

JESSICA M. FULLER, DNP, RN, CCRN, NE-BC

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EDUCATION

Drexel University, Philadelphia PA	
Doctorate of Nursing Practice	
Sigma Theta Tau, Nu Eta Chapter	2022
Thomas Edison State University, Trenton, NJ	
Master of Science in Nursing Administration	
Sigma Theta Tau, Upsilon Rho Chapter	2018
University of Pennsylvania, Philadelphia, PA	
Bachelor of Science in Nursing	1995
Minor in Women's Studies	
Hospital of the University of Pennsylvania Scholar	

EXPERIENCE

James Madison University, College of Health and Behavioral Sciences, School of Nursing, Harrisonburg, VA
Assistant Professor 2025- present

PENN Medicine, Hospital of the University of Pennsylvania, Nursing Administration, Philadelphia, PA
Director of Nursing Practice 2022- 2025

Member of the HUP Nursing Executive Team, providing direction and oversight of evidence-based nursing practice programs across inpatient, procedural, and emergency services. Manage a team of Clinical Nurse Specialists & Clinical Practice Leaders (42 FTEs) who have oversight of nursing practice within their unit/population. Member of the Abramson Family Center for Nursing Excellence steering committee. Executive sponsor of the Nursing Practice Core Council; Facilitator for ACT (Actions for Cultural Transformation) Unconscious Bias Training; Member of the UPHS Academic Practice partnership.

PENN Medicine, Hospital of the University of Pennsylvania, Neuro Intensive Care Unit, Philadelphia, PA
Nurse Manager 2016- 2022

Responsible for supervision of 100+ employees in a Beacon Gold Award winning 22-bed adult Neuro Critical Care unit; manage staffing and budget, onboarding of new staff, evaluations, professional development, ensure timely patient progression, monitor nursing sensitive indicators and quality outcomes, and adherence to regulatory standards; Chair of the PENN Medicine Council on Organ Donation (2014-2022); Chair of the Administrative Nursing Leadership Council (2018-2021); Member of the Board of Nursing (2018-present); Member of the Ethics Committee (2020-present).

Laudio, Boston, MA

Consultant

2016-2021

Collaborated with co-founder to test proof of concept; beta-tested early versions of the platform, and provided use case scenarios from the perspective of a nurse manager. Provided feedback on sales and marketing to health systems, barriers and facilitators to implementation in a healthcare environment.

PENN Medicine, Hospital of the University of Pennsylvania, Medical Intensive Care Unit, Philadelphia, PA

Assistant Nurse Manager/Interim Nurse Manager

2008-2016

Member of leadership team responsible for supervision of 120+ employees in Beacon Award winning 24 bed adult ICU; manage staffing and budget, onboarding of new staff, evaluations and professional development. Member of the Clinical Advancement and Recognition Committee; Co-chair of the Hospital Council on Donation.

PENN Medicine, Hospital of the University of Pennsylvania, Medical Intensive Care Unit, Philadelphia, PA

Clinical Nurse III

1995-2008

Member of Clinical Advancement and Recognition Committee, MICU Unit Council, Chair of the unit Stewardship Committee and Scheduling committee, Charge nurse, clinical preceptor.

PUBLICATIONS, PRESENTATIONS AND PAPERS

Hellings, SD., Fuller, J.M., & Maillie, S. (2024). End-tidal CO2 monitoring, *American Nurse Journal*, 19(9). doi: 10.51256/ANJ092406

Fuller, J.M. (2022). *A targeted educational intervention to improve nurse manager competence and intent to stay*. Drexel University. <https://doi.org/10.17918/00001496>

Nathan, C., Stein, L., George, L., Young, B., Fuller, J, Gravina, B, Dubendorf, Kasner, S. & Kumar, M. (2022). Standardized transfer process for a Neurointensive Care unit and assessment of patient bounceback, *Neurocritical Care*, 36(3), 831-839. doi: 10.1007/s12028-021-01385-z.

