

# Best Practices to Identify Phishing Emails

- BAC will not ask cardholder to provide account number and/or personal information an email
- Most fraudulent communications convey a sense of urgency by threatening discontinued service
- Many fraudulent emails contain misspellings, incorrect grammar, and poor punctuation
- Links within the email may appear valid, but deliver you to a fraudulent site
- Phishing emails often use generic salutations like “Dear Customer,” or “Dear account holder” instead of your name
- If concerned, please contact the telephone number on the back of your plastic or Fraud 877-451-4602