



Workplace Conflict Consultation

Coaching ♦ Facilitated Conversation ♦ Mediation

Your Solutions, Our Support

Many workplace disagreements can be resolved with honest, open, and respectful communication. If a conflict persists despite these efforts, your HR Consultant is a resource to provide coaching and guidance on resolving workplace issues. Check out our updated [Workplace Conflict Consultation](#) website.



Coaching

One-on-one conversations to assist supervisors in identifying problem areas and developing action plans to foster change.



Facilitated Conversation

A dialogue between two or more individuals led by an unbiased third party to overcome workplace obstacles. Though not designed to result in agreements, it may serve that purpose.



Mediation

A structured and interactive process designed to provide participants with the opportunity for open dialogue so that a workable solution is reached for moving forward.

DHRM Resources

The Office of [Employment Dispute Resolution](#) (EDR) provides state agencies and their employees with a broad range of workplace dispute resolution tools that assure solutions to workplace conflict consistent with the Commonwealth's human resource policies and related law.