

# Student Resources for Successful Navigation of Campus

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## Center for Multicultural Student Services

**Location:** Madison Union, Room 207, MSC 3504

**Phone:** (540) 568-6636

**Website:** <http://www.jmu.edu/multicultural>

The Center for Multicultural Student Services celebrates the diversity of JMU students by fostering student growth and development, heightening awareness and educating its constituents regarding ethnic and cultural diversity.

The purpose of CMSS is:

- To assist the university in its goal of recruiting and retaining a diverse student population through a variety of programs and services designed to assist students in achieving their academic and career aspirations.
- To encourage the development of a climate in which the accomplishments of multicultural students are appreciated.
- To create an environment through which multicultural students can continue to share in and contribute to the mainstream of campus life.

The office works diligently to provide the following services:

- Cultural Programming and Awareness
- Leadership Development
- Recruitment and Retention
- Student Support

## Center for Global Engagement

**Location:** Madison Hall, 2<sup>nd</sup> Floor, MSC 5731

**Phone:** 540-568-5209

**Website:** <https://www.jmu.edu/global/index.shtml>

The Center for Global Engagement provides high-quality global education opportunities for our campus community, supports our international students and scholars, and assists in the internationalization efforts at JMU. From our robust study abroad programs to programming that connects our international community, to global virtual exchange, the CGE offers a full range of global experiences.

## Community Service-Learning

**Location:** Student Success Center, 2nd Floor Room 2100, MSC 1011

**Phone:** (540) 568-6366

**Website:** <https://www.jmu.edu/cs/>

Community Service-Learning (CS-L) cultivates positive social change through mutually beneficial service partnerships, critical reflection and the development of engaged citizens. CS-L facilitates intentionally designed short-term immersive and longer-term service experiences that engage students in preparing, reflecting and learning through meaningful service to the community. Students, faculty, staff and community agencies partner to help achieve community-identified goals and prepare students for lifelong engaged citizenship and purposeful community involvement. Students can serve in over 100 community agencies by enrolling in a service-learning course or by coming to the CS-L office.

Students eligible for Federal Work Study can earn their financial aid by tutoring in local elementary schools and by working in local nonprofit organizations to address a variety of community priorities. Check the [CS-L website](#) regularly for opportunities to connect.

In addition to local service opportunities, Alternative Break Programs are student developed and led experiences that serve communities in the United States and abroad. Breaks are offered during fall, winter, spring and May breaks. Breaks fill up quickly, so check the [ABP website](#) regularly for descriptions and online sign-up information.

## Office of Disability Services

**Location:** Student Success Center, Suite 1202

**Email:** [disability-svcs@jmu.edu](mailto:disability-svcs@jmu.edu)

**Phone:** (540) 568-6705

**Fax:** (540) 568-7099

**Website:** <http://www.jmu.edu/ods>

Disability Services collaborates with the JMU community by providing programs and services that support the university in creating inclusive, equitable environments that value disability, diversity and accessibility. Services include:

- Equal access to university programs and services
- Provision and coordination of reasonable accommodations
- Disability-related support services

Disability services is comprised of the following areas:

### Accessible Media & Technology

**Email:** [alt-media@jmu.edu](mailto:alt-media@jmu.edu)

**Website:** <http://www.jmu.edu/ods/accommodations/accessible-media>

Accessible Media and Technology provides course materials in alternative formats for students with qualifying disabilities, manages the accessible technology labs and supports university faculty and staff with designing accessible course materials. Services include:

- Textbooks and articles in alternative formats such as audio, large print, accessible PDFs and Braille
- Captioning for videos and recorded audio
- Educational programs on creating accessible course materials

Accessible Technology Computer Labs with specialized software and furniture are located in Carrier Library (Room 119), Rose Library (Room 1204), and the Student Success Center (Suite 1202).

