

Workplace Readiness Skills for the Commonwealth Pre-school – K School

Personal Qualities and People Skills

6. **Conflict Resolution:** Negotiates diplomatic solutions to interpersonal and workplace issues

Objective: The student will identify basic emotions.

Activities:

1. Acknowledge when children identify their emotions during the day (when happy, sad, mad, frustrated, etc.) Use or draw pictures of the feelings that a child may be expressing.
2. Read books about feelings; discuss emotions and solutions.
3. Use the six steps of problem solving within the classroom – see below.

Resources for Activities:

High Scope – Six Steps of Problem Solving Approach to Social Conflict

<http://www.highscope.org/Content.asp?ContentId=294>