

# Providing Positive Feedback

Recognition of a job well-done can be a powerful motivator for your employee. The university offers many ways to acknowledge an employee's success throughout their career.

## Duke 2 Duke

Peer recognition program that allows any faculty or staff member to acknowledge behaviors and actions of their peers that align with the university or an individual's departmental Mission, Vision and Values.

## Individual Impact Bonus

Awarded for performance, completion of a project or event.

## Staff Emeriti Status

A retired staff member is eligible for appointment to emeritus staff status if the individual:

- Has been an active, full-time classified employee for a minimum of 10 years at James Madison University
- Has retired in good standing
- Has a record of noteworthy contributions throughout his or her JMU career

## Customer Service Bonus

Presented to individuals or groups who have contributed to exceptional customer service at JMU.

## Purple Star Award

To recognize an employee's outstanding efforts and achievements that contribute to the success of the university during the prior year.

**CONSULTING  
SERVICES  
TEAM**  
JMU HUMAN  
RESOURCES

*Awards & Recognition!*

## Faculty Emeriti Status

A retired instructional faculty member is eligible for appointment to emeritus status if the individual has served full-time for a minimum of 10 years on the James Madison University faculty; has attained the academic rank of Lecturer, Assistant Professor, Associate Professor or Professor; and has retired from James Madison University in good standing.

## Informal Recognition

Includes unscripted and spontaneous recognition. It can be a powerful motivator for employees. It is given regularly and can include words of praise, gratitude, encouragement or a handwritten 'thank you' note.