### Learning Strategies Instruction

**Email:** [lsi@jmu.edu](mailto:lsi@jmu.edu)

**Website:** <http://www.jmu.edu/lsi>

Learning Strategies Instruction (LSI) is one-on-one peer instruction of research-based strategies designed to support the process of learning. Available to any JMU student, LSI promotes learning efficiency in current courses and is available in such areas as:

- Time management
- Memory/Recall
- Note-taking
- Reading comprehension
- Studying
- Test-taking

## Screening & Referral Service

**Website:** <http://www.jmu.edu/ods/accommodations/screening-and-referral.shtml>

This office provides a two-hour clinical interview exploring a broad range of historical, academic, study habits/skills, academic frustrations and emotional components. A screening is not for ADHD or Learning Disabilities and does not yield a diagnosis; rather, it assists in the decision making process for recommending the next steps for the student.

## The Learning Centers

**Location:** Student Success Center, Suite 1100

**Phone:** (540) 568-2932

**Website:** <http://www.jmu.edu/learning>

JMU's Learning Centers support students, faculty and staff through the following programs and free services:

### Communication Center

**Location:** Student Success Center, Room 1155

**Phone:** (540) 568-4818

**Website:** <http://www.jmu.edu/commcenter>

The Communication Center provides resources and assistance with digital and oral communication projects and promotes students' communication excellence through attention to process, innovation and audience-centered design. The center offers consultations, class workshops, and online resources for faculty and students across campus. The center provides the following services:

- Speech preparation assistance
- Assistance with speech outlines and research

- Speech anxiety reduction strategies
- Developing audience-centered presentations and visual aids
- Enhancement of speech delivery and style

## **English Language Learner Services**

**Location:** Student Success Center, Room 1155

**Phone:** (540) 568-2881

**Website:** <http://www.jmu.edu/ells>

In addition to opportunities to work on academic skills in a cooperative environment, multilingual learners can seek consultation on such topics as:

- Reading, writing, listening and speaking
- American academic culture
- Multilingual writing groups

## **Peer Assisted Study Sessions**

**Location:** Student Success Center, Room 1141

**Phone:** (540) 568-4370

**Website:** <http://www.jmu.edu/pass>

Peer Assisted Study Sessions (PASS) help students successfully complete historically challenging courses. Students work together in regularly scheduled out-of-class study sessions that are facilitated by peer educators. These sessions are designed to help students master course content and develop their organizational, study and learning skills. Refer to the PASS website for a current list of supported courses.

## **Science & Math Learning Center**

**Location:** Student Success Center, Room 1107

**Phone:** (540) 568-3379

**Website:** <http://www.jmu.edu/smlc>

The Science and Math Learning Center (SMLC) provides support to JMU students enrolled in first- and second-year science and mathematics courses by providing a secure, supportive learning environment that fosters independent thinking. The center provides a walk-in tutoring service by both faculty and trained peer tutors in the following subject areas: physics, chemistry, mathematics and statistics. Refer to the SMLC website for a current list of supported courses. The SMLC is equipped with an educational computing lab.

## University Writing Center

**Location:** Student Success Center, Room 1121

**Phone:** (540) 568-1759

**Website:** <http://www.jmu.edu/uwc>

The University Writing Center works directly with student and faculty writers, provides resources on writing strategies and supports writing across campus. The center provides the following services:

- Individualized writing consultations
- Writing space for Writing Center users
- Faculty consultations for designing assignments and responding to student writing
- In-class workshops on writing-related issues for any academic course or department
- Supports students working on digital assignments (formerly "DigiComm")

## Safe Zone

**Website:** <https://www.jmu.edu/safezone/index.shtml>

**Contact:** [Bethany Bryson](#) for information

Safe Zone is a voluntary network of faculty, staff and students who believe that every member of the university community should have an equal opportunity to grow and learn in a safe and open environment.

Safe Zone educates JMU faculty, staff, and students about issues affecting lesbian, gay, bisexual, transgender, queer, intersex, and questioning individuals (LGBTQIQ+) and their loved ones.

