

Student Affairs and University Planning Program Review Summary

Program Name	University Recreation
Date of Review	Spring 2009
Major Findings	<ul style="list-style-type: none"> • Only 5% of respondents said they received information about program and services from employees in their participation area of choice • 40% of respondents said they wanted more interaction with UREC employees • 26% of respondents said their participation was limited at UREC because of lack of understanding in how to use equipment in their chosen activity area & 21% of respondents said their participation was limited at UREC because of skill level in my chosen activity • 13 % of respondents reported that the website was not easy to navigate and 10% had never visited the site.
Contact Person	Eric Nickel
Location of Report -Hardcopy	University Recreation
Recommendations	<p>Increase interaction with students and faculty/staff. Increase knowledge of students about use of the equipment. Improve the navigation of the website.</p>
Action Plans	<ul style="list-style-type: none"> • Student staff will receive addition training in the fall to improve participant interaction building on the Service workshop in Common Training. This training should be held after Wed. and focus on a student led goal setting session, interaction guide for each area and opportunity to practice with role plays. • We would like to run cross tabulation on these two responses and by area of participation to identify these participants in each area. We will use these results to develop educational programs and design focused staff interaction strategies to improve knowledge of equipment function and improve skill level. Assessment for effectiveness will be designed based upon the results of the information.

- A re-tooling of the website navigation system will occur this summer and be implemented in the fall.