

Ivanti Secure Access Client Installation

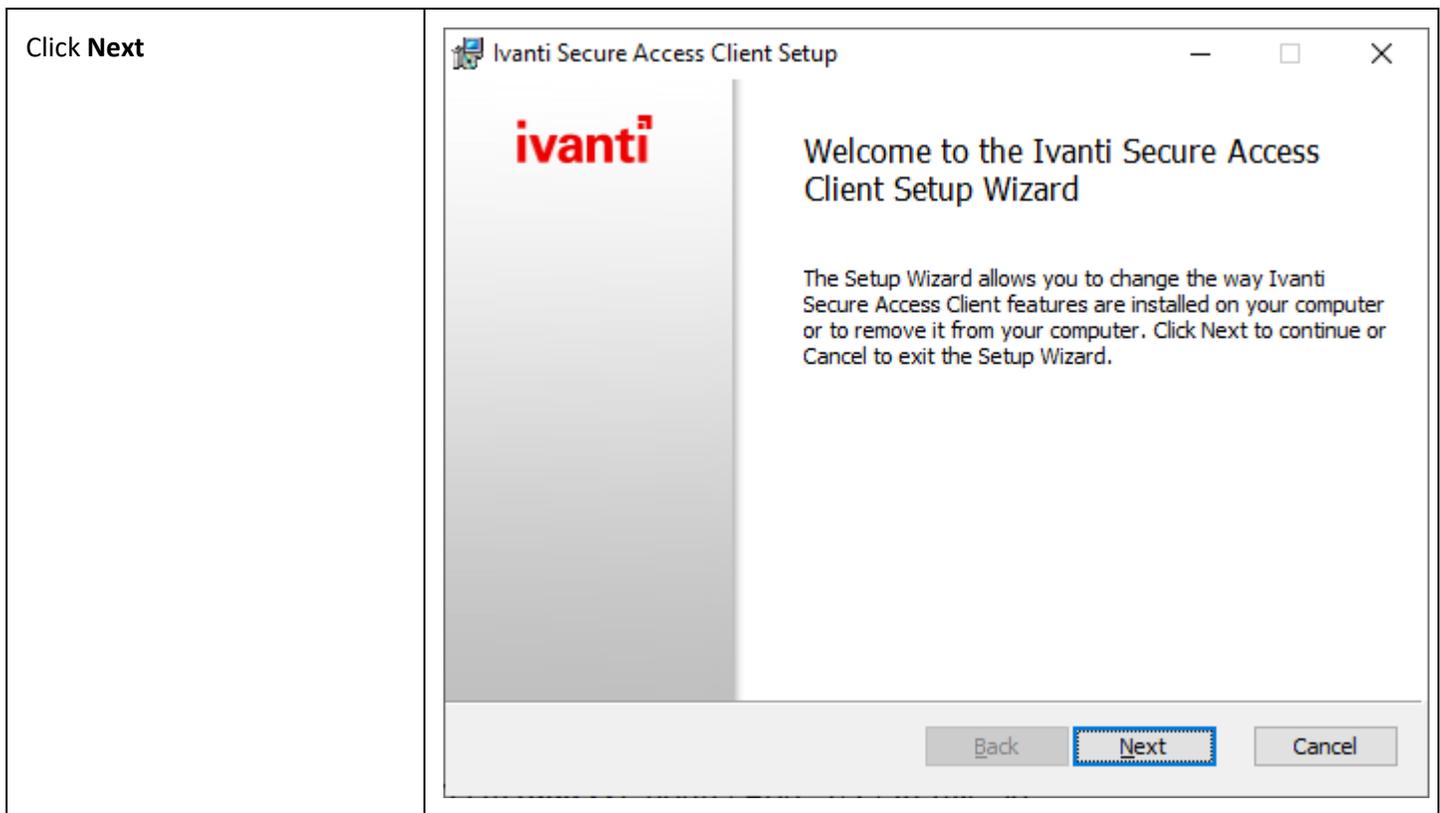
Windows Manual Install

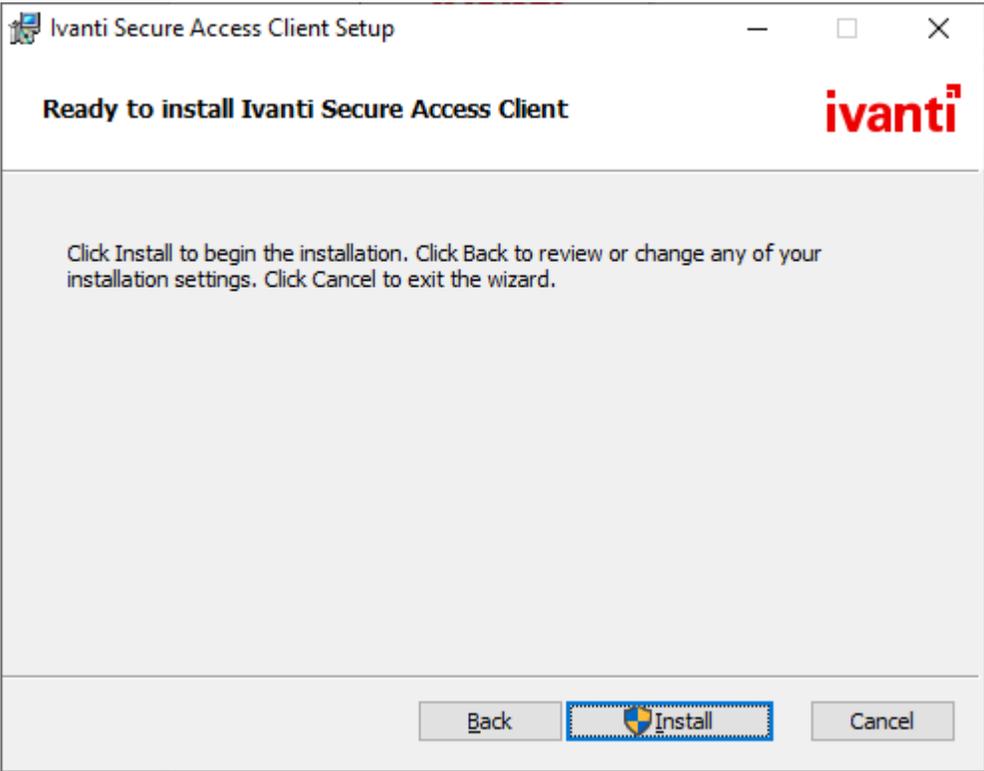