## Student Activities and Involvement

**Location:** The Union 320, MSC 3502

**Phone:** (540) 568-8157

**Website:** <https://info.jmu.edu/studentactivities/>

Student Activities and Involvement hosts student organizations, programming and the University Program Board. Student Activities and Involvement provides a wide range of educational, social and wellness events, as well as support services for all JMU student clubs and organizations. The Belvolved website offers access to all student organizations on campus. Student Organization Night at the beginning of each semester offers an opportunity for all students to meet members of clubs, learn about organizations and discover how to become involved with them.

## University Program Board

**Location:** The Union 324, MSC 3505

**Phone:** (540) 568-6217

**Website:** <https://info.jmu.edu/upb/>

Many great ways to engage on campus are hosted through the University Program Board, a student organization advised through Student Activities and Involvement. Concerts, films, speakers, and numerous other activities designed to complement the educational mission of JMU are arranged by the UPB. The board also solicits collaborative programs with other student organizations, university departments and schools. Committees for which students may volunteer include film, special events, amplify, and spirit and traditions.

## Student Support Hub

**Website:** <https://www.jmu.edu/ssh/index.shtml>

The Student Support Hub houses information about campus and community resources that can help students meet their basic needs.

## Student Success Center

**Location:** Student Success Center, Room 1010, MSC 1027

**Phone:** (540) 568-7747

**Website:** <http://www.jmu.edu/successcenter>

At JMU, all students can be successful if they rise to the challenges they face as students, take full advantage of the many academic and student support services available to them on the campus, and participate deeply in engagement opportunities on campus and beyond.



Student success succinctly describes JMU's pervasive philosophy of collaborative, campus-wide efforts to coordinate and support services that: help students become more efficient, effective and engaged learners; address students' physical and emotional health; and provide advice and assistance for a variety of financial, curricular, technical and employment concerns.

The James Madison University Student Success Center houses a number of university departments, resources and functions that support student learning, student health and student services. These include: Card Services; Centennial Scholars Program; Center for Multicultural Student Services; Center for Student Veterans; Community Service-Learning; Counseling Center; Dean of Students; Dining Services; EPIC Center; Financial Aid and Scholarships; Information Technology Computing Support; Learning Centers; Learning Strategies Instruction; Madison Advising Peers; Multicultural Awareness & Student Health Associate Vice President; Office of Disability Services; Office of Student Accountability and Restorative Practices; Office of the Registrar; Orientation Office; Sexual Orientation, Gender Identity and Expression Services; Student Affairs Technical Services; Student Employment; Student Life & Involvement Associate Vice President; Student Success Center Operations; University Business Office; University Career Center; and University Health Center. The Student Success Center is a comprehensive facility unlike any other on campus. All of the departments in the center collectively contribute to the success of all JMU students.

## University Advising

**Location:** Roop Hall, Room 200 MSC 1024

**Phone:** (540) 568-7350

**Website:** <http://www.jmu.edu/advising>

University Advising supports students from matriculation to graduation, assisting with their academic planning and contributing to their academic success. The office also develops advising resources for students and faculty and maintains the academic advising website for the university.

### First-Year Academic Advising

Academic advising is vital to student success. First-year advisers assist students in shaping their educational experience to meet specific intellectual, personal, and career goals. Advisers do not decide their students' goals or educational program but instead help them learn how to develop appropriate goals, make good choices that enhance learning and personal growth, and succeed in and out of the classroom.

During summer orientation, all new students are assigned to first-year advisers who discuss with them our programs of study, academic policies and procedures, incoming credit, and class enrollment procedures. These advisers continue to work with first-year students until midway through the spring semester, at which time those students with a declared major are assigned to advisers within their academic unit. Students who are

still exploring majors are assigned to a professional academic adviser in University Advising. Students must declare their major by the beginning of their sophomore year. Please refer to Academic Policies and Procedures for information on declaring a major.

