Student Services and Learning Resources

Academic Affairs Mission Statement

Phone: (540) 568-6616
Website: http://www.jmu.edu/acadaffairs

The Division of Academic Affairs is a community of scholars engaging students in the collaborative construction and application of knowledge through intellectual pursuits in teaching, learning, research, inquiry, creative activity and service.

Administration and Finance Mission Statement

Phone: (540) 568-6434
Website: http://www.jmu.edu/adminfinance/

The Division of Administration and Finance is committed to the preparation of students to be educated and enlightened citizens who will lead productive and meaningful lives. The division supports the university's commitment to excellence by empowering our staff to communicate effectively with the university community and provide proactive approaches to satisfy customer expectations.

Student Affairs and University Planning Mission Statement

Phone: (540) 568-3685
Website: http://www.jmu.edu/stuaffairs/

We are a community committed to preparing students to be educated and enlightened citizens who lead productive and meaningful lives.

Business Services

Bookstore

Location: 211 Bluestone Drive, MSC 2902
Phone: (540) 568-6121
Website: http://www.jmu.edu/bookstore

The JMU Bookstore stocks all textbooks used by the academic units, as well as a large selection of general and technical books. The store also sells school, office and computer supplies, software, clothing, gifts, magazines and greeting cards. For students' convenience, the bookstore provides services including special orders for books, textbook buy back, gift certificates, film processing, bus tickets and computer services.

Card Services

Location: Warren Hall, Third Floor, MSC 3532
Phone: (540) 568-6446
Website: http://www.jmu.edu/cardctr/

Card Services issues the JMU access card, the official identification card for all members of the university community. JAC allows access to various campus facilities and services. It is also used for meal plans, dining dollar declining balance accounts and FLEX declining balance accounts, all of which are administered by Card Services. FLEX declining balance accounts are honored for purchases or services in the following areas: bookstore, on-campus copy centers and copy machines, game room, library fines, Mister Chips convenience store, postal services, University Health Center, UREC, printing labs across campus, Masterpiece Theatre, Parking Services, UPB movies, on-campus vending machines, Warren Hall Ticket Office and all dining services locations as well as many off campus locations.
Copy Centers

Location: Medical Arts Suite 31, MSC 5722
Phone: (540) 568-3263

Location: HHS, Room 1002, MSC 4311
Phone: (540) 568-8731
Website: http://www.jmu.edu/copycenter

The University Copy Centers are owned and operated by the university as a service to the campus community. Two locations provide a full range of photocopying services. Academic coursepack service, copyright permission service, full color copying, digital copying and digital file storage, network printing, binding, laminating and express photocopying service are available. Hours of operation vary by location. All centers are closed for university holidays.

Dining Services

Location: Gibbons Hall, Entrance 7, MSC 0901
Phone: (540) 568-6751
Website: http://www.jmu.edu/dining/

To meet the varied needs of individual students, Dining Services provides different meal plans. All on-campus residents choose from among three meal plans, which come with the “Student Housing and Food Contract.” They are the 19-Meal Plan, the 14-Meal Plan and Any-11-Premier Meal Plan. Commuters, who do not automatically have meal plans, may purchase any of the on-campus plans and have the additional options of a ten, five and three meal plan.

The department offers declining balance accounts that operate like debit cards. Students using this plan, called Dining Dollars, get a 5-percent discount and pay no sales tax on anything they buy. Cash sales are also welcome at all Dining Services locations.

Parking Services

Location: Parking Deck, 381 Bluestone Drive, MSC 1301
Phone: (540) 568-3300
Website: http://www.jmu.edu/parking/

All vehicles parked on property owned, operated or leased by James Madison University are required to display a valid JMU parking permit. For information regarding the university’s parking regulations refer to the Parking and Traffic Regulations Handbook. A copy of the handbook may be obtained free of charge upon request at the Parking Services office. Updated information can be obtained throughout the academic year on the website.

