Student Services and Learning Resources

Academic Affairs Mission Statement
Phone: (540) 568-6616
Web site: http://www.jmu.edu/acadaffairs
Our mission is to provide an exceptional educational experience, designed to meet the changing needs of our students in society and dedicated to achieving the highest level of excellence within our academic programs. We strive to focus on the student both as an individual and as a member of the global community. Our faculty are dedicated mentors who are scholars, innovative teachers, and models of responsibility and accountability. Our staff are creative and talented colleagues who are committed to providing a supportive environment that facilitates learning and development.

Administration and Finance Mission Statement
Phone: (540) 568-6434
Web site: http://www.jmu.edu/adminfinance/
The Division of Administration and Finance is committed to the preparation of students to be educated and enlightened citizens who will lead productive and meaningful lives. The division supports the university's commitment to excellence by empowering our staff to communicate effectively with the university community and provide proactive approaches to satisfy customer expectations.

Student Affairs and University Planning Mission Statement
Phone: (540) 568-3685
Web site: http://www.jmu.edu/stuaffairs/
We are a community committed to preparing students to be educated and enlightened citizens who lead productive and meaningful lives.

Business Services

Bookstore
211 Bluestone Drive, MSC 2902
Phone: (540) 568-6121
Web site: http://www.jmu.edu/bookstore
The JMU Bookstore stocks all textbooks used by the academic units, as well as a large selection of general and technical books. The store also sells school, office and computer supplies, software, clothing, gifts, magazines and greeting cards. For students' convenience, the bookstore provides services including special orders for books, textbook buy back, gift certificates, film processing, bus tickets and computer services.
Card Services

Warren Hall, Third Floor, MSC 3532
Phone: (540) 568-6446
Web site: http://www.jmu.edu/cardctr/

Card Services issues the JMU access card, the official identification card for all members of the university community. JAC allows access to various campus facilities and services. It is also used for meal plans, dining dollar declining balance accounts and FLEX declining balance accounts, all of which are administered by Card Services. FLEX declining balance accounts are honored for purchases or services in the following areas: bookstore, on-campus copy centers and copy machines, game room, library fines, Mister Chips convenience store, postal services, University Health Center, UREC, printing labs across campus, Masterpiece Theatre, Parking Services, UPB movies, on-campus vending machines, Warren Hall Ticket Office and all dining services locations as well as many off campus locations.

Copy Centers

Medical Arts Suite 31, MSC 5722
Phone: (540) 568-3263
HHS, Room 1002, MSC 4311
Phone: (540) 568-8731
Web site: http://www.jmu.edu/copycenter

The University Copy Centers are owned and operated by the university as a service to the campus community. Two locations provide a full range of photocopying services. Academic coursepack service, copyright permission service, full color copying, digital copying and digital file storage, network printing, binding, laminating and express photocopying service are available. Hours of operation vary by location. All centers are closed for university holidays.

Dining Services

Gibbons Hall, Entrance 7, MSC 0901
Phone: (540) 568-6751
Web site: http://www.jmu.edu/dining/

To meet the varied needs of individual students, Dining Services provides different meal plans. All on-campus residents choose from among three meal plans, which come with the "Student Housing and Food Contract." They are the 19-Meal Plan, the 14-Meal Plan and Any-11-Premier Meal Plan. Commuters, who do not automatically have meal plans, may purchase any of the on-campus plans and have the additional options of a ten, five and three meal plan.

The department offers declining balance accounts that operate like debit cards. Students using this plan, called Dining Dollars, get a 5-percent discount and pay no sales tax on anything they buy. Cash sales are also welcome at all Dining Services locations.

Parking Services

Parking Deck, 381 Bluestone Drive, MSC 1301
Phone: (540) 568-3300
Web site: http://www.jmu.edu/parking/

All vehicles parked on property owned, operated or leased by James Madison University are required to display a valid JMU parking permit. For information regarding the university's parking regulations refer to the Parking and Traffic Regulations Handbook. A copy of the handbook may be obtained free of charge upon request at the Parking Services office. Updated information can be obtained throughout the academic year on the Web site.
Career and Academic Planning

Wilson Hall, Room 301, MSC 1016
Phone: (540) 568-6555
Employer Relations and Recruiting: Sonner Hall, Lower Level
Phone: (540) 568-7379
Web site: http://www.jmu.edu/cap

Career and Academic Planning coordinates academic advising for all first year students and undeclared students; assists students in choosing or changing their major and deciding upon a career direction; and provides a variety of job search programs and graduate school application services.

