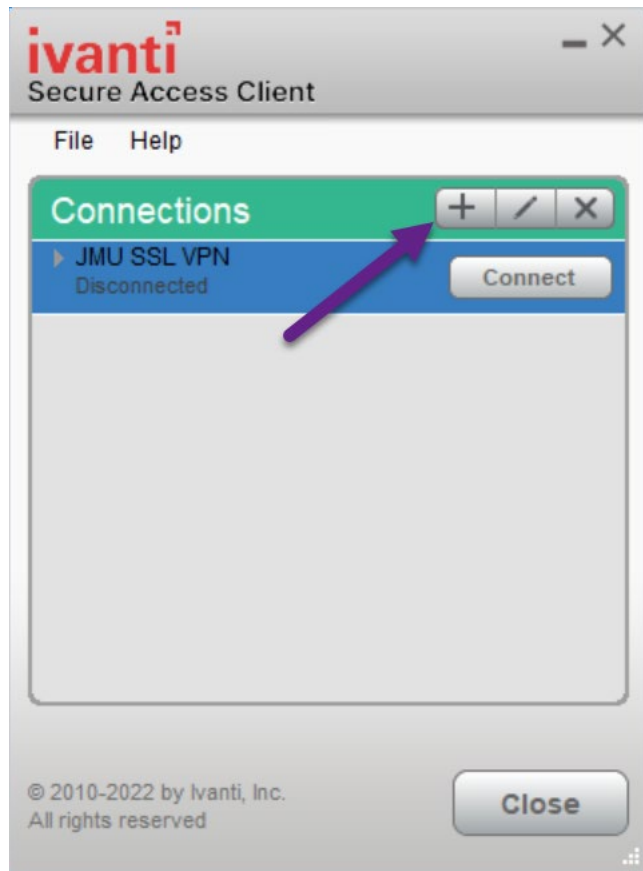


eRA – SSLVPN Instructions for Computers

Install the VPN client, called Ivanti Secure Access Client, on your computer (Windows or Mac):

<https://www.jmu.edu/computing/internet-and-network/vpn-client.shtml>

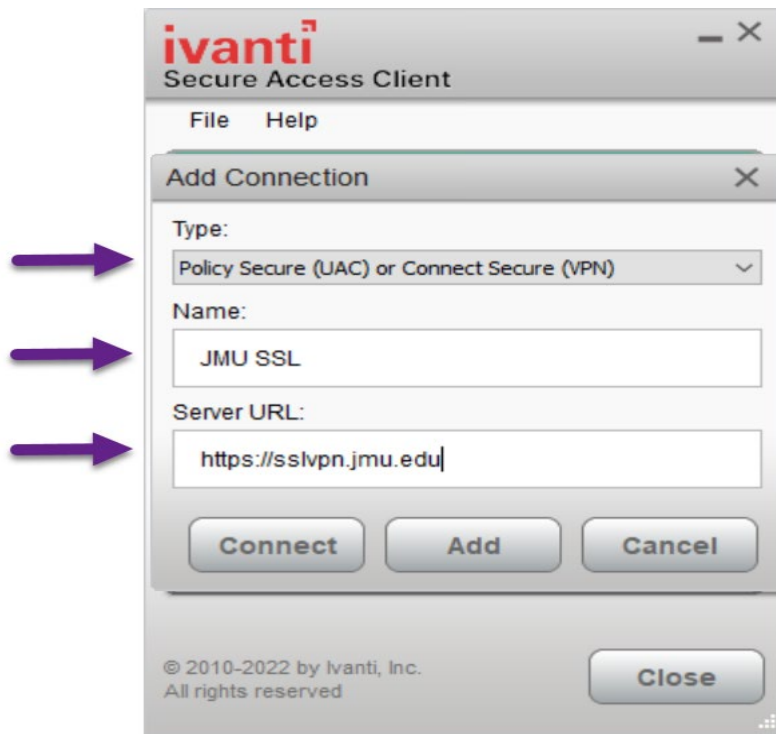
Add a new Connection:



Name: JMU SSL

Server URL: <https://sslvpn.jmu.edu>

Click Connect



After you click Connect, a box similar to this should appear:



Click "Connect."

The user should be prompted for their JMU User Name and Password.

The screenshot shows the Ivanti Secure Access Client interface. At the top left is the Ivanti logo and the text "Secure Access Client". Below this, the connection target is identified as "Connect to: JMU SSLVPN". A grey instruction box contains a question mark icon and the text "Provide the following credentials to complete the connection." Below the instruction box are two input fields: "User Name:" and "Password:". A purple arrow points to the User Name field, which contains a vertical cursor. Another purple arrow points to the Password field. Below the password field is a checkbox labeled "Save settings", which is currently unchecked. At the bottom right are two buttons: "Connect" and "Cancel".

ivanti
Secure Access Client

Connect to: JMU SSLVPN

Provide the following credentials to complete the connection.

User Name:

Password:

Save settings

Connect **Cancel**

Connect to: JMU SSLVPN



Provide the following credentials to complete the connection.

Secondary User Name:

Secondary Password:

Save settings

Connect

Cancel

You will be prompted to enter a Secondary Password. Type the word: **push**

Click Connect.

The system pushes a Duo request to your desired device.

Approve the request via Duo.

Your PC should now be connected to the JMU network.