Career and Academic Planning

Location: Wilson Hall, Room 301, MSC 1016
Phone: (540) 568-6555

Employer Relations and Recruiting
Location: Sonner Hall, Lower Level
Phone: (540) 568-7379
Website: http://www.jmu.edu/cap

Career and Academic Planning coordinates academic advising for all first year students and undeclared students; assists students in choosing or changing their major and deciding upon a career direction; and provides a variety of job search programs and graduate school application services.

Career Advising and Decision-Making

Career and Academic Planning helps students understand the process of deciding on an appropriate major and relate that decision to possible career paths.

Students can meet with professionals and attend various programs to enhance their knowledge of majors, explore career fields, learn career decision-making strategies, discover more about their own interests and strengths, and plan to eventually launch an effective job search.
Academic and Career Resource Center

The resource center provides information and assistance related to choosing a major and career planning, internship/summer jobs, job search tools and career trend information. A tool available to all students is FOCUS, a web-based career exploration tool available in the resource center and on-line. Directories with employer contact information and graduate school options are also available. Resources include books, printed materials, handouts, databases, career software and Web-based information. Information is organized on a self-help basis so that students and faculty may browse at their leisure. Staff members are available to answer questions and help students use resource materials.

Employment, Internship and Job Search Services

Employer Relations and Recruiting Services

Business, industry, government and educational employers come to JMU throughout the year to conduct job interviews with graduating seniors and students seeking internships. Information about the interview program, participating employers and interview sign-ups is available on the Career and Academic Planning website. To interview, students must create a profile on Recruit-a-Duke, an online system that connects students with employment and interviewing opportunities. To help students prepare for interviews, mock interview sessions with employer participants are held each semester.

Resume Development

Assistance with writing resumes is available to students in many forms. Students may access resume writing support via the Career and Academic Planning website. Resume writing workshops and other related services are available throughout the year, and students may make an appointment with an academic and career advisor to receive individual assistance. Additionally, a variety of resume guides are available in the Resource Center in Wilson Hall.

Career Fairs

The office sponsors a number of career fair events each year to provide students with the opportunity to interact with employers and obtain employment-related information.

Job Search

Job search related programs are offered throughout the academic year, including presentations on job search strategies for targeted industries, behavioral interviewing, networking and evaluating job offers. Students may also meet individually with an academic and career advisor to tailor their job search. Job vacancy publications are available through the resource center, which provide information about job opportunities in a variety of career fields. Recruit-a-Duke, JMU’s online job search system, also gives students access to vacancy listings.

Internships

Internships are available with the federal government, other governmental agencies, nonprofit organizations and private entities. Students interested in internships should contact Career and Academic Planning or the appropriate academic unit office to obtain additional information. Credit must be arranged in advance with the appropriate academic unit head and the Office of the Registrar.

Community Service-Learning

Location: Wilson Hall, Room 201, MSC 1011
Phone: (540) 568-6366
Website: http://www.jmu.edu/csl

Community Service-Learning programs allow students to learn and develop through active participation in thoughtfully organized community service. Students, faculty, staff and community agencies partner to help prepare students for lifelong community service and civic engagement. Alternative break programs are student led and developed service trips to locations in the United States and abroad. Most trips occur during spring break week, but trips may be offered during any academic break. Local weekend trips are also offered. Students eligible for the Federal Work Study financial aid program can come to CS-L to be placed in America Reads (tutoring in local elementary schools) and Community Based Federal Work Study (serving in a local community service agency).
Counseling & Student Development Center (CSDC)

Location: Varner House, Room 101, MSC 0801
Phone: (540) 568-6552
Website: http://www.jmu.edu/counselingctr/

The CSDC provides free, confidential personal counseling services to all full-time JMU students. Appointments can be made in person or over the phone (568-6552). After-hours crisis services may be accessed by contacting the Office of Public Safety (568-6911).

Counseling at the CSDC frequently involves issues such as relationship problems, self-esteem, depression, anxiety/stress, eating and body image concerns, and difficulty adjusting to college life. Services include:

- **Personal Counseling:** Individual counseling provides students with the opportunity to freely explore any personal problems or concerns which have a negative impact on the quality of their lives. The CSDC operates under a short-term treatment model under which the student and counselor collaboratively identify and address the student’s primary concerns within a limited number of sessions. Students who request or require longer-term treatment are referred to community resources.