Career Advising and Decision-Making

Career and Academic Planning helps students understand the process of deciding on an appropriate major and relate that decision to possible career paths.

Students can meet with professionals and attend various programs to enhance their knowledge of majors, explore career fields, learn career decision-making strategies, discover more about their own interests and strengths, and plan to eventually launch an effective job search.

Academic and Career Resource Center

The resource center provides information and assistance related to choosing a major and career planning, internship/summer jobs, job search tools and career trend information. A tool available to all students is FOCUS, a web-based career exploration tool available in the resource center and on-line. Directories with employer contact information and graduate school options are also available. Resources include books, printed materials, handouts, databases, career software and Web-based information. Information is organized on a self-help basis so that students and faculty may browse at their leisure. Staff members are available to answer questions and help students use resource materials.

Employment, Internship and Job Search Services

Employer Relations and Recruiting Services

Business, industry, government and educational employers come to JMU throughout the year to conduct job interviews with graduating seniors and students seeking internships. Information about the interview program, participating employers and interview sign-ups is available on the Career and Academic Planning Web site. To interview, students must complete a Recruit-a-Duke workshop and create a profile on Recruit-a-Duke, an online system that connects students with employment and interviewing opportunities. To help students prepare for interviews, mock interview sessions with employer participants are held each semester.

Resume Development

Assistance with writing resumes is available to students in many forms. Students may access resume writing support via the Career and Academic Planning Web site. Resume writing workshops and other related services are available throughout the year, and students may make an appointment with an academic and career advisor to receive individual assistance. Additionally, a variety of resume guides are available in the Resource Center in Wilson Hall.
Career Fairs

The office sponsors a number of career fair events each year to provide students with the opportunity to interact with employers and obtain employment-related information.

Job Search

Job search related programs are offered throughout the academic year, including presentations on job search strategies for targeted industries, behavioral interviewing, networking and evaluating job offers. Students may also meet individually with an academic and career advisor to tailor their job search. Job vacancy publications are available through the resource center, which provide information about job opportunities in a variety of career fields. Recruit-a-Duke, JMU's online job search system, also gives students access to vacancy listings.

Internships

Internships are available with the federal government, other governmental agencies, nonprofit organizations and private entities. Students interested in internships should contact Career and Academic Planning or the appropriate academic unit office to obtain additional information. Credit must be arranged in advance with the appropriate academic unit head and the Office of the Registrar.

Community Service-Learning

Wilson Hall, Room 201, MSC 1011
Phone: (540) 568-6366
Web site: http://www.jmu.edu/csl

Community Service-Learning programs allow students to learn and develop through active participation in thoughtfully organized community service. Students, faculty, staff and community agencies partner to help prepare students for lifelong community service and civic engagement. Alternative break programs are student led and developed service trips to locations in the United States and abroad. Most trips occur during spring break week, but trips may be offered during any academic break. America Reads and Community Work Study, part of the Federal Work Study financial aid program, place students in elementary schools to tutor in reading and in community service agencies that address a variety of community needs.

Counseling & Student Development Center (CSDC)

Varner House, Room 101, MSC 0801
Phone: (540) 568-6552
Web site: http://www.jmu.edu/counselingctr/

The CSDC provides free, confidential personal counseling services to all full-time JMU students. Appointments can be made in person or over the phone (568-6552). After-hours crisis services may be accessed by contacting the Office of Public Safety (568-6911).

Counseling at the CSDC frequently involves issues such as relationship problems, self-esteem, depression, anxiety/stress, eating and body image concerns, and difficulty adjusting to college life. Services include:

Personal Counseling: Individual counseling provides students with the opportunity to freely explore any personal problems or concerns which have a negative impact on the quality of their lives. The CSDC operates under a short-term treatment model under which the student and counselor collaboratively identify and address the student's primary concerns within a limited number of sessions. Students who request or require longer-term treatment are referred to community resources.