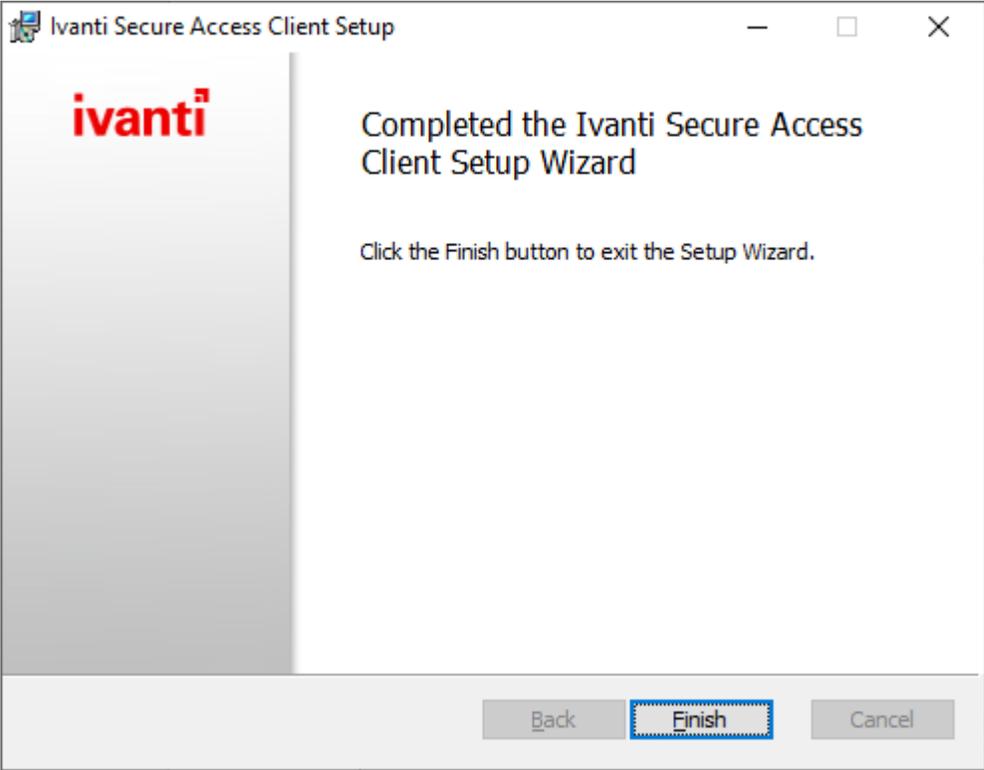
Please Note: If you require assistance with any of these instructions, please contact the IT Help Desk at (540)568-3555 or helpdesk@jmu.edu.

