

# TRANSITIONS

Orientation Program for International & Globally-Minded JMU Dukes

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## Frequently Asked Questions by Undergraduate Students

### How do I complete the One Book emergency notification step?

In MyMadison, you will be asked to enter your cell phone # in case of an emergency phone, since you may not have a US phone # for the time being, select the option of receiving emergency notifications via e-mail only. You will be able to update it once you have a U.S. phone number.

[MyMadison: mymadison.jmu.edu](http://MyMadison:mymadison.jmu.edu)

### Should I bring my cell phone?

In your welcome package, along with your immigration document (I-20 or DS2019), a U.S. SIM card was provided to allow you to configure your new sim card prior to leaving your country, so that you can use your phone as soon as you arrive in the U.S. If you did not receive this sim card, go to the campusSIMS website and look for the "Need a sim card?" tab and have CampusSIMS send you a sim card to your current address

[CampusSIMS: www.campussims.com](http://CampusSIMS:www.campussims.com)

### What about my tuition and fees?

Your specific and detailed bill will only be accessible in Madison Money Manager (or M3), once and only once you will have completed all of the One Book steps. To access it from MyMadison. A preliminary breakdown of JMU tuition charges can be found on the Business Office's website. When you are calculating the cost of your bill, keep in mind that there will be additional fees beyond the cost of (out of state) tuition:

- ☑ The International Student Administration Fee- a \$100 per semester (for F-1 & J-1 visa holders).
- ☑ A Health Insurance Fee (all F-1 & J-1 visa holders will automatically be added to a health insurance policy, unless you have your own health insurance policy)
- ☑ Books and School Supplies- the cost of textbooks (approximately \$400 per semester) is not included in your tuition.
- ☑ Other personal expenses- may include: food, clothing, travel during breaks, etc.

The Business Office's Payment Method section lists the many ways that you can pay including if you want to grant viewing and paying access to your relatives. Because having a bank account in the U.S. will facilitate the transfer of funds, we will arrange for you to set-up a bank account.

[JMU University Business Office \(UBO\): www.jmu.edu/ubo](http://JMU University Business Office (UBO): www.jmu.edu/ubo)

### Will there be linen (bed sheets) in my room?

No there will not! You can purchase linens through a vendor contracted by JMU however they will deliver your order to a US address. You can however take advantage of our shopping trip during Transitions (or go to a place like Wal-Mart) to purchase linens and other necessities.

[Residence Hall Linens: www.ocm.com/jmu/dorm-life/bedding](http://Residence Hall Linens: www.ocm.com/jmu/dorm-life/bedding)

### What is my JMU mailing address?

By virtue of living on-campus, you are automatically assigned a campus mailbox. While a package or letter can be sent to your JMU mailbox, keep in mind:

☑ Only items fitting in a "moving box" (roughly 60cm x 60cm x 60cm) will be accepted. Other sizes will be kept off-campus.

☑ It may only be 2 or 3 days after your arrival on campus when you will be able to access your mail from the mail center.

☑ Your mailing address is:

☑ First & LAST Name  
☑ James Madison University  
☑ 800 South Main St., Box #  
☑ Harrisonburg, VA 22807 – USA

[JMU Mail Services: www.jmu.edu/mailservices/](http://JMU Mail Services: www.jmu.edu/mailservices/)

### What is my orientation schedule?

As long as you have completed the Transitions Registration Form you will receive a detailed orientation schedule with the location, etc.

[Transitions: www.jmu.edu/global/iss/orientation/overview.shtml](http://Transitions: www.jmu.edu/global/iss/orientation/overview.shtml)

