



TICKETING TIMELINE

Spring Commencement

Thursday, May 12 - Saturday, May 14

TIMELINE:

- **March 22nd:** Ticketing will open at 3pm at Grad Fair. Graduates will receive an email from JMUGrad advising that graduates may submit their request - max of six (6) tickets.
- **March 22nd to May 2nd:** Graduates may request tickets (ongoing).
- **April 4th:** Email will be sent to remind students to request their tickets.
- **April 18th:** Final email will be sent to graduates from JMUGrad reminding that ticketing ends on May 2nd at 12 noon.
- **May 2nd at 12 noon:** Ticketing ends!

HOW THE TICKETING PROCESS WORKS:

1. Only the graduate can order tickets, maximum of six (6) from their student athletics account on JMU Athletics (will be sent a link via email from JMU Grad on March 22nd).
2. Tickets will be e-mobile tickets. All tickets must be downloaded to their Apple Wallet or Google Play prior to arriving at Atlantic Union Bank Center. You can have all six tickets on one device, **however all guests need to enter the arena at the same time.**
3. Graduates, you will have a ticket for yourself that you will need on your device to enter arena. **When you register for guest tickets, you will automatically be sent a ticket for yourself. This is in addition to the six maximum you may request.**
4. A barcode will not be displayed, rather the ticket will say "Hold Near Reader" for contactless entry.
5. Children (**5 years and younger**) do not need a ticket if they are sitting on another guest's lap. However, if a child will need their own seat they will need to acquire a ticket.
6. All guest tickets are general seating.

Doors open one-hour prior to every college ceremony!

For questions about commencement, contact jmugrad@jmu.edu

For questions about ticketing, contact athletic-ticket@jmu.edu