

Go to : <http://www.jmu.edu/healthcenter/medicalservices/my-jmu-health.shtml>

Click on the MyJMUHealth Link at the right of the webpage:



When you arrive at the following page, make sure you read the whole notification:

JAMES MADISON UNIVERSITY

Pre Sign-In Notification

Log in requires Duo authentication. At the "Secondary Password" prompt:

- Type push to receive a push notification
- Enter a passcode generated by the Duo Mobile app, hardware token, or text message (SMS)
- Type sms1 to receive a set of passcodes via text message, then enter a passcode

Proceed

Decline

After you click on proceed you will arrive at the SSL VPN secure sign-in. Please read the instructions on the right hand side of the SSL VPN page before continuing. Enter your JMU e-ID and your password as well as the option you would like to use for Duo.

JAMES MADISON UNIVERSITY

James Madison University

SSL VPN Access Service

JMU e-ID
Password
Secondary password from Duo

Unauthorized Access Prohibited

By using any JMU computing resource you agree to be bound by [University Policy 1207](#), Appropriate Use of Information Technology Resources.

Please sign in to begin your secure session. **Access requires Duo authentication.**

Valid values for the secondary password include the passcode from the app, token, or SMS message; or **push**. Enter **sms1** to receive a new set of passcodes via SMS.

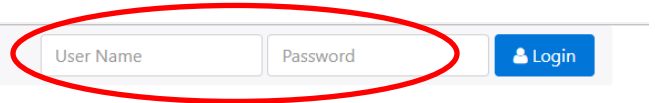
[JMU SSL VPN Help](#) - service offerings, access methods, frequently asked questions and more

For additional help or assistance, please contact the [JMU Information Technology Help Desk](#)

When you reach the Pulse Connect Secure section, click on the MyJMUHealth option:

A screenshot of the Pulse Connect Secure interface. The "Client Application Sessions" section shows "Pulse Secure" with a "Start" button. The "Web Bookmarks" section lists "Library Resources", "MyJMUHealth" (circled in red), and "electronic Research Administration (test)". The "Files" section shows "IT-data3" with a description of network file storage access.

Then log into MyJMUHealth using the same e-ID and password:



The login form consists of two input fields: "User Name" and "Password". Both fields are highlighted with a red oval. To the right of the "Password" field is a blue "Login" button with a white user icon.

Welcome to the James Madison University Health Center Portal

Login above using your JMU eID & Password.

Welcome to MyJMUHealth, your patient portal, which is a web-based system that serves as a secure communication link between you and the University Health Center. When you log in using your JMU e-ID and password, secure information can be sent to and received from UHC.

You will now be on the home screen for MyJMUHealth.



The navigation bar contains the following items from left to right: a home icon, "Appointment" with a calendar icon, "Immunizations" with a syringe icon and a dropdown arrow, "Forms" with a list icon, "Messages" with an envelope icon, "Education" with a bell icon, "Statements" with a dollar sign icon, and "Upload" with a document icon.

Welcome to the MyJMUHealth home page. You now have the ability to do the following:

- Schedule appointments
- Receive and send messages to the University Health Center
- Complete forms – Health History, Health Information Release, and Online UHC Pharmacy Refill request
- Complete your insurance information
- Upload documents – Immunization Forms, Lab Orders, Medication Orders
- Access your immunizations and print copies as needed
- Access your statements
- Access Educational Information

New incoming students

1. Print the Immunization Form (click on the "Forms" icon below)
2. Complete the required TB Assessment and Health History form (located under the "Forms" icon)
3. Upload your complete Immunization Form or an official immunization record, and a copy of your insurance card (front and back) by the due date. ALL UPLOADED FORMS MUST BE IN PDF FORMAT

All immunizations must be current to be considered compliant. Failure to complete this process may result in an academic hold on your account and a \$50 fine.

The “To Do List” will alert you what we need you to complete in order to be compliant along with other quick links.

Appointments

You can make an appointment online for a few of our services here at the Health Center.

Select the clinic and reason from the drop down menus. Leave provider set to ALL. Then Click “Submit”

Click on the dates in the calendar until you find available appointment times and then select the date and time you would like.

University Health Center prevention services are located on the 1st floor of the Student Success Center, within "The Well". Self check-in and a waiting area for prevention services are located just inside the main entrance of "The Well". The program fee for BASICS or High Expectations will be billed to a student's account, immediately following each session. If students do not give at least a 24-hour notice, are more than 10 minutes late for their appointment, or fail to attend the appointment, a \$25 no-show fee may be posted to their JMU student account. Email will not be accepted for cancelling an appointment. Please do not reply to this email. Parking spaces marked "Health Center Patient Parking" are for ill students visiting the medical clinic. These spaces are NOT for students with BASICS or High Expectations appointments. Please allow additional time to find parking. Appointments are canceled when University is closed or delayed. Please Call 540-568-2831 to reschedule.

