## Servant Leadership



## What is servant leadership?

It is a "servant first" approach – you focus on the needs of others, especially team members, before considering your own. You acknowledge other people's perspectives, give them the support needed to meet their work goals, involve them in decisions where appropriate, and build a sense of community within your team.

A servant-leader focuses primarily on the growth and well-being of people and the communities to which they belong. While traditional leadership generally involves the accumulation and exercise of power by one at the "top of the pyramid," servant leadership is different. The servant-leader shares power, puts the needs of others first and helps people develop and perform as highly as possible.

Check out this <u>TED Talk</u> on leadership verses authority

"Management is doing things right; leadership is doing the right things."

Peter Drucker

Servant Leadership 'The servant leader is servant first. It begins with the natural feeling that one wants to serve first.' Robert Greenleaf

## How Does Servant Leadership Differ From Traditional Leadership?

"...servant leaders go further. They focus on providing their employees with development opportunities.

Employees today want to feel they have a job where they can succeed. They want an opportunity to be coached and mentored by someone. And since servant leaders put people first, they get to know them on a different level.

They help them to develop, they give them opportunities because they empower them versus micromanage them."

## Proven Outcomes of Servant Leadership

Increased employee loyalty and a beloved company culture are benefits of this style of leadership. Productivity and problem-solving are also bolstered with servant leadership.