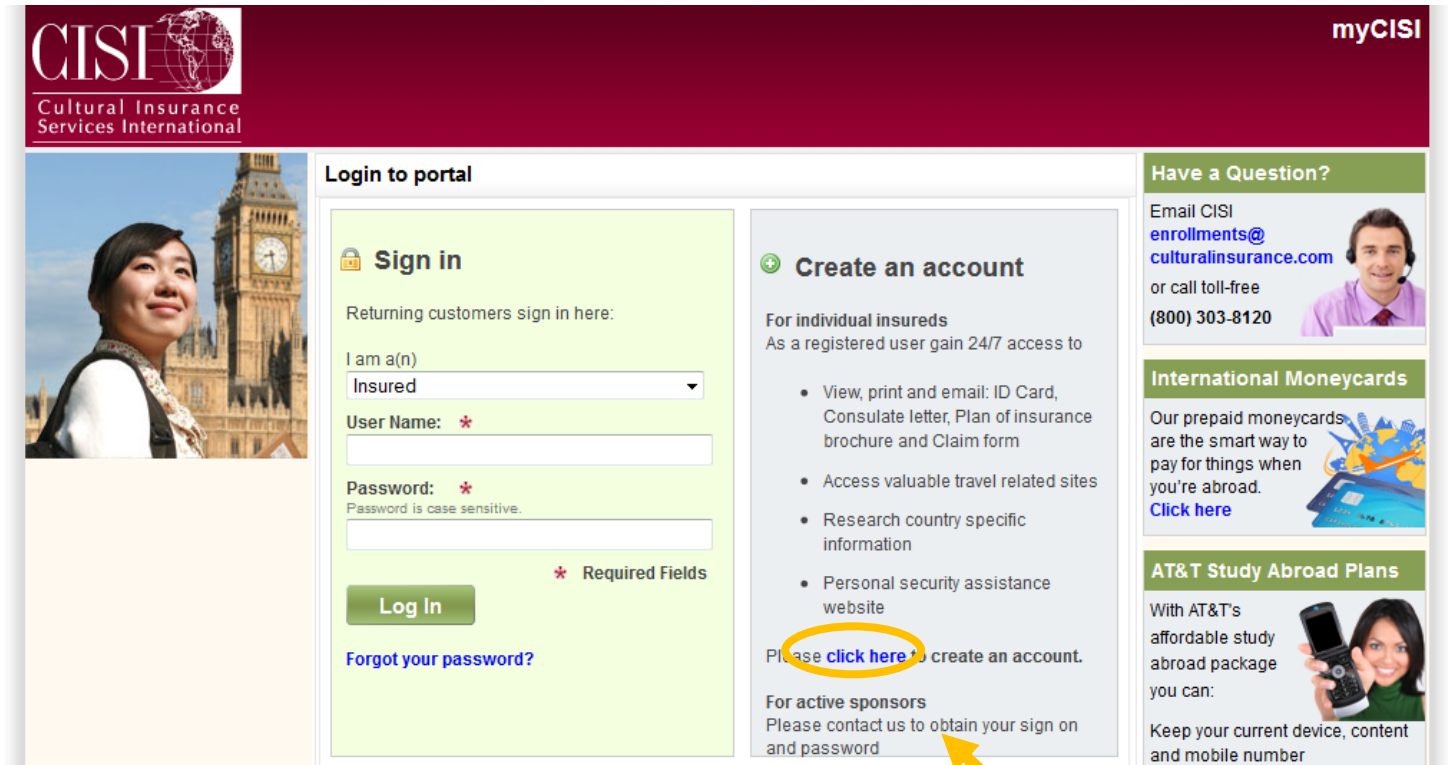


## How to Access CISI Portal Online

Go to the website: <https://www.mycisi.com/CISIPortalWeb/pub/login.aspx?PT=GEN>

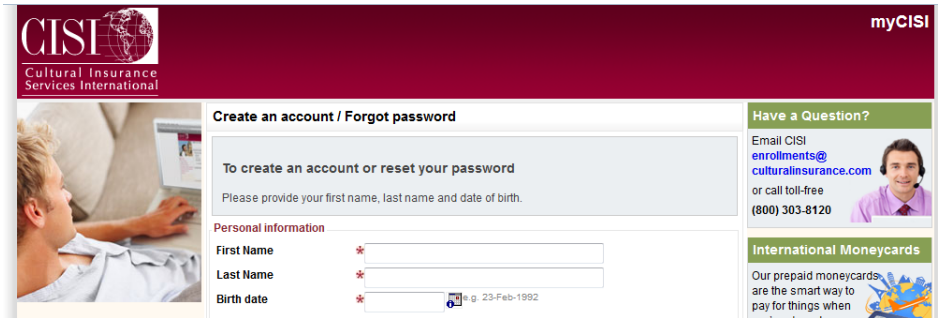


The screenshot shows the CISI portal login page. The header includes the CISI logo (Cultural Insurance Services International) and the myCISI logo. The main content area is divided into three sections:

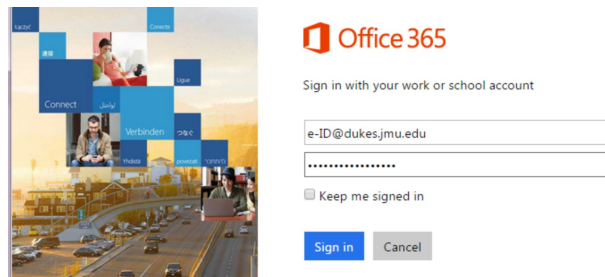
- Login to portal**: Contains a "Sign in" section with a dropdown menu for "I am a(n)" (set to "Insured"), a "User Name" field, and a "Password" field. A "Log In" button and a "Forgot your password?" link are also present.
- Create an account**: Contains a "Create an account" section with a list of benefits for individual insureds (ID Card, Consulate letter, Plan of insurance brochure, Claim form, travel related sites, country specific information, personal security assistance website) and a "click here" link circled in yellow. Below this, there is a section for active sponsors with a link to "obtain your sign on and password". A yellow arrow points to this link.
- Have a Question?**: Contains contact information for CISI (enrollments@culturalinsurance.com, (800) 303-8120) and a photo of a customer service representative.
- International Moneycards**: Contains information about prepaid moneycards and a "Click here" link.
- AT&T Study Abroad Plans**: Contains information about AT&T's study abroad package and a photo of a student holding a phone.

Select the link “[click here](#)” to make your new account.

On the next page that appears, you will enter your personal information and follow the instructions to continue.



After registering, you will receive an email to your dukes account with a link to login and change your password.



Once you have logged in to your account, you have many options available to you. To access your insurance card, select the first option at the top of the home screen **“View/print/email your ID card”**.