JMU students are responsible for the educational choices they make; however, they make these choices in a supportive environment. Effective academic advising is a relationship between the student and their adviser. Students must be aware of their own interests, values, and goals; knowledgeable about relevant policies and requirements; and willing to take initiative in seeking assistance when needed. Our academic advisers respond to their students as individuals, are aware of their progress, and help them make connections between academic choices and career possibilities.

## **Major Academic Advising**

University Advising provides full-time academic advising support for major exploration and in select academic programs with large student enrollments to help students make progress in major requirements. Full-time academic advisers are joint appointments between the academic unit and University Advising.

## **International Study Center Students**

The international advising coordinator helps international students make progress from the International Study Center to JMU by assisting them with General Education requirements, selection of a major, graduation requirements, and course registration.

## **Prospective Transfer Students**

Prospective transfer students should choose courses carefully at their current college or university, completing [General Education](#) and major coursework that prepares them to make timely progress in their major after transferring to JMU. University Advising maintains online resources to help prospective students understand transfer equivalencies in each major and administers a co-advising program to provide assistance with academic planning to current community college students. JMU's two Transfer Advising Coordinators hold regular office hours on the campuses of Blue Ridge, Lord Fairfax, Northern Virginia, and Piedmont Community Colleges, and are available to students at other community colleges or four-year institutions through virtual advising meetings.

## **New Transfer Students**

University Advising coordinates the advising and class registration process for new transfer students matriculating to JMU in the fall and spring semesters. All new transfer students who have earned at least 30 transfer credits must declare a major upon entering the university and are advised by an academic adviser in their major. Advisers support new transfer students in reviewing transfer credit, enrolling in classes,

developing academic goals, exploring career opportunities, connecting to campus resources, and understanding academic policies and procedures.

## **Madison Advising Peers**

Madison Advising Peers (MAPs) are JMU students who care about their fellow students and are committed to helping them achieve their college goals. MAPs work in conjunction with faculty advisers by providing supplemental academic advising information and assisting other JMU undergraduate students who may have general advising questions. A MAP can be a supportive and friendly resource for students who feel overwhelmed and confused. Visit the MAPs in Roop Hall 201 or email [madisonadvisingpeers@jmu.edu](mailto:madisonadvisingpeers@jmu.edu) with questions.

## **University Career Center**

**Location:** Student Success Center, 3<sup>rd</sup> floor, MSC 1016

**Advising:** Room 3210

**Interviewing:** Room 3250

**Phone:** (540) 568-6555

Employer Services

**Phone:** (540) 568-7379

**Website:** <https://www.jmu.edu/career/>

University Career Center supports the career readiness of all students through a variety of job search programs, decision-making resources to discern career and academic pathways, and opportunities for students to connect with employers for jobs and internships.

### **Career Advising and Decision Making**

University Career Center helps students understand the process of choosing an appropriate major and relating that decision to possible career paths.

Students can meet with professionals and attend various programs to enhance their knowledge of majors, explore career fields, learn career decision-making strategies,

discover more about their own interests and strengths, and launch an effective internship, job or graduate school search.

## University Career Center Planning Course

[UNST 102](#) is a course for first year students who want to explore the relationship between academic majors and career fields, identify their major and career interests and learn effective decision-making strategies for choosing a major and a career

## Career Resources and Online Tools

The University Career Center website offers several free online tools to help students explore majors and career options, research employers and industries, and develop interview skills. Students can connect directly with internships opportunities, jobs, graduate schools, and programs and services offered by the University Career Center. These online tools include the following: Career Guide to JMU Majors, FOCUS, Vault, Interview Stream, LinkedIn, and Handshake.

# University Recreation

**Location:** University Recreation Center, MSC 3901

**Phone:** (540) 568-8732

**Website:** <http://www.jmu.edu/recreation>

The University Recreation (UREC) team is here to motivate and support students to live well-balanced and active lives throughout the college experience and beyond!

