University Resources

JMU Libraries

Carrier Library
Carrier Library Circulation: (540) 568-6150
Carrier Library Reference Desk: (540) 568-6267
Website: http://www.lib.jmu.edu

Music Library
Phone: (540) 568-6041
Website: http://www.lib.jmu.edu/music

Rose Library
Phone: (540) 568-2731
Website: http://www.lib.jmu.edu/rose/moreabout.aspx

JMU Libraries, consisting of Carrier Library, the Music Library and Rose Library, support research, study and instruction in the use of information resources at JMU. JMU Libraries house almost 800,000 volumes, including books, periodicals, and audiovisual materials; subscribe to over 13,000 journals; and offer access to growing collections of online books, journals, and media. The library Web site is an online gateway to the services and collections of the JMU Libraries.

Through the Web site, users can search LEO, the library catalog, connect to approximately 400 electronic databases, and find subject guides highlighting the most important print and electronic sources in many subject areas. Services such as e-mail reference and Interlibrary Loan request forms are also available on the Web site. As an authorized U.S. Government Document Depository, the JMU Libraries provide access to thousands of selected online and print documents. JMU Libraries is a member of VIVA, the Virtual Library of Virginia, a statewide consortium that offers access to numerous online journals and databases.

Carrier Library and the Rose Library each provide more than 100 personal computers in their public areas. In addition, most of the online resources on the library Web site can be accessed from any computer on campus, and those with current JMU electronic IDs can configure their browsers to access library resources from any remote location.

One of the JMU Libraries’ principal goals is to provide students with lifelong learning skills that will enable them to find, use and evaluate information in all formats. Students learn basic information literacy skills through “Go for the Gold,” a set of online self-instruction modules available on the library Web site. Information literacy skills in the major are addressed through instruction sessions offered in library classrooms. Reference librarians are available on a walk-up basis or by appointment to answer questions and assist students with research.

The liaison program links a librarian to each academic unit. Liaison librarians provide a variety of services, including library instruction for course-related activities, collection development and consultation with individual faculty members and students.

The Music Library serves the students and faculty members of the School of Music, as well as offering its specialized resources to the greater university community. The Rose Library houses the science, technology and health sciences collections and provides study space for individuals and small groups, reading rooms, and open study areas with casual seating. It also includes a 24-hour study area with a secure entrance, a computer lab and coffee bar.
Media Resources

Phone: (540) 568-6802
Website: http://www.lib.jmu.edu/media

Media Resources in Carrier Library acquires commercial educational media in video, audio and computer software formats for instruction and study by faculty, staff and students. It also provides an online video collection for streaming to the JMU community. Faculty and staff can consult with media center staff to locate program items not available in the collections. The center can assist users with scheduling and recording satellite programming for academic needs. It also distributes selected campus-wide software such as Microsoft Office, SPSS, SAS, Mathematica and other applications in coordination with IT Computing Support. Media Resources technical staff coordinate the development, installation and maintenance of technology systems in classrooms and many special facilities on campus. Media Resources also offers portable equipment such as laptops, projectors, digital cameras, camcorders and audio recorders for loan, as well as audio/video editing workstations for student projects. Staff provide user support for all installed and portable equipment, as well as repair services for non-computer media technology used on campus.

Center for Instructional Technology

Phone: (540) 568-7061
Website: http://cit.jmu.edu

The Center for Instructional Technology (CIT) is a central resource for the development and exploration of instructional technologies. CIT staff and student associates are available to serve faculty and staff on a walk-in basis or by scheduling an appointment for focused assistance. CIT staff work with faculty on instructional planning, design of instructional materials, production of instructional materials and coordination of resources for project implementation. In the walk-in production facility, faculty, staff and students can check out digital cameras, master a CD-ROM, scan flat art and 35mm slides, and create color prints, transparencies, digital graphics, publications, classroom presentations and Web pages. In addition, a technology teaching station is available to practice professional and classroom presentations.

The center is also available for JMU students. Students assisting faculty members with the development of materials may use the center during open hours after the requesting faculty member has signed an authorization form. Students working on class projects may use the center during evening hours.

The center offers a variety of faculty development opportunities including hands-on workshops, in-depth technology concentrations, informal discussions and scheduled project support sessions. The center’s instructional technology grants program, mGrants, encourages faculty to develop and implement creative methods of instruction. These grants provide faculty with consulting services, support services and funding to design and develop course materials, experiment with new teaching models and promote active learning.

