

# Facilities Management News August 2019

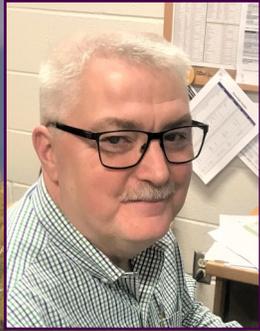
August 6—JMU Faculty & Staff Picnic  
August 8—Annual FM Summer Picnic  
August 16—President Alger’s Address to Staff  
August 16—Alternative Summer Schedule Ends  
August 20-21—Move In Days



***In this issue... Do you know which shop is like having close friends—people who we never want to be without?*** *Read more, over...*

## **BIG CHANGES in FM HR!**

We hope Team FM had a chance to say, “Good-bye” to Jason Saunders who has taken a new position in JMU HR at Wine-Price! The awesome thing is that now Deanna Glass is Team FM’s new HR Consultant. Deanna is someone Team FM knows well. She has faithfully taken care of HR needs for many years, and knows so many in Team FM personally. Stop into FM HR to congratulate Deanna for her promotion. Taking Deanna’s prior position is Michelle Chase, with Shakini Sachdev keeping her same job. Now when you need to call Deanna, call Jason’s old phone number: 568-2992.



## **From the Associate Director**

If Team FM came to me with three things that really matter to us all, what do you think they would be? I think that a commitment to support one another matters. Second, I think that personal integrity is important. Working around people who have that the willingness to do what is right all the time, and who have good work ethics build trust relationships and increases positive experiences for others. Third, I think that work-life balance contributes significantly. People who work hard need to give themselves permission to relax and enjoy their leisure pursuits. I see all of these character traits in so many of my coworkers in Facilities Management. Believe me, people notice others of integrity and appreciate being on their team. I notice.

*Rodney Lam*

## **WATCH OUT... THEY'RE OUT TO GET YOU!**

**Beware of scam emails. Is it a trick? - Don't click!**

Contact the IT Help Desk at 568-3555 or [helpdesk@jmu.edu](mailto:helpdesk@jmu.edu).

***“Unsung Heroes,” do you want to see A JMU “Thank You” video about your work?*** <https://www.facebook.com/>

**Safety Training,** We had quite a heat wave in July! Hopefully everyone in Team FM has taken their July training, Heat Stress in the Workplace at <https://jmu.inclassnow.com> where FM staff can log in with their JMU ID and password. Once in the training site, “InClassNow,” select *Vehicle Backing, the training that is due for completion in August.* Computers are available in USB and Annex breakrooms. See your supervisor or email: [thompshh@jmu.edu](mailto:thompshh@jmu.edu) if you need help. Learn at your own pace using these easy to understand, interactive online workplace safety training modules.



JMU’S Faculty and Staff Picnic is Tuesday, August 6th, 4:00–7:00 p.m. [RSVP here.](#)

Also, the FM Annual Summer Picnic is Thursday, August 8, two times, two locations. Please see the 7/23/19 FM HR email and bulletin boards in breakrooms for times and locations!

**Denny Massie and Matt Rice have earned the Caught in the Act award** recently for great work helping to move faculty offices in Memorial Hall. They went above and beyond to return after they had gotten everything settled, to reposition furniture just to create the special harmony someone needed for their office. Denny and Matt, **your hard work and dedication is noticed and appreciated! JOB WELL DONE!**



Photos, Greg Chevalier and Bradley Null are Team Refrigeration

**Refrigeration Shop Helps JMU Keeps Its Cool! *Continued from first page...***

Refrigeration keeps their cool! That is, while HVAC keeps people on campus cool and comfortable, Refrigeration Shop keeps everything else on campus cool that needs to be cool.

FM'S refrigeration techs are pros who use a toolbox they carry with them *along with a more important "toolbox" – experience*, to do their jobs "right quick." That is they fix refrigeration equipment right the first time and they fix it fast!

The focus for this shop isn't just keeping various kinds of equipment working across campus in hundreds of buildings, managing both temperature and humidity. But their focus is to apply their skills with flexibility that supports various equipment functions. These can range from chilling drinking fountains and freezing food inventories, to keeping temperature-controlled environment chambers for research (from cryogenics, to microbial reproduction in subzero,) or to just keeping fish and reptiles comfortable in replicated natural environments. A high bar, for sure!



Greg Chevalier and Brad Null both say they love their jobs and agree their work is fulfilling because they can see how their work contributes to JMU's educational mission. When asked what he and his team find the most challenging, Greg shares that they both experience significant pressure because, most often, time is of the essence. His shop's ability to fix equipment FAST means that a research project that may have started a year earlier growing cells in a specific temperate environment, doesn't have to be trashed and started over because equipment breakdown changed a control: temperature.

Greg shares his excitement for applying his technical skills in the Biology Department research arena. Greg recognizes the unique qualities of working with science equipment because science faculty are, he says, "very precise, and they set very high standards for skillful work," and Greg finds fulfillment rising to that challenge. And he enjoys his "unusual" work orders too, like when he received one asking him to "HELP FIND A SNAKE!" and he had to disassemble refrigeration equipment in the Biology building basement environmental chambers so that a runaway snake could be found and safely, *for the snake and people in the building*, returned to its cage.

Brad says his team's ability to get a job done FAST can mean that a week's supply of frozen meat in a huge commercial freezer doesn't have to be thrown in the trash. Brad shares how friendly the staff is in his favorite work area, dining services, where he enjoys their help scheduling his work around the busy periods when dining halls are open serving meals. Brad's favorite satisfied customers are chefs who head into their walk-in commercial refrigerators and pull out the safely-stored entrees that are soon to hit a JMU dining hall grill. Greg and Brad consider the "ahh" moment on the face of someone who just took a long drink from a chilled water fountain on a 90 degree day to be their favorite job review. Both men joke that another reason they love their jobs is that refrigeration work keeps them in climate-controlled environments, while others work outside and could be up on a roof or outdoors in searing sun in 90 degrees!

For all the times this shop doesn't get an emergency call when work orders don't come in *because they've done proactive care*, Greg says, "We're on top of maintenance for JMU's refrigeration equipment. If the equipment keeps any kind of material cold except air... we take care of it!"

## Listen... Learn... then Lead!

### August 6-Student Employment Essentials

For staff who hire wage student staff and need to know the paper-work process and supervising policies..

### August 8 -Workplace Substance Abuse for Supervisors

For team leaders and supervisors who are responsible to keep their team productive and safe and who should know what kinds of things indicate impairment on the job.

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*There's more! Go here for leadership training:*

<http://www.jmu.edu/talentdevelopment/index.shtml>

August will be cool!  
[Accuweather.com](http://Accuweather.com)

Go here to stay in touch with August birthdays: <https://www.jmu.edu/facmgt/>