Financial aid disbursements generally occur during the first week of classes for students who have submitted all required information (in a timely fashion) and are registered for full-time hours.

If you are a first-time borrower, check your MyMadison "To-Do" list to see if you need to complete a Master Promissory Note and Entrance Loan Counseling. Both can be completed at: https://studentloans.gov/myDirectLoan/index.action

Note: Once completed, please allow 2 business days for the To-Do list item(s) to be removed.

If you are expecting a refund from your financial aid, make sure to set up an account through BankMobile. Questions about the refunding process can be directed to the University Business Office and more information can be found here: http://www.jmu.edu/ubo/refunds.shtml

Following the add/drop period, we will identify students whose enrollment status is showing as less than full time or has changed from full time to part time after aid was disbursed. Financial aid eligibility will be recalculated and if aid is reduced/cancelled/returned, you may owe a bill. The add/drop deadline for Fall 2018 is September 4th.
Students are the primary point of contact for our
office. Your official JMU email address (dukes.jmu.edu)
and MyMadison are two ways that we (as well as most
other departments) use to communicate information.

Any communication we send to parents will use the
parent email address listed on the FAFSA.

In addition to email, we also communicate helpful
information, including dates and deadlines, through
monthly Newsletters and Facebook. Follow us!

If you have any helpful ideas of ways that we can be
more proactive in our communication, email us at
finaid_compliance@jmu.edu.

Need a job? We are here to help you! Contact Student
Employment at studentjobs@jmu.edu or visit our
website at www.jmu.edu/student-employment.

Federal regulations stipulate that schools
can only consider classes that count towards
your degree requirements when awarding
financial aid. Classes that can be included
when determining financial aid eligibility are
those that:

• count toward your degree or general
education requirements,
• are required for your major,
• are required for your minor, or
• fulfill your electives to reach a minimum of
120 credit hours.

In MyMadison, you will see a “Yes” or “No”
under the “Eligible for Financial Aid” column
in “My Class Schedule”. A class with "yes"
next to it will be considered when calculating
your financial aid eligibility. Those with a
“No” will not.

For example, if you are registered for 12
credits and 9 of them are marked with a “Yes”
but 3 say “No,” then you will be considered a
9-hour student for financial aid purposes.

http://www.jmu.edu/financialaid/learn/faqs/
faq-class-aid-eligibilty.shtml

August 1st - Open Enrollment
August 27th - Start of Fall semester
September 4th - Add/Drop Deadline
and Student Employment Job Fair
September 10th - Fall SAP Appeal Deadline

Review Consumer Disclosure Information here:
www.jmu.edu/financialaid/terms-and-conditions.shtml