

Parking Appeals Committee

End of Year Report 2023-2024

Enclosed is the end-of-year report for the 2023-2024 Parking Appeals Committee. The committee met bi-monthly throughout the year, for a total of 18 meetings from August to May. Meetings were held in person in Taylor Hall, Room 303. From August to May, the committee reviewed 1320 appeals.

A predominate number of these appeals were overtime parking and restricted lot violations. There continues to be an issue with student attempting to stack payments at the pay-by-spaces. They do not seem to understand that pay-by-space are designated for short term parking. There continues to be an issue with student being confused as to when they are allowed to park in Faculty/Staff lots even though the information is cleared print on lot signage. There were also an unusual number of unregistered vehicle violations this year, especially at the start of spring semester. Many students that purchased a semester permit seemed to be unaware of the permit expiration date. Some students were under the impression that vehicles were not ticketed over the fall break, the holiday breaks, and spring break. Many others thought that you could park on campus after 4pm without a permit.

Virtual permits overall seem to have worked well. There were some duplicate use violations in the being of the year. Users with two people in the household working at JMU had the vehicles either listed on both users' permits or one user had two vehicles on one permit and had violations for two vehicles on campus at the same time. Once they were made aware of the changes they need to make on their virtual permits, these violations tapered off. In a few cases, a person with multiple vehicles on their permit would go home during their lunch break and bring the other back to campus and would receive duplicate use violation. In these cases, there was normally 1 ½ to 2-hour time lapse between the plates being scanned. This is an issued that need to be addressed by Parking Services.

It is always helpful for the committee to make decisions if all citations issued include photographs, rather than just certain citation types. For the most part photos were included, however there were some citations that would have been easier to adjudicate if we had had photos to back up our decision. The committee upheld some citations based on the information in the appeal, since photographs available in order to make a precise decision. It is helpful for the parking officers to include chalk mark information on the citation when violators are parking in place like the APC pull off where there is not a pay by plate option but there is a maximum time limit for parking in that space. In this instance, where there was not documentation show the time limit was exceeded and the appellant said they were not over time, the committee upheld the appeal.

Parking and Transit Service personnel were extremely helpful in obtaining additional information and clarifying parking violations questions. Olivia Fulk has been a great resource for us, as co-chairs. We are extremely grateful for their willingness to help us.

Three members of SGA were assigned to the Parking Appeals Committee this year. They give the committee insight on the student perspective. This was beneficial in helping the committee make decisions.

The following individuals have informed us that they wish to continue to service on the committee for 2024-2025 academic year:

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|-------------------------|---------|--|
| • John Skelly, co-chair | Staff | skellyjm@jmu.edu |
| • Rose Gray, co-chair | Staff | grayrn@jmu.edu |
| • Holmes Browne | Faculty | browneht@jmu.edu |
| • Jeff Gilligan | Faculty | gilligjj@jmu.edu |
| • Morgan Greene | Staff | greeneml@jmu.edu |
| • Andrea Kiser | Staff | kiserar@jmu.edu |
| • Annie Korn | Staff | kornah@jmu.edu |
| • Rebecca Lipscomb | Staff | lipscors@jmu.edu |
| • David Onestak | Faculty | onestadm@jmu.edu |
| • Dominique Rodriguez | Faculty | rodrigdv@jmu.edu |
| • Janet Wigglesworth | Faculty | wigglejk@jmu.edu |
| • Kent Wise | Staff | wise3ka@jmu.edu |
| • Dawn Wyvill | Staff | wyvilldm@jmu.edu |

Jack Garmer (AP Faculty) resigned from the Parking Appeals committee on 10/9/2023. Kianna Butts (SGA Student) graduated May 2024. Lynette Michael (Staff) has not responded regarding intent to serve on the committee for the 2024-2025 academic year. She has not attended any of the committee meetings for the 2023-2024 academic year. We think she should roll off the committee and give someone else an opportunity to serve.

Thank you to all the committee members that gave their time to serve on this committee.

As listed below, the committee continued to hear the same Parking and Appeals FAQ and Myths.

John and Rose are willing to continue to serve as the co-chairs of the Parking Appeals Committee for 2024-2025.

John Skelly
Co-Chair

Rose Gray
Co-Chair

Parking Appeals FAQ and Myths

As the year progressed, the Parking Appeals committee compiled the following list of most commonly used reasons for the appeal.

- You don't need a permit to park on campus after 4 pm/7 pm or on weekends.
- You don't have to pay the meters on weekends, holidays or after 4pm.
- You can park in a fire lane if your flashers are on.
- Your first violation will be a \$0 warning regardless of violation.
- Other people parked there and are not written tickets.
- I was told by a professor, friend, etc. that I could park there.
- I pay \$___ to park at JMU and feel it is unjustified to ticket students when they pay so much to park already.
- I didn't know
- No one told me
- Parking Services told me

Last Name	First name	Classification	Dept.	E-mail	Notes
	Co-Chairs				
Gray	Rose	Classified	English Department	grayrn@jmu.edu	-
Skelly	John	Classified	Off-Campus Life	skellyjm@jmu.edu	
Committee	Faculty (4) Staff (12)				
Browne	Holmes	AP Faculty	Residence Life	browneht@jmu.edu	
Gilligan	Jeff	AP Faculty	Office of Development	gilligji@jmu.edu	
Garmer	Jack	AP Faculty	Libraries & Educational Technologies	garmercj@jmu.edu	Resigned from committee via email 10/9/23
Greene	Morgan	Classified	Human Resources	greeneml@jmu.edu	
Kiser	Andrea	Classified	Human Resources	kiserar@jmu.edu	
Korn	Annie	Classified	Procurement Services	kornah@jmu.edu	
Lipscomb	Rebecca	Classified	Grad School	lipscors@jmu.edu	
Michael	Lynette	Classified	Grad School	michaeld@jmu.edu	
Onestak	David	AP Faculty	Counseling Center	onestadm@jmu.edu	
Rodriguez	Dominique	AP Faculty	CAP	rodrigdv@jmu.edu	
Wigglesworth	Janet	Professor	Kinesiology	wigglejk@jmu.edu	
Wise	Kent	Classified	Kinesiology	wise3ka@jmu.edu	
Wyvill	Dawn	Classified	Pre-Professional Health Advising	wyvilldm@jmu.edu	
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	Students (6)				
Stummer	Ian			stummeih@dukes.jmu.edu	
Butts	Kianna			butts2kl@dukes.jmu.edu	Graduated 5/24
Custis	Madison			custismf@dukes.jmu.edu	

- Highlighted above indicates the individual(s) will no longer be serving on the committee in 2023 – 2024