- **Group Counseling:** Each semester, students may participate in small group experiences on issues related to their needs (e.g., depression, eating disorders, anxiety, grief, etc.).

- **Psychiatric Services:** The CSDC has a psychiatrist who prescribes medications that may be helpful to students dealing with psychological issues. Only students who are currently engaged in ongoing treatment at the CSDC are eligible to receive these services. The cost of any medication and/or necessary lab work is the financial responsibility of the student. Students who are exclusively interested in psychiatric services are provided an off-campus referral.

- **Sexual Assault Services:** The CSDC provides crisis, individual and group counseling to students who are survivors of sexual assault. Advocacy and support services are also available to students who choose to pursue judicial charges through JMU or criminal charges through the court system.

- **Consultation:** In person or over the phone, the CSDC provides consultation to students, faculty, staff and others who are concerned about the unusual, problematic or potentially harmful behavior of others.

- **Outreach Programming:** Workshops on a wide variety of mental health topics may be requested by visiting the CSDC online.
  - **Peer Mentor Program:** This program is designed to help first year and transfer multicultural and international students make a successful transition from high school to the university.

- **Certificate Programs:** The Interpersonal Skills Certificate Program helps students to develop the abilities and confidence necessary to effectively deal with a variety of social, emotional and academic situations. The Anger Management Certificate Program gives students the opportunity to examine their personal responses to anger and to learn more productive ways to deal with this emotion.

Center for Multicultural Student Services

Location: Warren Hall, Room 245, MSC 3504
Phone: (540) 568-6636
Website: http://www.jmu.edu/multicultural

The Center for Multicultural Student Services celebrates the diversity of JMU students by fostering student growth and development, heightening awareness, and educating its constituents regarding ethnic and cultural diversity. The purpose of CMSS is:

- To assist the university in its goal of recruitment of multicultural students, faculty and staff.
- To assist with the retention of multicultural students through a host of program services designed to encourage students in achieving their academic and career aspirations.
- To encourage the development of a climate in which the accomplishments of multicultural students are appreciated.
- To create an environment through which multicultural students can continue to be an active part of the mainstream of campus life.
The office works diligently to provide the following services:

- Recruitment and Retention
- Cultural Programming and Awareness
- Student Support
- Leadership Development

**Computer Literacy**

JMU is committed to providing an educational environment that is consistent with current technology in an information society. The university provides all students with the opportunity to have some experience with computers.

The General Education Program requires all students to pass a basic computer proficiency test in their first semester at JMU. Other academic units also offer courses emphasizing computer applications for individual disciplines.

**Computer Ownership**

JMU strongly supports and encourages student use of computers. At some point in each student’s college career, he or she will need to purchase a computer in order to meet the curricular expectations of a particular program. Recommended computer configurations for use in specific departments and majors can be found online at http://www.jmu.edu/computing/purchase.

**Office of Disability Services and Learning Strategies**

Location: Wilson Hall, Room 107  
Phone: (540) 568-6705  
Fax: (540) 568-7099  
Website: http://www.jmu.edu/ods

The disability services and learning strategies office is comprised of the following areas:

**Learning Strategies Instruction**

Location: Wilson Hall, Room 107  
Phone: (540) 568-6705  
Fax: (540) 568-7099  
Website: http://www.jmu.edu/ods/LSI.shtml

Learning Strategies Instruction (LSI) is the direct-instruction of curriculum-based strategies designed to improve the actual process of learning. Available to any student, LSI promotes learning efficiency in current courses and is available in such areas as:

- Memory
- Note-taking
- Reading
- Studying
- Test-taking
- Time management
Screening and Referral Service
Location: Wilson Hall, Room 105
Phone: (540) 568-7146
Fax: (540) 568-2926
Website: http://www.jmu.edu/ods/screeningassessment.shtml

This office provides a one-and one-half hour clinical interview exploring a broad range of historical, academic, study habits/skills, academic frustrations, and emotional components. A screening does not yield a diagnosis; rather, it assists in the decision making process for recommending the next step in the process.

