

Workplace Readiness Skills for the Commonwealth Grades 6 – 8 School

Personal Qualities and People Skills

6. **Conflict Resolution:** Negotiates diplomatic solutions to interpersonal and workplace issues

Objective: Students will recognize and learn ways to resolve conflicts.

Activities:

1. Create a bulletin board displaying examples of positive and negative ways to handle conflict.
2. Use a feelings chart to help students understand how they are feeling.
3. Have students complete a conflict survey to determine how they respond to and resolve conflict.
4. Have students complete a Conflict Resolution form (answering the following questions: What is the problem? What are 3 possible ways to solve the problem? and What are 3 possible outcomes?) As a group decide what is the best way to resolve the problem.

Resources for Activities:

Lesson plans:

www.teachervision.fen.com/interpersonal-skills/lesson-plan/2961.html

www.teachervision.fen.com/classroom-management/lesson-plan/2921.html

Behavior management forms:

<http://www.teachervision.fen.com/classroom-discipline/resource/6283.html?detoured=1>