



JMU TELECOM

DIALING INSTRUCTIONS:

EFFECTIVE 09/21/2022

DIAL ON-CAMPUS, LOCAL, AND TOLL FREE NUMBERS AT NO CHARGE (NO PIN REQUIRED).

ON-CAMPUS

Dial the LAST 5 DIGITS of an on-campus telephone number.
FACULTY/STAFF: 568-1234, dial 8-1234

LOCAL

Dial 9 + Area Code + Seven Digit Number.

TOLL FREE

Dial 9 + (1 + 8xx + Number).

PRE-PAID CARD OR CALLING CARD

Dial 9 + (1 + 8xx + Number)

Continue to follow pre-paid or calling card instructions.

COLLECT CALLING

Dial 9 + (0 + Area Code + Number).

Instruct operator as to type of call you wish to place.

ACCEPTING collect/third party calls from a JMU phone is PROHIBITED.

LONG DISTANCE (PIN REQUIRED IF DIRECT ACCESS HAS NOT GRANTED)

Dial 9 + (1 + Area Code + Number). **AT THE TONE**, enter 6-digit PIN. Long distance is billed at 8¢ / minute in the USA.

INTERNATIONAL (PIN REQUIRED IF DIRECT ACCESS HAS NOT BEEN GRANTED)

Dial 9 + (011 + Country Code + City Routing Code + Local Number). **AT THE TONE**, enter 6-digit PIN. Int'l rates vary.

LOCAL/NATIONAL DIRECTORY ASSISTANCE (PIN REQUIRED IF DIRECT ACCESS HAS NOT BEEN GRANTED)

Dial 9 + 411 OR **Dial 9** + (1 + Area Code + 555-1212).

AT THE TONE, enter 6-digit PIN. Billed at 2.99 per call.



ADDITIONAL INFORMATION:

Visit our website at www.jmu.edu/telecom.

For further assistance, please contact Telecom at telecom@jmu.edu or at the numbers listed below.

BILLING, PIN SERVICE, LONG DISTANCE: X8-6108
CELLULAR, OFFICE PHONES, VOICE MAIL/
CABLE TV/PHONE REPAIR: X8-6471

EMERGENCY OR CAMPUS POLICE: DIAL **6911**