Disability Services
Disability Services assists the university in creating an accessible community where students with disabilities have an equal opportunity to fully participate in their educational experience at JMU. Services include, but are not limited to the following:

- Equal access to university programs and services
- Provision and coordination of reasonable accommodations
- Disability-related support services
- Liaison to faculty, staff and students on disability related issues
- Peer Mentoring
- Assistive Technology and alternative text services

Assistive Technology Computer Labs
Location: Carrier Library, Room 102
Location: Rose Library, 1st Floor
Website: http://www.jmu.edu/ods/AssistiveTechnologyLab.shtml

Contact Disability Services for access to the Assistive Technology Computer Labs.

Office of Equal Opportunity
Location: 1017 Harrison Street, MSC 5802
Phone: (540) 568-6991 (Voice/TDD)
Website: http://www.jmu.edu/oeo/

The Office of Equal Opportunity promotes the practice of and adherence to the equal opportunity policies of James Madison University. Bringing diversity to JMU, the program assists in the identification and recruitment of qualified individuals who normally have been underrepresented in the university. It also sponsors workshops on various subjects such as sexual harassment, disabilities, affirmative action, etc. The Office of Equal Opportunity also provides a place where individuals who feel that they have been subjected to harassment or discrimination due to race, color, national origin, religion, gender, age, genetic information, parental status, sexual orientation, veteran status, political affiliation or disability can file a complaint for an impartial resolution. Inquires may directed to the Office of Equal Opportunity.

Office of the Dean of Students
Location: Taylor Hall, Room 300, MSC 3534
Phone: (540) 568-6468
Website: http://www.jmu.edu/deanofstudents

Staff are committed to providing students with impartial, independent and confidential support regarding university policies, procedures and regulations. Specific types of assistance include:

- notifying professors of extended class absences.
- facilitating the resolution of student issues and concerns.
- providing direction to students on procedures and regulations.
- providing confidential, impartial facilitation of communication.
JMU Libraries

Carrier Library Circulation
  Phone: (540) 568-6150

Carrier Library Reference Desk
  Phone: (540) 568-6267
  Website: http://www.lib.jmu.edu

Rose Library
  Phone: (540) 568-2731
  Website: http://www.lib.jmu.edu

Music Library
  Phone: (540) 568-6041
  Website: http://www.lib.jmu.edu/music

JMU Libraries, consisting of Carrier Library, Rose Library and the Music Library and, support research, study and instruction in the use of information resources at JMU. The JMU Libraries house almost 700,000 volumes, including books, periodicals, and audiovisual materials; subscribes to nearly 13,000 journals; and offers access to growing collections of online books, journals, and media. The library website is an online gateway to the services and collections of the JMU Libraries. Through the website, users can search LEO, the library catalog, connect to approximately 400 electronic databases, and find subject guides highlighting the most important print and electronic sources in many subject areas. Services such as e-mail reference and Interlibrary Loan request forms are also available on the website. As an authorized U.S. Government Document Depository, the JMU Libraries provide access to thousands of selected online and print documents. JMU Libraries is a member of VIVA, the Virtual Library of Virginia, a statewide consortium that offers access to numerous online journals and databases.

Carrier Library and Rose Library each provide more than 100 personal computers in their public areas. In addition, most of the online resources on the library website can be accessed from any computer on campus, and those with current JMU electronic IDs can configure their browsers to access library resources from any remote location.

One of the JMU Libraries' principal goals is to provide students with lifelong learning skills that will enable them to find, use and evaluate information in all formats. Students learn basic information literacy skills through “Go for the Gold,” a set of online self-instruction modules available on the library website. Information literacy skills in the major are addressed through instruction sessions offered in library classrooms. Reference librarians are available on a walk-up basis or by appointment to answer questions and assist students with research.