Distributed and Distance Learning Services

Phone: (540) 568-7061
Website: http://www.lib.jmu.edu/distance/

Distributed and Distance Learning Services (DDLS) is a support facility for online learning activities at JMU. This support unit works with faculty and other stakeholders in the provision of distributed and distance learning courses, academic programs offerings, and online certification opportunities. DDLS supports faculty members with a variety of services, including training, online resources and consulting. DDLS collaborates with other university divisions to provide a one-stop gateway to services for the university’s distance learning students. DDLS hosts the university’s online learning site, JMUOnline.
The Center for Assessment and Research Studies (CARS)

Dr. Donna L. Sundre, Executive Director  
Location: MSC 6806, JMU, Harrisonburg, VA 22807  
Phone: (540) 568-6706  
Website: http://www.jmu.edu/assessment

Center for Assessment and Research Studies Faculty

Dr. Robin D. Anderson, Associate Director  
Dr. Christine DeMars, faculty  
Dr. Sara Finney, faculty  
Dr. Keston Fulcher, faculty  
Dr. Joshua T. Goodman, faculty  
Dr. J. Christine Harmes, Ph.D. Program Director  
Dr. Chris Hulleman, faculty  
Dr. Dena Pastor, faculty  
Dr. Donna L. Sundre, Executive Director  
Mr. David Yang, Information Security Analyst

Mission

The mission of the Center for Assessment and Research Studies (CARS) at James Madison University is to provide quality assessment service to the university, to provide applied graduate training in both assessment and measurement, to increase the use of innovative technology in assessment practice, to increase the rigor of measurement and statistical techniques used in assessment practice, and to produce quality scholarship in assessment and measurement. The vision of the center is to be internationally recognized as a standard of excellence for practice, programs and scholarship in assessment and measurement.

Originating in 1986, the Center for Assessment and Research Studies at James Madison University is one of the largest campus-based agencies devoted to outcome assessment in the United States. Ten faculty and three staff perform a variety of assessment activities in general education, the major and student affairs. In conjunction with JMU's Office of Information Technology, the Assessment Center operates a computer-based testing lab where a variety of computer-based tests are administered on an ongoing basis to students on the JMU campus and beyond. CARS also administers a Ph.D. program in assessment and measurement established in 1998 designed to meet the expanding accountability, quality assurance, and outcome assessment needs of education, government and industry.

Information Technology

Website: http://www.jmu.edu/computing/af

Computing HelpDesk

Students have access to the Computing HelpDesk for answers to computing questions. Students may call the Computing HelpDesk at (540) 568-3555, or visit http://www.jmu.edu/computing/helpdesk.

Computing Policies

Policies regarding computer use are available on the University Policies Web site. Refer to University Policies: 1201, Information Technology Resource Management; 1204, Information Security; 1205, University Data Stewardship; 1207, Appropriate Use of Information Technology Resources; and 1209, Electronic Messaging.

Computer Purchases

The JMU Bookstore offers computer systems, software and peripherals at special contract pricing. Customized Dell and Apple computer systems are configured to meet JMU network and academic guidelines. Dell and Apple hardware warranty repair services are also available to all students.
Computer Security

Students can learn how to operate their computer safely through the R.U.N.S.A.F.E. program at http://www.jmu.edu/computing/runsafe/.

Connecting to the JMU Network

CampusNet is the on-campus student network in residence halls which has high-speed access. Many off-campus apartment complexes provide Ethernet connections to the JMU network. Contact Off Campus Life to find out which apartment complexes provide this service.

Wireless is also available on campus. There are 160 access points in over 65 different locations including the libraries, bookstore, Top Dog Cafe and quad. Wireless is available in all academic buildings and in designated areas in the residence halls. For a complete listing of university-provided wireless locations, visit the Computing Web site at http://www.jmu.edu/computing/.

A Wireless Open House is offered in the fall for students to set up their wireless laptops and ask questions.

Electronic Identification

All JMU students receive an electronic identity (e-ID) free of charge as they enroll at the university. An e-ID is automatically generated from the name submitted on a student’s admissions application. This electronic identity can be used to send and receive electronic mail and for access to a variety of other systems and services.

Student Computer Labs

More than 500 Windows and Macintosh computers are available in student labs throughout campus. The labs offer a variety of word processing, spreadsheet, graphics, presentation and statistical software. There are two labs open 24 hours a day, seven days a week. To view the locations and hours of the labs, or to find specific software, visit the Computing Web site at http://www.jmu.edu/computing/.