

From: Office of the Provost
Sent: Sunday, March 22, 2020 10:00 AM
To: Coltman, Heather - coltmahj
Subject: Message from Heather J. Coltman

Colleagues,

Needless to say, the past few days have been extraordinary. You might think I'm referring to the COVID-19 pandemic or the ensuing economic uncertainty, and yes, those phenomena are history-altering events.

No, what I'm referring to are the amazing ways in which you have responded to these crises. While no provost wants her faculty and staff to be tested by such trying circumstances, you all have shown yourselves to be extraordinary people in extraordinary times.

I am grateful for all the approaches you have used to support our students, each other and the larger community this week. Thank you for meeting this challenge with patience, openness and an urgent desire to make an online educational experience as enriching as possible for all. Your excellence in making this transition to online learning has been truly remarkable.

As we acclimate to our temporary new normal and James Madison University moves online, please stay in touch. You can find the most recent information from the university at jmu.edu/covid19. You can also reach me at coltmahj@jmu.edu.

For a special video message, [please click here](#).

Warmly,

Heather

Heather Coltman, D.M.A.

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