Before you begin:

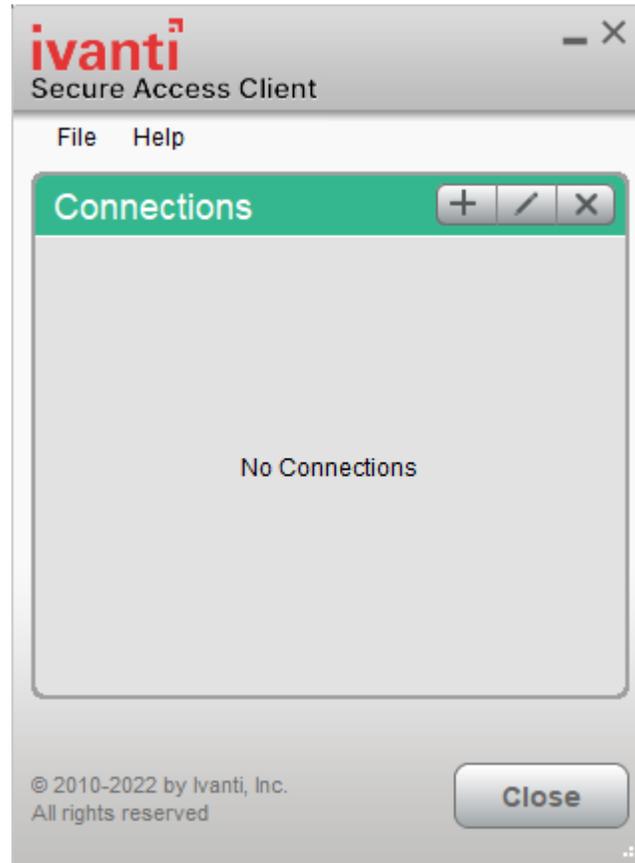
- From the [Software Services](#) page, click the appropriate “Available software” link.
- Locate **Ivanti Secure Access Client** and click the link that corresponds to the computer on which you will install the software.
- Authenticate with your JMU eID and password to download the installer.
- Launch the installer after the download completes.
- Note: To complete installation, you will need to know an administrator account username/password for your computer.

Proceed with the following steps:



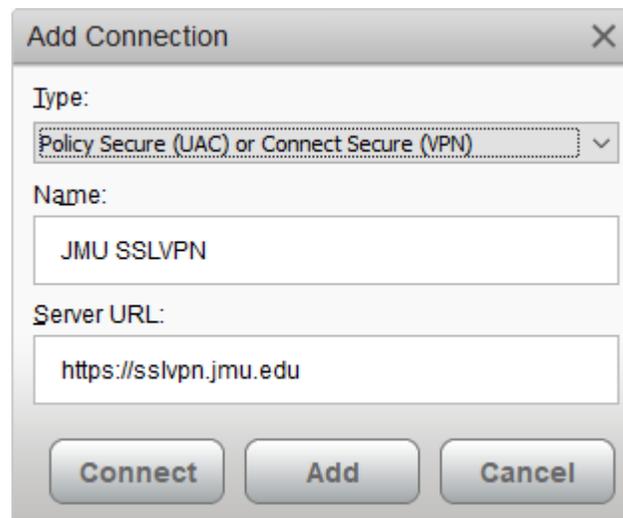
<p>Click Install</p>	
<p>Authenticate with your administrator credentials if prompted. Click Finish to close the installer.</p>	
<p>Launch Ivanti Secure Access Client by double-clicking this icon in the System Tray area (bottom right of screen).</p>	

Click the + sign to add a new connection.

