

Sergeant Debby Spart – 2010 Customer Service Nomination

The JMU Department of Police & Public Safety would like to nominate Sergeant Debby Spart for the Division of Administration & Finance's 2010 Customer Service Award.

Sgt Spart has been with the James Madison University Department of Police & Public Safety since February 1997 and was promoted to the rank of Patrol Sergeant in September 2006. In January 2010 she assumed the duties of Crime Prevention and Special Events Coordinator for the Department and works daily with on-campus and off-campus constituents to plan events across campus and throughout the University Community with focus on the safety and welfare of all participants.

Debby's light hearted demeanor and sense of humor supplement her professional demeanor when it comes down to business and have helped her build a great rapport between the different groups we serve and the various outside agencies we routinely work with to provide public safety services for events. There always seems to be a line of folks in the front lobby of the Police Department to see Sergeant Spart about a special event. Debbie does everything possible to make the process as smooth as possible for them and to ensure that they know how to have a safe and successful event.

The JMU Police Department routinely get emails and correspondences from student, staff, groups, organizations and other outside agencies, describing how much of a pleasure it is to work with Sergeant Spart and how she has assisted them so that they have successful events.

One such email came from the Chief of Police of a visiting basketball team who states: "Sergeant Debbie Spart assisted myself and one of my sergeants with getting situated once we arrived on your campus. Sergeant Spart and your entire staff exuded the utmost professionalism in making us feel right at home. Just wanted to applaud your staff for a job well done."

We are proud to have Sergeant Debby Spart on the Public Safety Team and serving as a liaison for the rest of the JMU Community.

Major C. S. Coverstone
Deputy Chief of Police