The liaison program links a librarian to each academic unit. Liaison librarians provide a variety of services, including library instruction for course-related activities, collection development and consultation with individual faculty members and students.

The Music Library serves the students and faculty members of the School of Music, as well as offering its specialized resources to the greater university community. The Rose Library houses the science, technology and health sciences collections and provides study space for individuals and small groups, reading rooms, and open study areas with casual seating. It also includes a 24-hour study area with a secure entrance, a computer lab and coffee bar.

Media Resources

  Phone: (540) 568-6802
  Website: http://www.lib.jmu.edu/media/

Media Resources in Carrier Library acquires commercial educational media in video, audio and computer software formats for instruction and study by faculty, staff and students. It also provides an online video collection for streaming to the JMU community. Faculty and staff can consult with media center staff to locate program items not available in the collections. The center can assist users with scheduling and recording satellite programming for academic needs. It also distributes selected campus-wide software such as Microsoft Office, SPSS, SAS, Mathematica, and other applications in coordination with IT Computing Support. Media Resources technical staff coordinate the development, installation and maintenance of technology systems in classrooms and many special facilities on campus. Media Resources also offers portable equipment such as laptops, projectors, digital cameras, camcorders and audio recorders for loan, as well as audio/video editing workstations for student projects. Staff provide user support for all installed and portable equipment, as well as repair services for non-computer media technology used on campus.
Office of Judicial Affairs

Location: Frederikson Hall, Room C101, MSC 2901
Phone: (540) 568-6218
Website: http://www.jmu.edu/judicial

The Office of Judicial Affairs collaborates with partners to facilitate civic responsibility and student development in order to provide opportunities for the cultivation and restoration of the university community. Judicial Affairs also houses restorative justice programs. The purpose of these services is to provide additional ways to resolve conflict and restore the community.

JMU Learning Centers

Location: Wilson Hall, Room 105
Phone: (540) 568-2932
Fax: (540) 568-2926
Website: http://www.jmu.edu/learning

JMU Learning Centers supports students, faculty, and staff through the following programs and services:

Communication Center

Location: Wilson Hall, Room 417
Phone: (540) 568-6349
Fax: (540) 568-3450
Website: http://www.jmu.edu/commcenter

The Communication Center provides resources and assistance with oral communication projects to the JMU community and promotes students’ communication excellence in the areas of speech preparation and presentation, small group problem solving and interpersonal skills. Services include:

- Speech Preparation assistance
- Enhancement of speech delivery and style
- Communication Theory tutoring
- Speech anxiety reduction strategies
- Assistance with speech outlines and research
- PowerPoint creation and delivery techniques

English Language Learner Services

Location: Cleveland Hall, Room 203
Phone: (540) 568-2881
Fax: (540) 568-3450
Website: http://www.jmu.edu/ELLS

In addition to opportunities to work on academic skills in a cooperative environment, multilingual learners can seek consultation on such topics as:

- Reading, writing, listening, speaking
- American academic culture
- Multilingual writing groups
Science & Math Learning Center

Location: Roop Hall, Room 200
Phone: (540) 568-3379
Fax: (540) 568-4818
Website: http://www.jmu.edu/smlc

The Science & Math Learning Center (SMLC) provides support to JMU students enrolled in first and second year science and mathematics courses by providing a secure, supportive learning environment that fosters independent thinking. The center provides a free, walk-in tutoring service by both faculty and trained peer tutors in the following subject areas: physics, chemistry mathematics and statistics. Consult the website for a current list of supported courses.

Supplemental Instruction: Peer-Assisted Study Sessions

Location: Roop Hall, Room 200
Phone: (540) 568-3379
Fax: (540) 568-4818
Website: http://www.jmu.edu/pass

Peer-Assisted Study Sessions (PASS) peer educators help students successfully complete historically challenging courses. Students work together in regularly scheduled out-of-class study sessions to master course content and develop their organizational, study, and learning skills. Refer to the PASS website for a current list of supported courses.