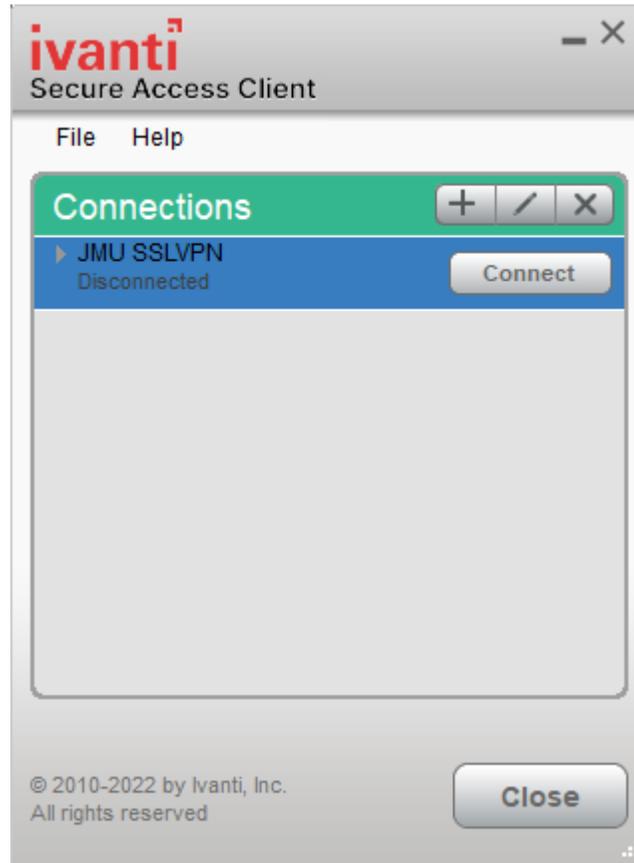


Name the connection **JMU SSL VPN** and for Server URL enter **https://sslvpn.jmu.edu**

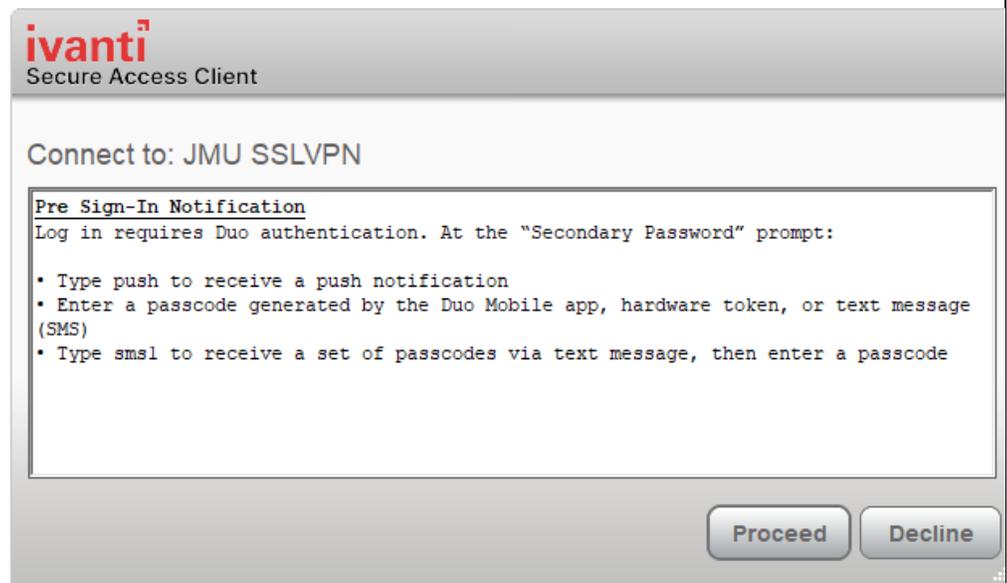
Click **Connect**.



In the future, when the client launches, click **Connect** beside of **JMU SSL VPN**.

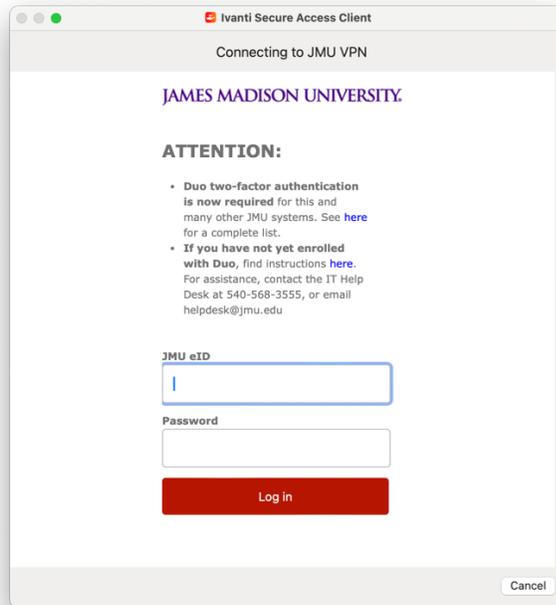


Read the message that appears, then click **Proceed**.