Group Counseling: Each semester, students may participate in small group experiences on issues related to their needs (e.g., depression, eating disorders, anxiety, grief, etc.).
Psychiatric Services: The CSDC has a psychiatrist who prescribes medications that may be helpful to students dealing with psychological issues. Only students who are currently engaged in ongoing treatment at the CSDC are eligible to receive these services. The cost of any medication and/or necessary lab work is the financial responsibility of the student. Students who are exclusively interested in psychiatric services are provided an off-campus referral.

Consultation: In person or over the phone, the CSDC provides consultation to students, faculty, staff and others who are concerned about the unusual, problematic or potentially harmful behavior of others.

Outreach Programming: Workshops on a wide variety of mental health topics may be requested by visiting the CSDC online.

Peer Mentor Program: This program is designed to help first year and transfer multicultural and international students make a successful transition from high school to the university.

Certificate Programs: The Interpersonal Skills Certificate Program helps students to develop the abilities and confidence necessary to effectively deal with a variety of social, emotional and academic situations. The Anger Management Certificate Program gives students the opportunity to examine their personal responses to anger and to learn more productive ways to deal with this emotion.

**Center for Multicultural Student Services**

Warren Hall, Room 245, MSC 3504  
Phone: (540) 568-6636  
Web site: [http://www.jmu.edu/multicultural](http://www.jmu.edu/multicultural)

The Center for Multicultural Student Services celebrates the diversity of JMU students by fostering student growth and development, heightening awareness, and educating its constituents regarding ethnic and cultural diversity. The purpose of CMSS is:

- To assist the university in its goal of recruitment of multicultural students, faculty and staff.
- To assist with the retention of multicultural students through a host of program services designed to encourage students in achieving their academic and career aspirations.
- To encourage the development of a climate in which the accomplishments of multicultural students are appreciated.
- To create an environment through which multicultural students can continue to be an active part of the mainstream of campus life.

The office works diligently to provide the following services:

- Recruitment and Retention
- Cultural Programming and Awareness
- Student Support
- Leadership Development

**Computer Literacy**

JMU is committed to providing an educational environment that is consistent with current technology in an information society. The university provides all students with the opportunity to have some experience with computers.

The General Education Program requires all students to pass a basic computer proficiency test in their first semester at JMU. Other academic units also offer courses emphasizing computer applications for individual disciplines.
Computer Ownership

JMU strongly supports and encourages student use of computers. At some point in each student's college career, he or she will need to purchase a computer in order to meet the curricular expectations of a particular program. Recommended computer configurations for use in specific departments and majors can be found online at www.jmu.edu/computing/purchase.

Office of Disability Services and Learning Strategies

Wilson Hall, Room 107
Phone/TDD: (540) 568-6705
Fax: (540) 568-7099
Web site: http://www.jmu.edu/ods

The disability services and learning strategies office is comprised of the following areas:

Learning Strategies Instruction

Wilson Hall, Room 107
Phone: (540) 568-6705
Fax: (540) 568-7099
Web site: http://www.jmu.edu/lrc/LRC-LSI.shtml

Learning Strategies Instruction (LSI) is the direct-instruction of curriculum-based strategies designed to improve the actual process of learning. Available to any student, LSI promotes learning efficiency in current courses and is available in such areas as:

- Memory
- Note-taking
- Reading
- Studying
- Test-taking
- Time management

Screening and Assessment Service

Wilson Hall, Room 105
Phone: (540) 568-7146
Fax: (540) 568-2926
Web site: http://www.jmu.edu/lrc/screeningassessment.shtml

This office provides a one-and one-half hour clinical interview exploring a broad range of historical, academic, study habits/skills, academic frustrations, and emotional components. A screening does not yield a diagnosis; rather, it assists in the decision making process for recommending the next step in the process.
Disability Services

Disability Services assists the university in creating an accessible community where students with disabilities have an equal opportunity to fully participate in their educational experience at JMU. Services include, but are not limited to the following:

- Equal access to university programs and services
- Provision and coordination of reasonable accommodations
- Disability-related support services
- Liaison to faculty, staff and students on disability related issues
- Assistive Technology and alternative text services

Assistive Technology Computer Labs

Carrier Library, Room 102
East Campus Library 1st Floor
Website: http://www.jmu.edu/ods/AssistiveTechnologyLab.shtml

Contact Disability Services for access to the Assistive Technology Computer Labs.

