Personally Owned Apple® Mac® Software, Upgrade and Out-of-Warranty Repair Services

Up-Front Bench Fee $40
Non-refundable fee includes diagnostic with manufacturer’s hardware diagnostic software. Fee will be applied toward any additional parts and services performed with the customer’s prior authorization. In cases where no trouble is found, customer will receive an explanation of the behavior they reported and a complimentary Tune-Up.

Small Parts Repair $40
Includes quick repairs such as reattaching or replacing a loose key, loose cable or speaker. Price is for labor only and does not include the price of any replacement parts.

Tune-Up $40
Fully update currently installed version of Mac OS. Install most recent software updates for the installed versions of MS Office and Symantec Endpoint Protection. Run Disk Utility-First Aid on hard drive.

Hard Drive Install $50
Service is only available for systems with replaceable hard drives. Service includes complimentary Mac OS installation. Price is for labor only and does not include the price of the hard drive. Data transfer is an additional service and is not included.

Operating System Install/Reinstall $50
Reinstallation includes installation of the current installed version or original version of Mac OS that came on the computer.

Data Transfer $50
Data transfer will be performed using manufacturer’s software and is performed at the customer’s risk. Customer is responsible for backing up data before requesting service. Should the data transfer fail, the customer will not be charged and the Madison CyberZone will not be held responsible for lost data or liable for damages due to lost data.

Malware Check $100
Scan and removal of any malware found using Symantec Endpoint Protection. Manual removal of common Mac malware such as MacDefender, MacKeeper, Spigot, InstaMac, etc. Service does not guarantee removal of any suspected malware not detected by these tools or methods.

LCD Display Replacement* $100
Service is only available if replacement parts are available from our suppliers. Price is for labor only and does not include the price of the replacement parts.

Logic Board/Top Case Replacement* $150
Service is only available if replacement parts are available from our suppliers. Price is for labor only and does not include the price of the replacement parts.

*Depending on warranty coverage and extent of damage, repairs for accidental damage may be subject to Apple’s tier repair pricing.

Authorized Campus Store