ④ Fill Out the Account Creation Form.
- ⑤ Select **Basic**.
- ⑥ Agree to the terms.
- ⑦ Click **Create your account**.

STREAM2

SET UP YOUR STREAM2 ACCOUNT

Stream2 set up instructions:

Stream2 is an exclusive service for students living in James Madison University housing. Download instructions can be found at Help.MyStream2.com.

- ① Download the free **Stream2 app** on your devices to stream sports, shows, and movies anytime.
- ② Log in using your **James Madison University** credentials.
- ③ Enjoy streaming!