University Writing Center

Location: Wilson Hall, Room 417
Phone: (540) 568-1759
Fax: (540) 568-3450
Website: http://www.jmu.edu/uwc

The University Writing Center works directly with student and faculty writers, provides resources on writing strategies, and supports writing across campus. The center provides:

- Individualized writing consultations
- Online writing resources for students and faculty
- Computer lab and study space
- Faculty consultations for designing assignments and responding to student writing
- In-class workshops on writing-related issues for any academic course or department
- Satellite locations at
  - Carrier Library, Main Lobby
  - Rose Library, Main Lobby
  - Educational Computer Labs
  - Education Computer Lab
  - Wilson Hall, 4th Floor
  - Statistics Computer Lab
  - Roop Hall, Room 200
Public Safety

Location: Anthony-Seeger Hall, MSC 6302
Phone: (540) 568-6913
Website: http://www.jmu.edu/pubsafety

The Office of Public Safety consists of law enforcement and safety services. The office supports and advances the educational purposes of the university through the provision of a safe and secure environment for learning, working and personal development.

Police

The university police are commissioned officers with comprehensive law enforcement powers. University police continually patrol JMU's campus and facilities, providing full-service protection to the JMU campus community.

The Campus Police Cadet Program carefully screens and trains students to aid the university police. Cadets are on duty from 7 p.m. until 2 a.m. each weeknight and until 3 a.m. on weekends. Cadets are responsible for patrolling the campus and securing academic and administrative buildings each evening. In addition, they provide escort services to students walking across campus. When cadets are off duty, university police officers escort students as needed.

Safety

The university safety engineer is responsible for conducting safety surveys and inspections; investigating fires, hazardous material spills and other dangerous conditions and providing environmental and workplace safety and health awareness training.

Office of the Registrar

Location: Warren Hall, Room 504, MSC 3528
Location: Warren Hall, Room 300, MSC 3533
Phone: (540) 568-6281
Website: http://www.jmu.edu/registrar/

The Office of the Registrar is responsible for the following activities:

- Add and drop registration procedures
- Athletic certification
- Class schedule preparation
- Commencement activities
- Degree audits
- Diploma issuance
- Enrollment verifications
- Student records
- Transfer credit evaluation
- Transcript issuance

For information regarding veterans' affairs and graduation, students should contact the Office of the Registrar on the fifth floor of Warren Hall or call (540) 568-6281.
Office of Residence Life

Location: Huffman Hall, MSC 2401  
Phone: (540) 568-4663  
Website: http://www.jmu.edu/orl/

The Office of Residence Life oversees multiple functions related to living and learning at James Madison University. Offices and programs within the department focus on student learning, student development, and successful transitions throughout the university experience.

Graduate Student Housing

The university does not currently offer housing for graduate students. Students interested in more information regarding university housing may contact the Office of Residence Life.

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<thead>
<tr>
<th>Office</th>
<th>Telephone Number</th>
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<tbody>
<tr>
<td>Business Operations</td>
<td>(540) 568-7576</td>
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<tr>
<td>Community Development</td>
<td>(540) 568-3501</td>
</tr>
<tr>
<td>Director’s Office</td>
<td>(540) 568-6275</td>
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<tr>
<td>Housing Operations</td>
<td>(540) 568-4663</td>
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</tbody>
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Student Government Association

Location: Taylor Hall, Room 203, JMU Box 3523  
Phone: (540) 568-6376  
Website: http://sga.jmu.edu/

Students, faculty and administration share the responsibility for governing JMU. They are represented on the University Council, on its commissions and on standing and special committees reporting to these bodies.

The Student Government Association collectively represents the university student population. SGA promotes the welfare of students by providing the medium through which students can actively voice their concerns, and by serving as a liaison between the students, faculty and administration at JMU.

Student Handbook

Website: http://www.jmu.edu/judicial/handbook.shtml

The student handbook contains a wealth of information about university policies and regulations, university facilities and student organizations.

