Facilities Management News

June 2019



From the Acting Director

Next month we will have the pleasure of welcoming a new member of Team FM! Richard Fletcher has been hired as

the new Executive Director of Facilities Management. Richard comes to us after 11 years at the Virginia Military Institute. He has a B.S. in Mechanical Engineering from Virginia Polytechnic Institute. Before working his way up from the Maintenance Program Manager to the Director of the Physical Plant at VMI, he was a Senior Project Manager at the University of Virginia where his focus was infrastructure projects. I know you will all join me in making Richard feel welcome and helping him in every way possible when he comes onboard July 1st.

June 14—Flag Day June 16 — Father's Day June 21—Summer arrives!



Inside this issue—June's featured FM team is absolutely florific! That is, they are floristic plus terrific. Guess who?

They grow plants in a greenhouse, plant seasonal flowerbeds all over campus, mow acres and acres of lawns, build and manage athletic turf, both real and artificial, care for perineal and annual plants, shrubs and trees with good soil management. They control bugs and pests and harmful and good microbes, and keep mold and algae where they belong... off buildings. If it's planted, the soil was graded, tested, aerated, amended, and irrigated first. If snow is on it, they remove the snow. They are the boots-on-the-ground supporting pollinators. They care for the environment here on JMU's campus and keep sediment and soil nutrients out of natural waterways.

To this team, their work isn't just a job, it's a passion.

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Rodney Lam



University Moving and Delivery was awarded the annual Customer Service Excellence Group Award recently at the Finance and Administration Division meeting in May. Team FM sends out our collective "CONGRATULATIONS" to Jeff Knicely, Phillip Jordan, Matthew Rice, and Denny Massie, not all shown in this award photo, and to the part-timers on the UMD team too! UMD... you guys rock at keep JMU moving!

Alternative Summer Schedule means shorts season and extra attention to safety on the job!

Tasseled mortar boards flew again at JMU last month. Team FM did an outstanding job preparing for commencement ceremonies and events... and if possible, did an even more awesome job tearing everything down and returning campus to its beautiful normal. It is impressive how FM shops, teams, and key staff coordinate with other IMU departments - like how Julie Dove teams with University Events Management, and how Landscape teams with outside chair and tent vendors. As usual, lots of compliments for everything Team FM did for Commencements programs and ceremonies have been pouring in once again. Great Work! To all who helped... JOB WELL DONE!

Listen... Learn... then Lead!

June 20—Leaders Open Doors

This workshop takes opening doors to the next level and teaches skills leaders have that set the tone for their team.

June 20—Circle Up! Adding Restorative Practices to Your Toolkit

Circle processes are the foundation to any organization or department. Learn how this process helps leaders promote dialogue and foster teamwork

June 27—Strengths Finder 2.0

Instead of focusing on fixing a shortcoming, learn to focus on developing your skills and leadership strengths.

Develop strengths, learn leader skills, be ready for that next career move to advance at JMU Facilities Management.

Go here for leadership training:
http://www.jmu.edu/talentdevelopment/





Front page article continues...

...And to this team, their coworkers aren't just coworkers, they're friends!

Landscaping team's strengths come from partnership. Dedicated supervisors and team leaders work shoulder to shoulder with teams they train and support. The supervisors, who excel in keeping up with administrative desk work, report they prefer to be outside working hands-on with their staff. Landscape teams are made up of not just staff, but also youth residents of Woodrow Wilson who get mentoring from the team leaders and team staff while in a community job skills partnership program managed by Office Manager, LaVern Dillard. The Landscape workforce is as diverse in its full-time, part-time, and seasonal staff as it is in its range of job tasks and skill demands that every landscaper handles with prideful accomplishment. Team Landscape is all about serving others. True, landscape workers are tasked with duties commonly associated with the profession: mowing and edging. But the many challenges met on a day-to-day basis are more complex, and more importantly are about brightening everyday experiences on campus for the JMU community.

Mr. Clean himself, Bob Monk's team, in a quest against mold, algae, grime and dirt, makes sure everything from campus buildings to department vehicles are pressure cleaned. Josh McNett's athletic turf team manages over 30 acres of athletic turf .During the winter of 2018 a snowstorm dumped snow on the football stadium turf. Team Landscape came to the rescue by hand shoveling snow to preserve turf condition for the post season game, earning the Landscape team a commendation. JMU students love the level lawns that almost magically appear where construction sites once only had mud. Ricky Lucas finish grades to perfection and Justin Morris's team of irrigation specialists installs and manages water delivery, even if it is a middle of the night broken pipe emergency, managing irrigation systems that keep lawns beautiful. Proof is the crowds of students on blankets with a book and a friend on sunny warm days and the community visitors who make campus the go-to place for relaxing, scenic walks.

There haven't been bats in a belfry, but there have been bats in JMU's attics. Ants and spiders seem to materialize in impossible places. Jason Campbell and his team have seen everything while managing pesky critters on campus, from a deer out for a swim in a campus lake or a gutsy squirrel racing down the stadium field like a dodging offensive running back. Campbell radiates pride when he relates that JMU is a certified Bee Campus. Teaming with FM environmental specialists, this award validates the great garden planning that Patrick Puffenbarger implements with his staff. Not only are flowerbeds beautiful, at JMU they are host sites for native pollinators too!

It is clear that FM's landscapers love their work and enjoy their coworkers. When the workday ends elsewhere, most people go separate ways. But for team Landscape, some head out for dinner, or go to church, or play on a community softball team. Lowell Miller, Landscape's "hey old buddy" guy, adds to the richness of comradery by keeping his team smiling with his constant humor. Great working relationships are not accidental. Great relationships happen in Landscaping because the people like the people they work with, and all appreciate and respect each other. Matilda Honeycutt shares that she never stops *loving* planting and growing flowers, and she shares her flower love in workshops she gives, *modeling what LaVern Dillard says:* "If you love working outdoors, if you like making a difference and making people feel good when they're at JMU, you'll be welcome to join our team." And LaVern concludes, "Welcome all Comers!"