

From: Office of the Provost
Sent: Wednesday, April 29, 2020 3:22 PM
To: FAC-AA-RESPONSE-L@listserv.jmu.edu
Subject: Message and Information for Faculty from the Counseling Center

Dear Colleagues,

Many of our students are struggling as we come to the end of this challenging semester. Together with the JMU Counseling Center, I am writing to share some information you may find helpful.

This email contains some updated details related to Counseling Center operations for faculty with concerns about students. In addition, there is a message that we encourage you to share with your students, as we realize that you are most likely to be the first contact for students in crisis. Both include links to resources, referrals, and contacts for consultation.

Thank you for all you are doing to support our students as we conclude the semester.

Sincerely,
Heather

Thank You to Faculty

The JMU Counseling Center wants to thank JMU faculty for all that you have done to adapt so quickly to the challenges of online classes and to remind you that we are available for support and consultation.

If you are concerned about a JMU student in distress, you can speak with a Counseling Center clinician by calling the Counseling Center at (540) 568-6552, Monday–Thursday, 8:00 a.m.– 5:00 p.m., and Friday, 8:00 a.m.– 12:00 p.m. The clinician will help you develop a plan to respond to the situation and connect you with the appropriate resources. You may also find it helpful to review the [section of the Counseling Center’s website](#) that was specifically designed to assist faculty in your efforts to support students of concern.

If you are concerned about a student, please consider sending a [Madison Cares referral](#). Madison Cares is a centralized program for departments, students, parents, and community members to refer or consult about students of concern. We operate as an extended arm to students experiencing

varying levels of social, emotional, academic, or mental-health stressors.

Students, university personnel, community members, or family members can submit a referral online about a student they are concerned about through the Madison Cares program. We will respond and address any concerns by providing care outreach, university resources, and direct support.

You may also contact The Dean of Students directly at (540) 568-6468 or [email](#).

We also ask that you email the message below to your current classes or post to your Canvas or other LMS site.

For Faculty to Send to Students

As we approach the end of the semester, the JMU Counseling Center wants you to know that we are available to you. To access our [recently expanded telehealth service offerings](#), students may call the Counseling Center at (540) 568-6552, Monday – Thursday, 8:00 a.m. – 2:00 p.m. For [mental health emergencies](#), the Counseling Center is available to students during regular business hours of Monday–Thursday, 8:00 a.m.– 5:00 p.m., and Friday, 8:00 a.m.– 12:00 p.m.

If you are concerned about a fellow student, please consider sending a [Madison Cares referral](#). Madison Cares is a centralized program for departments, students, parents, and community members to refer or consult about students of concern. We operate as an extended arm to students experiencing varying levels of social, emotional, academic, or mental-health stressors.

Students, university personnel, community members, or family members can submit a referral online for a student they are concerned about through the Madison Cares program. We will respond and address any anxieties by providing care outreach, university resources, and direct support.

You may also contact the Dean of Students office directly at (540) 568-6468 or [email](#).

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