University Health Center

Location: University Health Center, MSC 7901  
Location: Montpelier Hall, 4th and 5th floor  
Phone: (540) 568-6178  
Fax: (540) 568-7803  
Website: http://www.jmu.edu/healthcenter/

The University Health Center consists of clinical services, Student Wellness and Outreach, and Substance Abuse Prevention. Our staff partners with students to empower them to make informed choices by providing a holistic approach to student health, education, wellness and outreach services in a confidential, inclusive and respectful environment. The center is staffed by qualified healthcare professionals who administer care in a confidential and professional manner.

To be eligible for treatment, students must have a current, completed health record on file at the University Health Center. The Code of Virginia requires that all full-time students provide documentation of their immunizations.
Student Wellness and Outreach
Location: Montpelier Hall, 5th floor
Phone: (540) 568-2837

Substance Abuse Prevention
Location: Montpelier Hall, 5th floor
Phone: (540) 568-3317

LGBT and Ally Education Program
Location: Montpelier Hall, 560
Phone: (540) 568-5428
Website: http://www.wix.com/jmulgbta/program

University Recreation
Location: University Recreation Center, MSC 3901
Phone: (540) 568-8737
Website: http://www.jmu.edu/recreation/

University Recreation (UREC) promotes and advances healthy lifestyles through participation opportunities, educational experiences and supportive services. The qualified staff is committed to excellence and attentive to the developmental needs of participants. Educational programming areas include adventure, aquatics, fitness, group fitness, informal recreation, intramural sports, nutrition, safety, sport clubs, wellness and youth programs.

The main UREC facility is located near the JMU Convocation Center on the east side of campus. It is a multi-level fitness and wellness center with over 140,000 square feet of activity space. Building highlights include a 33-foot climbing wall, seven racquetball courts, four basketball/volleyball courts, indoor track, cardio theatre, indoor pool/sauna/spa area, locker rooms, massage studio, outdoor courtyard with sand volleyball, outdoor turf fields and group fitness/multipurpose studios. UREC also houses an equipment center where sports and camping/outdoor equipment can be checked out or rented. Personal training, fitness/nutrition analysis and massage services are also available for a fee.

UREC also encompasses several satellite facilities. University Park, accessed by Devon Lane, serves as the students’ backyard, accommodating up to 4,000 participants when fully utilized. University Park includes opportunities for drop-in recreation, structured intramural sports and sport club programs, as well as a team and leadership development program. Facilities include an open event lawn, tennis, sand volleyball and basketball courts, sports turf, pavilion, and a jogging trail. East Campus Fields will also offer opportunities for informal recreation and formal sports programs.

Full-time graduate students have access to UREC and University Park with a valid JACard. Graduate students enrolled in less than six credit hours may use the facility and related programs by paying a prorated fee. Online registration is available for educational programs, group fitness classes and intramural sports. Programs requiring fees can be registered for in-person at the main UREC facility using FLEX.

University Unions
Location: Taylor Hall, Room 205B, MSC 3501
Phone: (540) 568-3341
Website: http://www.jmu.edu/universityunions

The University Unions Department reflects a broad range of programs, facilities and services created to build a sense of community for the campus as a whole. The facilities are the gathering places for the campus, with meeting rooms, assembly spaces, lounges and support services available. They are places where ideas come to life, learning is put into practice and the various constituencies of the campus find common ground.

University Unions is comprised of the following units:
The Dux Center
Location: Taylor Hall, Room 102, MSC 3501
Phone: (540) 568-5901
Website: http://www.jmu.edu/dux

The Dux Center serves as a leadership clearing house for the university. The premier leadership program sponsored by the Dux Center is Kijiji Citizens of Influence. This is a three-year program that meets once a week during the fall and spring semesters. Students become more familiar with who they are, what their passions are, and how they can be a citizen of influence. In addition to sponsoring this unique leadership program, the Dux Center also strives to provide information about other leadership programs offered by departments and areas across campus.

Madison Union Scheduling
Location: Taylor Hall, Room 233, MSC 3501
Phone: (540) 568-6330

Festival Conference and Student Center Scheduling
Phone: (540) 568-1716
Website: http://www.jmu.edu/events/

Event Management provides a comprehensive approach to the coordination of services necessary for campus events and coordination of scheduled meetings and conferences throughout the year.