Office of Equal Opportunity

1017 Harrison St., MSC 5802
Voice/TDD: (540) 568-6991
Web site: http://www.jmu.edu/oeo/

The Office of Equal Opportunity promotes the practice of and adherence to the equal opportunity policies of James Madison University. Bringing diversity to JMU, the program assists in the identification and recruitment of qualified individuals who normally have been underrepresented in the university. It also sponsors workshops on various subjects such as sexual harassment, disabilities, affirmative action, etc. The Office of Equal Opportunity also provides a place where individuals who feel that they have been subjected to harassment or discrimination due to race, color, national origin, religion, gender, age, veteran status, political affiliation or disability can file a complaint for an impartial resolution. Inquires may be directed to the Office of Equal Opportunity.

Office of the Dean of Students

Taylor Hall, Room 300, MSC 3534
Phone: (540) 568-6468
Web site: http://www.jmu.edu/deanofstudents

Staff are committed to providing students with impartial, independent and confidential support regarding university policies, procedures and regulations. Specific types of assistance include:

- notifying professors of extended class absences.
- facilitating the resolution of student issues and concerns.
- providing direction to students on procedures and regulations.
- providing confidential, impartial facilitation of communication.
JMU Libraries

Carrier Library

Carrier Library Circulation
Phone: (540) 568-6150
Carrier Library Reference Desk Phone: (540) 568-6267
Web site: http://www.lib.jmu.edu

East Campus Library

Phone: (540) 568-2731
Web site: http://www.lib.jmu.edu

Music Library

Phone: (540) 568-6041
Web site: http://www.lib.jmu.edu/music

JMU Libraries, consisting of Carrier Library, East Campus Library and the Music Library and, support research, study and instruction in the use of information resources at JMU. The JMU Libraries house almost 700,000 volumes, including books, periodicals, and audiovisual materials; subscribes to nearly 13,000 journals; and offers access to growing collections of online books, journals, and media. The library Web site is an online gateway to the services and collections of the JMU Libraries. Through the Web site, users can search LEO, the library catalog, connect to approximately 400 electronic databases, and find subject guides highlighting the most important print and electronic sources in many subject areas. Services such as e-mail reference and Interlibrary Loan request forms are also available on the Web site. As an authorized U.S. Government Document Depository, the JMU Libraries provide access to thousands of selected online and print documents. JMU Libraries is a member of VIVA, the Virtual Library of Virginia, a statewide consortium that offers access to numerous online journals and databases.

Carrier Library and the East Campus Library each provide more than 100 personal computers in their public areas. In addition, most of the online resources on the library Web site can be accessed from any computer on campus, and those with current JMU electronic IDs can configure their browsers to access library resources from any remote location.

One of the JMU Libraries' principal goals is to provide students with lifelong learning skills that will enable them to find, use and evaluate information in all formats. Students learn basic information literacy skills through "Go for the Gold," a set of online self-instruction modules available on the library Web site. Information literacy skills in the major are addressed through instruction sessions offered in library classrooms. Reference librarians are available on a walk-up basis or by appointment to answer questions and assist students with research.

The liaison program links a librarian to each academic unit. Liaison librarians provide a variety of services, including library instruction for course-related activities, collection development and consultation with individual faculty members and students.

