

Workplace Readiness Skills for the Commonwealth Grades 11 – Post High School

Personal Qualities and People Skills

6. **Conflict Resolution:** Negotiates diplomatic solutions to interpersonal and workplace issues

Objective: The student will be able to effectively compromise with peers and superiors.

Activities:

1. The teacher will model appropriate conflict resolution behaviors using compromise and then the students will role play using the different behaviors learned.
2. Give students a problem/situation in which they must compromise when finding a solution.
3. Give students a workplace situation where they must negotiate a solution that satisfies both parties.