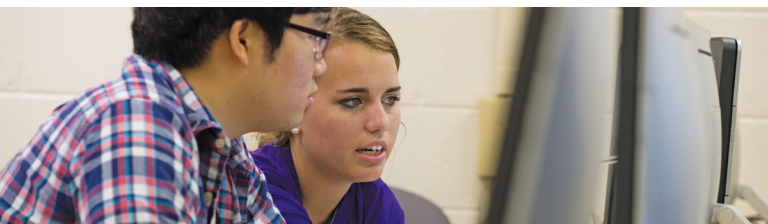


Computing



Where can I get answers to all my computing questions?

Visit jmu.edu/computing/quick/students.shtml to get answers to all your computing questions. This website includes information about antivirus software, computer security, computing labs, purchasing computers, telephone services, connecting to the network, wireless information, connecting to your JMU accounts and more.

Connecting your computer to the JMU network

JMU's on-campus student network gives students high-speed access to email, the Internet and other network resources throughout campus. Wireless access is available in all academic locations including residence halls.

Electronic identification

All JMU students receive an electronic identity when they enroll at the university. E-IDs are automatically generated from the name you submit on your admissions application. This electronic identity can be used to send and receive electronic mail and for access to a variety of other JMU systems and services.

Information and technology help desk

Students have access to the IT Help Desk for answers to a wide range of computing questions concerning JMU's recommended software, operating systems, network operations, central systems (e.g. e-mail, MyMadison) and much more. Students may contact the IT Help Desk at 540-568-3555, online, or stop by the Student Success Center, Fourth Floor.

Purchasing a computer

The JMU Bookstore offers computer systems, software and peripherals at special contract pricing. Our customized Dell and Apple computer systems are configured to meet JMU network and academic guidelines. Dell and Apple hardware warranty repair service is also available to all students.

Student computer labs

More than 500 Windows and Macintosh computers are available in student labs scattered throughout campus. The labs offer a variety of word processing, spreadsheet, graphic, presentation and statistical software. There are two labs open 24 hours a day, seven days a week.

Student computer lab hours

Monday through Thursday, 7 a.m. to midnight

Friday, 7 a.m. to 5 p.m.

Saturday, 7 a.m. to 6 p.m.

Sunday, 7 a.m. to midnight

24 hour labs located in Hillside Hall and Rose Library

For specific computing hours please visit jmu.edu/computing/labs/hours

PC labs

Burruss Hall

Carrier Library

Rose Library (24 hours)

Festival Center

Forbes Center

Godwin Hall

Harrison Hall

Hillside Hall Basement (24 hours)

Johnston Hall

Maury Hall

Memorial Hall

Miller Hall

Student Success Center

Taylor Hall

Zane Showker Hall

Assistive Technology Labs:

Carrier & Rose Libraries

Office of Disability Services in Student Success Center

Mac labs

Rose Library (24 hours)

Forbes Center

Harrison Hall

Hillside Hall Basement (24 hours)

Memorial Hall

Moody Hall

Studio Center

Assistive Technology Labs:

Carrier & Rose Libraries

Office of Disability Services in Student Success Center

For more information, contact
Information Technology HelpDesk
Student Success Center, 4th Floor
540-568-3555 ■ jmu.edu/computing