

## Annual Notice of Financial Aid and Consumer Information

This notice contains a summary of consumer information that must be made available to all students at James Madison University in accordance with federal regulations set forth by The Higher Education Act of 1965, as amended. Each topic listed gives a brief description of the information that must be disclosed and explains how it can be obtained on-line. Full information is available at <https://www.jmu.edu/budgetmgmt/student-consumer-info.shtml>.

If you wish to receive a paper copy of any of these disclosures, you may submit a written request to the address at the bottom of this communication.

- **Financial Aid Programs**

Information about the terms and conditions of the financial aid programs, as well as the items listed below, can be found at <http://www.jmu.edu/financialaid/terms-and-conditions.shtml>.

- The process for how financial aid is awarded
- General student eligibility requirements
- Criteria for selecting recipients and the award amount within the various aid programs
- Criteria for renewal eligibility within the various aid programs
- Satisfactory Academic Progress (SAP) requirements that must be met to receive financial aid
- The method and frequency of financial aid disbursements
- Methods to purchase textbooks
- The general terms of the loan programs, and a sample loan repayment schedule
- The general conditions and terms of employment options under the student aid programs
- Exit loan counseling requirements
- Financial aid for study abroad and/or consortium programs (including information about partnerships with other entities for study abroad and exchange programs)
- Private/alternative educational loans

- **Academic Programs and Facilities**

Information about undergraduate and graduate academic programs can be found at <https://www.jmu.edu/academics/>.

- **Accreditation**

James Madison University is accredited by the Southern Association of Colleges and Schools Commission on Colleges (SACSCOC) to award baccalaureate, masters, educational specialist and doctorate degrees. Questions about the accreditation of James Madison University may be directed in writing to the Southern Association of Colleges and Schools Commission on Colleges at 1866 Southern Lane, Decatur, GA 30033-4097, by calling (404) 679-4500, or by using information available on SACSCOC's website ([www.sacscoc.org](http://www.sacscoc.org)).

See more information about JMU's accreditation with SACSCOC at (<https://www.jmu.edu/sacscoc/index.shtml>).

Program-specific accreditation can be found at <https://www.jmu.edu/jmureports/accreditation.shtml>.

- **Annual Security and Fire Safety Report**

JMU is required to provide this annual security and fire safety report.

<https://www.jmu.edu/police/clerycompliance/annual-security-and-fire-safety-report.pdf>

- **Code of Conduct for Education Loans**

Information about the code of conduct for JMU employees as it relates to educational loans can be found at <http://www.jmu.edu/JMUpolicy/policies/4104.shtml>.

- **Copyright Policies**

Information about copyright policies and peer-to-peer file sharing can be found at

<http://www.jmu.edu/computing/filesshare.shtml>.

- **Cost of Attendance**

- The billable cost to attend JMU (e.g., tuition/fees, room/board, internet fee, etc.) can be found at the University Business Office.

- <http://www.jmu.edu/ubo/>

- The Undergraduate Cost of Attendance for Financial Aid.

- <http://www.jmu.edu/financialaid/learn/cost-of-attendance-undergrad.shtml>

- The Graduate Cost of Attendance for Financial Aid.

- <http://www.jmu.edu/financialaid/learn/cost-of-attendance-grad.shtml>

- **Crime Log**

The Daily Crime Log at James Madison University contains a listing of crimes or alleged crimes and some suspicious circumstances that have been reported directly to the JMU Police Department. This listing can be found at

<https://www.jmu.edu/publicsafety/clerycompliance/daily-crime-log.shtml>.

- **Disability Services**

- Information about facilities and how to request accommodations for students with disabilities can be found at <https://www.jmu.edu/ods/>.

- Information about each building on campus can be found at

- <https://www.jmu.edu/accessibility/campus-facilities.shtml>.

- Information about the JMU ADA/Rehabilitation Act Coordinator can be found at

- <https://www.jmu.edu/oeo/about-oeo/ada-coordinator.shtml>.

- **Drug and Alcohol Prevention, Programs, and Sanctions**

Information about these topics can be found at the following websites:

