



Office of Financial Aid and Scholarships

CONSUMER INFORMATION

INTRODUCTION

This notice contains a summary of consumer information that must be made available to all student at James Madison University in accordance with federal regulations set forth by The Higher Education Act of 1965, as amended. Each topic listed gives a brief description of the information that must be disclosed and explains how it can be obtained online. Full information is available at <http://www.jmu.edu/financialaid/terms-and-conditions.shtml>

If you wish to receive a paper copy of any of these disclosures, you may submit a written request to the address at the bottom of this document.

ACADEMIC PROGRAMS AND FACILITIES

Information about undergraduate and graduate academic programs can be found at:

- <https://www.jmu.edu/academics>

ACCREDITATION

James Madison University is accredited by the Southern Association of Colleges and Schools Commission on Colleges (SACSCOC) to award baccalaureate, masters, educational specialist and doctorate degrees. Questions about the accreditation of James Madison University may be directed in writing to the Southern Association of Colleges and Schools Commission on Colleges at 1866 Southern Lane, Decatur, GA 30033-4097, by calling (404) 679-4500, or by using information available on SACSCOC's website (www.sacscoc.org).

See more information about JMU's accreditation with SACSCOC at

- <https://www.jmu.edu/sacscoc/index.shtml>.

Information about program-specific accreditors and how to file a complaint can be found at:

- <https://www.jmu.edu/jmureports/accreditation.shtml>

ANNUAL SECURITY AND FIRE SAFETY REPORT

JMU is required to provide this annual security and fire safety report. It can be found at:

- https://www.jmu.edu/police/clerycompliance/2022_annual_security_and_fire_safety_report_-_final_-_copy.pdf

CODE OF CONDUCT FOR EDUCATION LOANS

Information about the code of conduct for JMU employees as it relates to educational loans can be found at:

- <https://www.jmu.edu/jmu-policy/policies/pdfs/4104.pdf>

COPYRIGHT POLICIES

Information about copyright policies and peer-to-peer file sharing can be found at:

- <http://www.jmu.edu/computing/filesshare.shtml>

COST OF ATTENDANCE

Information about the cost to attend JMU can be found below:

- The billable cost to attend JMU (e.g., tuition/fees, room/board, internet fee, etc.) can be found at the University Business Office
 - <http://www.jmu.edu/ubo>
- The Undergraduate Cost of Attendance for Financial Aid
 - <http://www.jmu.edu/financialaid/learn/cost-of-attendance-undergrad.shtml>
- The Graduate Cost of Attendance for Financial Aid
 - <http://www.jmu.edu/financialaid/learn/cost-of-attendance-grad.shtml>

CRIME LOG

The Daily Crime Log at JMU contains a listing of crimes or alleged crimes and some suspicious circumstances that have been reported directly to the JMU Police Department. This listing can be found at:

- <https://www.jmu.edu/publicsafety/clerycompliance/daily-crime-log.shtml>

DRUG AND ALCOHOL PREVENTION, PROGRAMS AND SANCTIONS

Information about these topics can be found at the following websites:

- JMU Student Handbook
 - <https://www.jmu.edu/osarp/handbook/OSARP/alcoholanddruginfo.shtml>
 - <https://www.jmu.edu/osarp/handbook/osarp/sanctioning.shtml#Set-2-A>
- University Recreation
 - <https://www.jmu.edu/recreation/services/health-wellness/substance-misuse.shtml>
- University Policy
 - <https://www.jmu.edu/jmu-policy/policies/pdfs/1110.pdf>

EQUITY IN ATHLETICS DATA ANALYSIS REPORT (EADA)

JMU annually prepares the EADA Survey that reports on athletic participation, staffing, and revenue and expenses, categorized by men's and women's teams. The Survey is submitted to the U.S. Department of Education's Office of Postsecondary Education and is available at:

- <https://ope.ed.gov/athletics/#/>

FACILITIES AND SERVICES AVAILABLE TO STUDENTS WITH DISABILITIES

JMU strives to provide programs and services to create inclusive, equitable environments that value disability, diversity and accessibility. More information about these efforts can be found below:

- Information about how to request accommodations for students with disabilities can be found at:
 - <https://www.jmu.edu/ods>
- Information about campus accessibility relative to parking, buildings, transportation, tours and events can be found at:
 - <https://www.jmu.edu/accessibility/campus-facilities.shtml>
- Information about the JMU ADA/Rehabilitation Act Coordinator can be found at:
 - <https://www.jmu.edu/oeo/about-oeo/ada-coordinator.shtml>

FAMILY EDUCATION RIGHTS AND PRIVACY ACT (FERPA)

Learn about the Family Educational Rights and Privacy Act of 1974, as amended and applicable to JMU by going to:

- <http://www.jmu.edu/registrar/FERPAOutline.shtml>

FINANCIAL AID PROGRAMS

Information about the terms and conditions of financial aid programs, as well as the items listed below, can be found at:

- <http://www.jmu.edu/financialaid/terms-and-conditions.shtml>
 - The process for how financial aid is awarded
 - General student eligibility requirements
 - Criteria for selecting recipients and the award amount within the various aid programs
 - Criteria for renewal eligibility within the various aid programs
 - Satisfactory Academic Progress (SAP) that must be met to receive financial aid
 - The method and frequency of financial aid disbursements
 - Methods to purchase textbooks
 - The general terms of the loan programs, and a sample loan repayment schedule
 - The general conditions and terms of employment options under the student aid programs
 - Exit loan counseling requirements
 - Financial aid for study abroad and/or consortium programs (including information about partnerships with other entities for study abroad and exchange programs)
 - Private/alternative educational loans

FIRE LOG

To view a log of incidents reported as fires, go to:

- https://www.jmu.edu/publicsafety/clerycompliance/fire_log.shtml

GRADUATION, RETENTION RATES, POST-GRADUATE STUDY AND POST-GRADUATE EMPLOYMENT

For information about statistics concerning graduation and retention rates for JMU students, including rates for specific populations of students, as well as post-graduation education and employment information, visit the following websites:

- Retention Rates
 - <https://public.tableau.com/app/profile/jmu.office.of.institutional.research/viz/Retention-GraduationRatesWeb/RetentionRates>
- Graduation Rates
 - <https://public.tableau.com/app/profile/jmu.office.of.institutional.research/viz/Retention-GraduationRatesWeb/GraduationRates>
- Career Outcomes
 - <https://www.jmu.edu/career/careeroutcomes/index.shtml>

JMU'S STRATEGIC PLAN

JMU is a community of higher learning that reaches beyond the pursuit of instruction, developing well-rounded citizens who make a real difference in the world. View JMU's 2020-2026 strategic plan at:

- https://www.jmu.edu/jmuplans/_docs/strategic_plan.pdf

NET PRICE CALCULATORS

JMU developed an online estimator to help families plan for future educational costs at the university. View the net price calculator at:

- <http://www.jmu.edu/financialaid/calculators/index.shtml>

Note: This estimation is not intended to serve as a financial aid offer.

STUDENT ACTIVITIES

Information about student activities can be found at the following websites:

- Available student activities
 - <https://info.jmu.edu/studentactivities/>
- List of student organizations
 - <https://www.jmu.edu/osl/studentactivities/organization-resources/index.shtml>
- How to join an organization
 - https://beinvolved.jmu.edu/home_login

STUDENT BODY DIVERSITY

Information about the diversity of the student body at JMU, including undergraduate Pell Grant recipients, can be found at:

- <https://public.tableau.com/app/profile/jmu.office.of.institutional.research/viz/JamesMadisonUniversity-StudentEnrollmentDemographics/StudentDemographics>
- https://www.jmu.edu/oir/_docs/pell-recipients.pdf

TRANSFER CREDIT POLICIES

Details about how transfer credit is handled at JMU can be found at:

- http://www.jmu.edu/registrar/students/transfer_credit.shtml

VACCINATIONS POLICY

For information about JMU's vaccinations policy, go to:

- <https://www.jmu.edu/healthcenter/incoming-students/index.shtml#Set-1-A>
- In addition, for questions about COVID-19, view our Stop the Spread frequently asked questions at:
 - <https://www.jmu.edu/stop-the-spread/index.shtml>

WITHDRAWAL FROM JMU

The withdrawal process at JMU begins when a student makes their initial request via submitting an electronic form to the Office of the Registrar to declare their intent to withdraw. More information can be found at:

- Withdrawal process
 - http://www.jmu.edu/registrar/students/Leaving_JMU.shtml
- Refunds for undergraduate students
 - <https://catalog.jmu.edu/content.php?catoid=50&navoid=2583#refunds>
- Refunds for graduate students
 - <https://catalog.jmu.edu/content.php?catoid=49&navoid=2524#withdrawal-refunds>
- For students housed on campus, refer to your housing contract for a detailed refund schedule. A sample contract can be found here.
 - <https://www.jmu.edu/orl/housing/housing-contracts.shtml>
- Meal plan terms and conditions
 - <https://www.jmu.edu/cardctr/mealterms.shtml>
- General information about the refunding process
 - <https://www.jmu.edu/ubo/refunds.shtml>
- Impact that withdrawing from JMU has on financial aid
 - <https://www.jmu.edu/financialaid/terms-and-conditions.shtml>

CONTACT INFORMATION

PHYSICAL ADDRESS

Office of Financial Aid and Scholarships
Student Success Center, 5th Floor
Harrisonburg, VA 22807

PHONE | FAX

Phone: (540) 568-7820
Fax: (540) 568-7994

WEBSITE

www.jmu.edu/financialaid

MAILING ADDRESS

Office of Financial Aid and Scholarships
MSC 3519
738 S. Mason St.
Harrisonburg, VA 22807

EMAIL

fin_aid@jmu.edu
loans@jmu.edu
scholarships@jmu.edu
studentjobs@jmu.edu
verification@jmu.edu
finaid_sap@jmu.edu
finaid_compliance@jmu.edu

AVAILABILITY

The Financial Aid Office is open during all normal JMU business hours and all staff members have the ability to assist enrolled or prospective students in obtaining any of the information outlined in the consumer information notice.