“Balancing Donation Fundamentals and Innovation”

National webinar, sponsored by The Organ Donation and Transplantation Alliance

“Advice and Suggestions to Questions about Careers in Neurocritical Care (ASQC): Navigating Conversations about Race and Discrimination”

Neurocritical Care Society, *Currents*, July 6, 2020

“Best Practices in Donor Management: Preserving an Opportunity”

Podium presentation, Gift of Life Summit, Philadelphia, PA

“Serious Illness Communication Training”

Developed and lead educational didactic and simulation training for outpatient oncology practice physicians, nurse practitioners, social workers, and medical assistants, Perlman Center for Advanced Medicine, *Philadelphia, PA*

“Never Say Never: A Well-Developed ICU Expands DCD Process in Collaboration with OPO to Accommodate a Family's Wishes”

Podium presentation at the NATCO annual meeting, *Orlando, FL*

“Empowering Clinical Partners to Increase Organ, Eye, and Tissue Donation”

National Webinar, sponsored by Donate Life America

“Improving Communication to Families in the MICU”

Educational didactic and simulation training for resident trainees, Pulmonary fellows and nursing staff

“Improving Communication to Families in the MICU”

PENN Pulmonary and Critical Care Faculty Retreat, *Philadelphia, PA*

“Barriers to Early Mobilization of Critically Ill Patients”

Poster Presenter at American Thoracic Society, *Philadelphia, PA*

“Best Practices in Organ Donation”

Gift of Life Donation Champion Day, *Philadelphia, PA*

“MICU: Communication & Collaboration: Best practices at End of Life”

Perlman Center for Advanced Medicine, *Philadelphia, PA*

“Enhancing Communication from Outside Hospital transfers the MICU”

PENN Medicine Academy's Performance Improvement in Action Conference, *Philadelphia, PA*

“ONC Share- Creating a Safe Clinical Communication Culture: Tools, Technology & Tales

Poster presented at the Penn Nursing 8th Annual Patient Safety Conference, *Philadelphia, PA*

AFFILIATIONS

NurseWallet, Advisory Board

American Association of Critical Care Nurses

Committee involvement includes: *Progressive Care Workgroup (1998-1999),*

AACN Ambassador (2001-present), AACN Chapter Liaison (2003-2009),

E-Learning reviewer for “The Preceptor Challenge” (2008),

National Teaching Institute- Abstract reviewer (2008-2009),

Critical Care Nurse- manuscript reviewer (2008-2020; 2022-present),

Continuing Education Review Panel (2010- present),

*Beacon Award reviewer (2012-2014, 2018-2023),
NTI program planning Committee (2014-2015),
Circle of Excellence Award reviewer (2015-2016, 2018-2019)
Online Course Functionality Testing Group (2018)
NTI Scholarship Review Committee (2023)*

American College of Healthcare Executives

American Organization for Nursing Leadership

*AONE 2018 Branding Committee (2018);
Nurse Manager Fellow (2020-2021)
AONL Awards Committee (2022-present)*

Sigma Theta Tau International Honor Society of Nursing

Community Facilitator, Critical Care & Career Advancement (2023-2024)

Drexel University College of Health Sciences

Preceptor and mentor for MSN and DNP students

Holy Family University

DNP mentor

Thomas Edison State University

Preceptor and mentor for MSN students

University of Pennsylvania School of Nursing

Preceptor for nursing students for N504, Research in Practice; panelist for Career Opportunity and Professional Development Seminar for undergraduate students; Guest lecturer for N390: Leadership in Complex Healthcare Systems.

Villanova University

DNP mentor

AWARDS & RECOGNITION

2020 AONL Nurse Manager Fellow
Donate Life Pennsylvania, 2020 Hospital Challenge, Platinum Award
2019 Gift of Life Excellence Award
2017 Victoria Rich Patient Satisfaction Award
UPHS Quality and Patient Safety Award, "Early Ambulation of MICU patients."
PENN Medicine, "Next Big Idea," hospital wayfinding application

CERTIFICATIONS & LICENSES

Six Sigma Yellow Belt
Global Classroom: Global Perspectives (Drexel & McMaster Universities)
IHI Basic Certificate in Quality & Safety
Palliative Care: It's Not Just Hospice Anymore (University of Colorado)
CCRN (American Association of Critical-Care Nurses)
Nurse Executive, Board Certified (ANCC)
PA RN license
VA RN license