Facilities Services
Location: Madison Union, MSC 3501
Phone: (540) 568-5555

Location: Festival Conference and Student Center, MSC 4201
Phone: (540) 568-1715

Four buildings house the programs and services which the University Unions provide for the JMU community. They are the Madison Union (Grafton-Stovall Theatre, Warren Hall and Taylor Hall) and Festival Conference & Student Center. Facilities Services address physical building, operations and information concerns in these spaces.

Fraternity/Sorority Life
Location: Taylor Hall, Room 205B, MSC 3501
Phone: (540) 568-3341
Fax: (540) 568-6444
Website: http://www.jmu.edu/fsl

The University Unions work with fraternities and sororities to foster cooperation and communication among the chapters, the university and the community. The staff advises the Inter-Fraternity and Panhellenic Councils and also works with the individual chapters in promoting leadership, involvement and service.

Office of Student Activities and Involvement
Location: Taylor Hall, Room 205A, MSC 3501
Phone: (540) 568-8157
Fax: (540) 568-6444
Website: http://www.jmu.edu/osai/

The Office of Student Activities and Involvement houses Student Organizations, Student Government, Mad4U, Make Your Mark on Madison Leadership Program and the University Program Board. The Office of Student Activities and Involvement provides a wide range of educational, social and cultural events, as well as support services for all JMU student clubs and organizations. Student Organization Night at the beginning of each semester offers an opportunity for all students to meet members of clubs, learn about organizations and discover how to become involved with them.
Taylor Down Under
Location: Taylor Hall, Room 102, MSC 3501
Phone: (540) 568-7853
Taylor Down Under, located on the ground floor of Taylor Hall, is comprised of a lounge, the Corner Pocket Game Room and a coffee bar. The TDU lounge area was developed with the commuter student in mind but has become a popular hangout for all students. This area offers computers for student use, television, evening entertainment on the TDU Stage, comfortable seating and an information desk.

University Program Board
Location: Taylor Hall, Room 234, MSC 3505
Phone: (540) 568-6217
Website: http://upb.jmu.edu/
Campus entertainment is scheduled through the University Program Board, a student organization advised through the University Unions. Concerts, films, speakers, trips and numerous other activities designed to complement the educational mission of JMU are arranged by the UPB. The board also solicits collaborative programs with other student organizations, university departments and schools. Committees for which students may volunteer include film, special events, center stage, spirit and traditions, and spotlight sounds.

Withdrawal from the University
Location: Office of the Dean of Students, Taylor Hall, Room 300, MSC 3534
Phone: (540) 568-6468
The Office of the Dean of Students assists students who are considering withdrawing from the university. The student and staff member discuss personal, financial and academic implications of withdrawal. The staff member will provide and assist the student with the proper withdrawal application form.

Your Right to Know
Website: http://www.jmu.edu/pubsafety/righttoknow.shtml
Your personal safety and the security of the campus community are of vital concern to James Madison University. Information regarding campus security and personal safety including topics such as crime prevention, sexual assault, available resources, the law enforcement authority of the James Madison University Police Department, emergency notification protocols, protocols for resident students who are reported missing, fire safety and residence hall fire statistics, and crime reporting policies can be found in the James Madison University Annual Security Report and Annual Fire Safety Report. The publications also contain reported crime statistics for the most recent three-year period that occurred on campus, in certain off campus buildings or property owned or controlled by James Madison University or affiliates, and on public property within, or immediately adjacent and accessible from, the university's Harrisonburg campus and three international campuses.
You can obtain a copy of these reports by contacting:
Department of Police and Public Safety
James Madison University
821 South Main Street – MSC 6810
Harrisonburg, VA 22807
You can request that a copy be mailed to you by calling (540) 568-6769/6913.
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Inquiries may be made to:
Office of Equal Opportunity
James Madison University
1017 Harrison Street – MSC 5802
Harrisonburg, VA 22807