- JMU Student Handbook -

- <https://www.jmu.edu/osarp/handbook/OSARP/alcoholanddruginfo.shtml>

- University Recreation - <https://www.jmu.edu/recreation/services/health-wellness/substance-misuse.shtml>
- University Policy - <https://www.jmu.edu/JMUpolicy/policies/1110.shtml>
- **Equity in Athletics Data Analysis Report (EADA)**  
The University annually prepares the EADA Survey that reports on athletic participation, staffing, and revenue and expenses, categorized by men's and women's teams. The Survey is submitted to the U.S. Department of Education's Office of Postsecondary Education and is available at <https://ope.ed.gov/athletics/#/>.
- **Family Educational Rights and Privacy Act (FERPA)**  
Learn about the Family Educational Rights and Privacy Act of 1974, as amended and applicable to JMU.  
<http://www.jmu.edu/registrar/FERPAOutline.shtml>
- **Fire Log**  
To view a log of incidents reported as fires, go to [https://www.jmu.edu/publicsafety/clerycompliance/fire\\_log.shtml](https://www.jmu.edu/publicsafety/clerycompliance/fire_log.shtml).
- **Graduation Rates, Retention Rates, Post-Graduate Study, Post-Graduate Employment**  
For information about statistics concerning graduation and retention rates for JMU students, including rates for specific populations of students, as well as post-graduation education and employment information, visit the following websites.
  - Retention Rates - <https://public.tableau.com/profile/jmu.office.of.institutional.research#!/vizhome/Retention-GraduationRatesWeb/RetentionRates>
  - Graduation Rates - <https://public.tableau.com/profile/jmu.office.of.institutional.research#!/vizhome/Retention-GraduationRatesWeb/GraduationRates>
  - Career Outcomes - <https://www.jmu.edu/career/careeroutcomes/index.shtml>
- **JMU's Strategic Plan**  
James Madison University is a community of higher learning that reaches beyond the pursuit of instruction, developing well-rounded citizens who make a real difference in the world. View JMU's 2020-2026 strategic plan at <http://www.jmu.edu/jmuplans/jmu-strategic-plan/index.shtml>.
- **Net Price Calculators**  
JMU developed an online estimator to help families plan for future educational costs at the university. View the net price calculator at <http://www.jmu.edu/financialaid/calculators/index.shtml>.  
This estimation is not intended to serve as a financial aid award notice.

- **Student Activities**

Information about available student activities can be found at <https://info.jmu.edu/studentactivities/>.

Access a list of student organizations at <https://www.jmu.edu/osl/studentactivities/organization-resources/list-of-organizations.shtml>.

Join student organizations at [https://beinvolved.jmu.edu/home\\_login](https://beinvolved.jmu.edu/home_login).

- **Student Body Diversity**

Information about the diversity of the student body at JMU can be found at <https://public.tableau.com/app/profile/jmu.office.of.institutional.research/viz/JamesMadisonUniversity-StudentEnrollmentDemographics/StudentDemographics>.

In addition, view information about undergraduate Federal Pell Grant recipients at <https://www.jmu.edu/oir/docs/Pell-Recipients.pdf>.

- **Transfer Credit Policies**

Details about how transfer credit is handled at JMU can be found at [http://www.jmu.edu/registrar/students/transfer\\_credit.shtml](http://www.jmu.edu/registrar/students/transfer_credit.shtml).

- **Withdrawal from JMU**

The withdrawal process at JMU begins when a student makes their initial request via submitting an electronic form to the Office of the Registrar or contacting the Office of the Dean of Students to declare their intent to withdraw. More information about these processes can be found at [http://www.jmu.edu/registrar/students/Leaving\\_JMU.shtml](http://www.jmu.edu/registrar/students/Leaving_JMU.shtml).

- Details about refunds for undergraduate students can be found in the undergraduate catalog at <https://catalog.jmu.edu/content.php?catoid=44&navoid=2136#refunds>
- Details about withdrawal refunds for graduate students can be found in the graduate catalog at <https://catalog.jmu.edu/content.php?catoid=47&navoid=2428#withdrawal-refunds>.
- For students housed on campus, refer to your housing contract for a detailed refund schedule. You can view a sample contract at <https://www.jmu.edu/orl/housing/housing-contracts.shtml>.
- Meal plan terms and conditions can be found at <https://www.jmu.edu/cardctr/mealterms.shtml>.
- General information about the refunding process can be found at <http://www.jmu.edu/ubo/refunds.shtml>.

Information about the impact withdrawing from JMU has on financial aid can be found at <http://www.jmu.edu/financialaid/terms-and-conditions.shtml#Set-1-A-section12>.

- **The Office of Financial Aid and Scholarships is open during all normal JMU business hours and all staff members have the ability to assist enrolled or prospective students in obtaining any of the information outlined in the consumer information notice. Contact information is available below:**

**Physical Address:**

Office of Financial Aid & Scholarships  
Student Success Center, 5th floor  
Harrisonburg, VA 22807

**Mailing Address:**

Office of Financial Aid & Scholarships  
MSC 3519  
738 S. Mason St.  
Harrisonburg, VA 22807

**Phone /Fax:**

540-568-7820 (phone)  
540-568-7994 (fax)

**Website:**

[www.jmu.edu/financialaid](http://www.jmu.edu/financialaid)

**Email Contacts:**

[fin\\_aid@jmu.edu](mailto:fin_aid@jmu.edu)  
[loans@jmu.edu](mailto:loans@jmu.edu)  
[scholarships@jmu.edu](mailto:scholarships@jmu.edu)  
[studentjobs@jmu.edu](mailto:studentjobs@jmu.edu)  
[summer\\_aid@jmu.edu](mailto:summer_aid@jmu.edu)  
[verification@jmu.edu](mailto:verification@jmu.edu)  
[finaid\\_sap@jmu.edu](mailto:finaid_sap@jmu.edu)