2015 March

Mo	Tu	We	Th	Fr	Sa	Su
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					
←	Today					→

Available appointments for 03/25/2015

- 03/25/2015 01:00 PM
JMU Health Center - The Well
Tia Mann
[Select](#)
- 03/25/2015 02:00 PM
JMU Health Center - The Well
Luke Wilkinson
[Select](#)

Immunizations

You can enter, view and print your immunizations from this tab

Entering Immunizations

Select dates and enter waivers if necessary

- Home
- My Chart
- Appointment
- Immunization**
- Insurance
- Forms
- Messages
- Education
- Balance
- Upload

Please enter the dates for your immunizations below.

Required Immunizations

Hepatitis B Dose 1
<input type="text" value="mm/dd/yyyy"/> 
Waiver
<input type="text"/>
Waiver Expiration
<input type="text" value="mm/dd/yyyy"/> 

Hepatitis B Dose 2
<input type="text" value="mm/dd/yyyy"/> 
Waiver
<input type="text"/>
Waiver Expiration
<input type="text" value="mm/dd/yyyy"/> 

Hepatitis B Dose 3
<input type="text" value="mm/dd/yyyy"/> 
Waiver
<input type="text"/>
Waiver Expiration
<input type="text" value="mm/dd/yyyy"/> 

Immunization History

View and print your Immunization History here

[Home](#) [My Chart](#) [Appointment](#) **[Immunization](#)** [Insurance](#) [Forms](#) [Messages](#) [Education](#) [Balance](#) [Upload](#)

The information listed below is the immunization information that Student Health Services has on file for you.

If you have entered your immunization information online, don't forget to send a hard copy of your record to Student Health Services so that the information can be verified. You will not be considered compliant with the immunization requirements until you have completed this step.

 Print

Submitted, Not Verified

No Information

History

No Information

Services Rendered

No Information

Missing Requirements

Hepatitis B Dose 1

No Data

Hepatitis B Dose 2

No Data

Hepatitis B Dose 3

Insurance

You can enter and view your Medical Insurance information here

[+ Add New](#)

New Insurance

Insurance Company

Aetna

Policy Number R

Policy Number


Group Number

Group Number

Effective Date

mm/dd/yyyy 

Expire Date

mm/dd/yyyy 

[Close](#) [Add](#)

Insurances On File

Forms

This is where you can fill out forms that are required by the Health Center

Messages

This is where you can securely communicate with providers at the Health Center

[Home](#) [My Chart](#) [Appointment](#) [Immunization](#) [Insurance](#) [Forms](#) [Messages](#) [Education](#) [Balance](#) [Upload](#)

Use Secure messaging to ask questions to your health care provider. Secure messages are more secure than email so your confidentiality is always protected!

[Inbox](#) [Compose New](#) [Sent](#)

Education

This is where the Health Center will place links to educational materials

[Home](#) [My Chart](#) [Appointment](#) [Immunization](#) [Insurance](#) [Forms](#) [Messages](#) **[Education](#)** [Balance](#) [Upload](#)

Click on the links below to learn more about your health.

Immunization Information

Vaccine Information Statements
Information for Immunizations

My Documents Documents the clinic provided me

Balance

This is where you can view and print statements from your visits to the Health Center

[Home](#) [My Chart](#) [Appointment](#) [Immunization](#) [Insurance](#) [Forms](#) [Messages](#) [Education](#) **[Balance](#)** [Upload](#)

This page allows you to view and download statements from your previous visits

Current Balance

\$0.00

Past Statements [View and Download](#)

Upload

This is where you can upload designated documents to the Health Center

[Home](#) [My Chart](#) [Appointment](#) [Immunization](#) [Insurance](#) [Forms](#) [Messages](#) [Education](#) [Balance](#)

[Upload](#)

Instructions

- PLEASE MAKE SURE YOUR NAME AND DATE OF BIRTH ARE ON ALL SUPPORTING DOCUMENTATION!
- Browse to your file. It must be smaller than 30 MB. Scan in black and white, or at a setting of 150 DPI to achieve a smaller file.
- Click Upload.

Choose document you are uploading:

Immunization Form

Select File

Documents already on file

Immunization Form received on 3/18/2015

[View File](#)

Immunization Form received on 3/24/2015

[View File](#)