

Computing



Information Technology at JMU

Information technology is an essential element of academic life, enabling study, research and personal communication. As a means to excellence in achieving its education, research and service missions, the University provides and supports computing and electronic communication services for all its students.

Students have access to the IT Help Desk for answers to a wide range of computing questions concerning JMU's recommended software, operating systems, network operations, central systems (e.g. e-mail, MyMadison) and much more. Students may contact the IT Help Desk at 540-568-3555, online, or stop by the Student Success Center, Fourth Floor.

Student Computer Labs

More than 500 Windows and Macintosh computers are available in student labs scattered throughout campus. The labs offer a variety of word processing, spreadsheet, graphic, presentation and statistical software. There are two labs open 24 hours a day, seven days a week.

Connecting Your Computer to the JMU Network

JMU's on-campus student network gives students high-speed access to email, the Internet and other network resources throughout campus. Wireless access is available in all academic locations including residence halls.

Visit jmu.edu/computing for more info about computing support at JMU.

Electronic Identification

All JMU students receive an electronic identity (eID) when they enroll at the university. These eIDs are automatically generated from the name you submit on your admissions application. Your eID can be used to send and receive electronic mail and for access to a variety of other JMU systems and services.

Purchasing a Computer

The JMU Bookstore offers computer systems, software and peripherals at special contract pricing. Our customized Dell and Apple computer systems are configured to meet JMU network and academic guidelines. Dell and Apple hardware warranty repair service is also available to all students.

Student Computer Lab Hours

Monday through Thursday, 7 a.m. to midnight

Friday, 7 a.m. to 5 p.m.

Saturday, 7 a.m. to 6 p.m.

Sunday, 7 a.m. to midnight

24 hour labs located in Hillside Hall and Rose Library

For specific computing hours please visit jmu.edu/computing/labs/hours

PC Labs

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|-------------------------------------|--------------------------|
| ■ Burruss Hall | ■ Johnston Hall |
| ■ Rose Library (24 hours) | ■ Gabbin Hall |
| ■ Festival Center | ■ Memorial Hall |
| ■ Forbes Center | ■ Miller Hall |
| ■ Godwin Hall | ■ Student Success Center |
| ■ Harrison Hall | ■ Taylor Hall |
| ■ Hillside Hall Basement (24 hours) | ■ Zane Showker Hall |

Accessible Technology Labs:

Rose Library

Office of Disability Services in Student Success Center

Mac Labs

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|-------------------------------------|-----------------|
| ■ Rose Library (24 hours) | ■ Memorial Hall |
| ■ Forbes Center | ■ Moody Hall |
| ■ Harrison Hall | ■ Studio Center |
| ■ Hillside Hall Basement (24 hours) | |

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For more information, contact
Information Technology HelpDesk
540-568-3555 • jmu.edu/computing