JMU is a very active campus where 92% of students visit UREC at least twice a month and 99% of students indicate that they are satisfied or very satisfied with UREC facilities. UREC is located centrally on campus and JMU's outdoor recreation facility, University Park, is located adjacent to the JMU Arboretum. Students just need their JACard to enter these facilities as membership is included with student fees. UREC is a vast recreation center with gyms, courts, tracks, aquatic areas and fitness space. The Equipment Center is open for checking out sporting equipment and for locker and towel services. UREC also features specialized areas such as climbing and bouldering walls, a demonstration kitchen, a café, rooms for massage, meditation, personal training, fitness assessment, nutrition counseling, small group training, bike repair and athletic training. University Park, located at 1090 Devon Lane, includes an open event lawn, tennis, sand volleyball and basketball courts, sports turf, pavilion, disc golf course, and TEAM Challenge Course.

By the time JMU students graduate, 95% report having participated in at least one UREC program or service, which range from adventure, aquatics, fitness, group exercise, informal recreation, intramural sports, nutrition, safety, sport clubs, wellness and youth programs. UREC offers a variety of health promotion, prevention, and outreach activities throughout the school year — such as workshops, coaching, trainings, films and other events that teach and empower JMU students to make healthy lifestyle choices.

A valid JACard is needed to enter UREC and University Park. Online registration is available for activities and services. Programs with fees can be registered for in-person at UREC using FLEX or online at [URECregister.jmu.edu](http://URECregister.jmu.edu) using a credit card.

## University Unions

**Location:** The Union 200, MSC 3501

**Phone:** (540) 568-3341

**Website:** <http://www.jmu.edu/universityunions>

The University Unions Department reflects a broad range of facilities and services created to build a sense of community for the campus as a whole. The facilities are the gathering places for the campus, with meeting rooms, assembly spaces, lounges and support services available. They are places where ideas come to life, learning is put into practice and the various constituencies of the campus find common ground.

University Unions is comprised of the following units:

### Facilities Services

The Union, MSC 3506

**Phone:** (540) 568-5555

Student Success Center, MSC 1027

**Phone:** (540) 568-7747

Festival Conference and Student Center, MSC 4201

**Phone:** (540) 568-1715

Four buildings house the programs and services which the University Unions provide for the JMU community. They are the Union, Student Success Center, Festival Conference & Student Center, and Grafton-Stovall Theatre. Facilities Services address physical building, operations and information concerns in these spaces.

## **The Union Scheduling**

**Location:** The Union 245, MSC 3506

**Phone:** (540) 568-6330

**Website:** <http://www.jmu.edu/theunion>

The Union and Grafton-Stovall Theatre provide gathering places for the campus, with meeting rooms, assembly spaces, lounges and support services available. It provides a comprehensive approach to the coordination of services necessary for campus events and coordination of scheduled meetings and conferences throughout the year.

## **Festival Conference and Student Center Scheduling**

**Location:** Festival, MSC 4201

**Phone:** (540) 568-8932

**Website:** <http://www.jmu.edu/festival>

Festival Conference and Student Center provides gathering places for the campus, with meeting rooms, assembly spaces, lounges and support services available. It provides a comprehensive approach to the coordination of services necessary for campus events and coordination of scheduled meetings and conferences throughout the year.

## **Taylor Down Under**

**Location:** The Union, 1<sup>st</sup> Floor

**Phone:** (540) 568-7853 or (540) 568-5555

TDU is comprised of a lounge, billiard tables, foosball, iPads for loan, and board games. This lounge area is a popular hangout for all students. There is a computer lab for student use, wireless printing, evening entertainment on the TDU Stage, comfortable seating and an information desk.

## **Resources for Graduate Students**

<https://www.jmu.edu/grad/campus-services-resources.shtml>