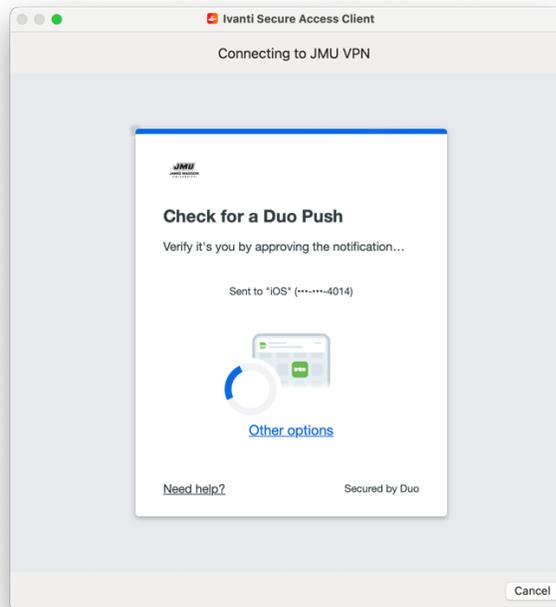
Enter your JMU eID and password in the appropriate fields.

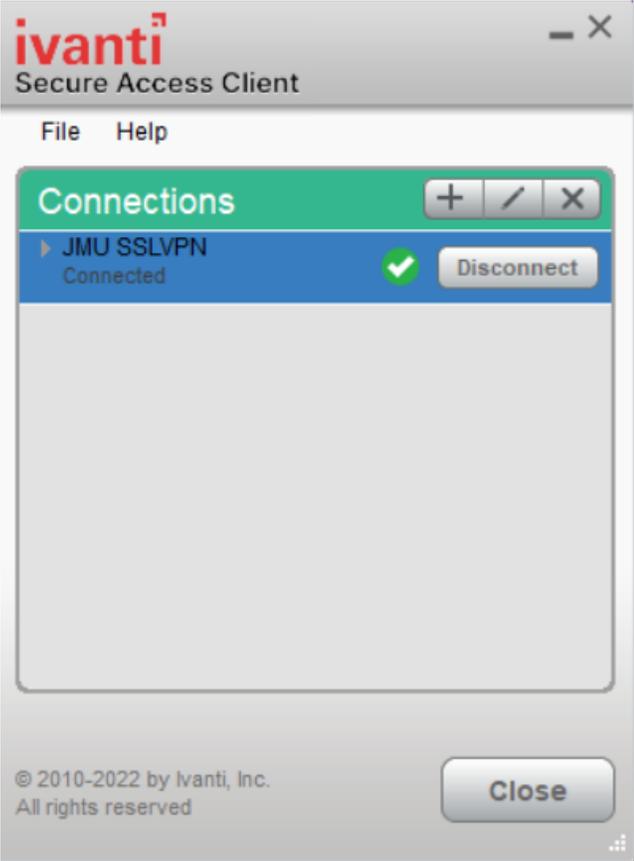
Click **Log in**.



Complete Duo authentication as you would for any other system.

If you receive an Internet Security box from Ivanti, click "Allow"



<p>After successfully connecting, you should see a window that shows you are Connected and gives you the Disconnect button option.</p> <p>Clicking Disconnect will end your SSL VPN session.</p>	 <p>The screenshot shows the Ivanti Secure Access Client application window. The title bar reads 'ivanti Secure Access Client'. Below the title bar is a menu bar with 'File' and 'Help'. A 'Connections' panel is open, showing a single connection named 'JMU SSLVPN' with the status 'Connected' and a green checkmark icon. A 'Disconnect' button is visible next to the connection name. At the bottom of the window, there is a 'Close' button and a copyright notice: '© 2010-2022 by Ivanti, Inc. All rights reserved.'</p>
<p>This icon should appear illuminated in the System Tray if connected.</p>	 <p>A square system tray icon with a red and orange key symbol, indicating the client is connected.</p>
<p>This is the icon when disconnected. Right-clicking on this icon will allow you to connect to or disconnect from the SSL VPN. Optionally, to reconnect, you can click Start, All Programs (or All Apps), and then Ivanti Secure Access Client.</p>	 <p>A square system tray icon with a grey key symbol, indicating the client is disconnected.</p>

Please note, a reboot may be required before the client can connect to JMU’s VPN.