

Ticketing Timeline



October 24th:

Ticketing will open at noon. Graduates will receive an email from JMUGrad advising that graduates may submit their request - max of six (6) tickets. JMU Athletic Ticketing Office will be present at Commencement Expo to answer any ticketing questions.



November 14th & 28th:

Emails will be sent to remind graduates to request their tickets.



December 9th:

Final email will be sent to remind graduates that ticketing ends on December 12th at 12 noon.



December 12th:

Ticketing ends at 12 noon. Following this date, emails will come out about ticket transfer, parking, graduate seating assignments, and more!

Winter Commencement | Saturday, December 17th 10:00am, Doors open at 8:30am

How the Ticketing Process Works :

1. Only the graduate can order tickets, maximum of six (6) from their student athletics account on JMU Athletics (will be sent a link via email from JMU Grad on October 24th)
2. Tickets will be e-mobile tickets. All tickets must be downloaded to their Apple Wallet or Google Play App prior to arriving at Atlantic Union Bank Center. You can have all six tickets on one device, **however all guests will need to enter the arena at the same time.**
3. Graduates, you will be sent a ticket for yourself that you will need on your device to enter the arena. **When you register for guest tickets, you will automatically be sent a ticket for yourself, closer to commencement. This is in addition to the six maximum you may request.**
4. A barcode will not be displayed, rather the ticket will say "Hold Near Reader" for contactless entry.
5. Children (**5 years and younger**) do not need a ticket if they are sitting on another guest's lap. However, if a child will need their own seat they will need to acquire a ticket.
6. All guest tickets are general seating.

Ticketing transfer instructions and how to reserve your tickets can be found [here](#).

Note: This website pertains to athletic events, but is the same system for commencement.

For questions about commencement, contact jmugrad@jmu.edu
For questions about ticketing, contact athletic-ticket@jmu.edu