The Music Library serves the students and faculty members of the School of Music, as well as offering its specialized resources to the greater university community. The East Campus Library houses the science, technology and health sciences collections and provides study space for individuals and small groups, reading rooms, and open study areas with casual seating. It also includes a 24-hour study area with a secure entrance, a computer lab and coffee bar.
Media Resources

Phone: (540) 568-6802
Web site: http://www.lib.jmu.edu/media/

Media Resources in Carrier Library acquires commercial educational media in video, audio and computer software formats for instruction and study by faculty, staff and students. It also provides an online video collection for streaming to the JMU community. Faculty and staff can consult with media center staff to locate program items not available in the collections. The center can assist users with scheduling and recording satellite programming for academic needs. It also distributes selected campus-wide software such as Microsoft Office, SPSS, SAS, Mathematica, and other applications in coordination with IT Computing Support. Media Resources technical staff coordinate the development, installation and maintenance of technology systems in classrooms and many special facilities on campus. Media Resources also offers portable equipment such as laptops, projectors, digital cameras, camcorders and audio recorders for loan, as well as audio/video editing workstations for student projects. Staff provide user support for all installed and portable equipment, as well as repair services for non-computer media technology used on campus.

Office of Judicial Affairs

Frederikson Hall, Room C101, MSC 2901
Phone: (540) 568-6218
Web site: http://www.jmu.edu/judicial

The Office of Judicial Affairs is committed to promoting student learning, civic responsibility and, through partnerships, developing the necessary community for the university to best achieve its educational mission. Judicial Affairs also houses madison mediation and restorative justice programs. The purpose of these services is to provide an alternative way to deal with confrontation other than the normal judicial processes.

JMU Learning Centers

Wilson Hall, Room 105
Phone: (540) 568-2932
Fax: (540) 568-2926
Web site: http://www.jmu.edu/irc

JMU Learning Centers supports students, faculty, and staff through the following programs and services:

Communication Center

Wilson Hall, Room 417
Phone: (540) 568-6349
Fax: (540) 568-3450
Web site: http://www.jmu.edu/crc/

Our Speech program provides resources and assistance with oral communication projects to the JMU community and promotes students’ communication excellence in the areas of speech preparation and presentation, small group problem solving and interpersonal skills. Services include:

- Speech Preparation assistance
- Enhancement of speech delivery and style
- Communication Theory tutoring
- Speech anxiety reduction strategies
- Assistance with speech outlines and research
- PowerPoint creation and delivery techniques
English Language Learner Services

Wilson Hall, Room 415  
Phone: (540) 568-1759  
Fax: (540) 568-3450  
Web site: http://www.jmu.edu/esolservices

In addition to opportunities to work on academic skills in a cooperative environment, multilingual learners can seek consultation on such topics as:

- Writing
- Grammar
- Reading
- Pronunciation
- Listening
- Individual goals for improving English
- Cultural information

Science and Math Learning Center

Roop Hall, Room 200  
Phone: (540) 568-3379  
Fax: (540) 568-4818  
Web site: http://www.jmu.edu/smrc

The mission of the Science and Math Learning Center is to assist and reinforce student learning in first-year math and science courses.

Supplemental Instruction

Wilson Hall, Room 416  
Phone: (540) 568-6111  
Fax: (540) 568-7099  
Web site: http://www.jmu.edu/supinstruct

Supplemental Instruction (SI) features trained undergraduate students helping students successfully complete selected historically challenging courses. Students work together in regularly scheduled out-of-class study sessions to master course content and develop their organizational, study, and learning skills. SI typically offers out-of-class sessions. Check the SI Web site for a current list of supported courses.

University Writing Center

Wilson Hall, Room 417  
Phone: (540) 568-1759  
Fax: (540) 568-3450  
Web site: http://www.jmu.edu/uwc

The University Writing Center works directly with student and faculty writers, provides resources on writing strategies, and supports writing across campus. The center provides:

- Individualized writing consultations
- Online writing resources for students and faculty
- Computer lab and study space
- Faculty consultations for designing assignments and responding to student writing
Educational Computer Labs

Wilson Hall, 4th Floor
Statistics Computer Lab
Roop Hall, Room 200

Public Safety

Anthony-Seeger Hall, MSC 6302
Phone: (540) 568-6913
Web site: http://www.jmu.edu/pubsafety

The Office of Public Safety consists of law enforcement and safety services. The office supports and advances the educational purposes of the university through the provision of a safe and secure environment for learning, working and personal development.

Police

The university police are commissioned officers with comprehensive law enforcement powers. University police continually patrol JMU’s campus and facilities, providing full-service protection to the JMU campus community.

The Campus Police Cadet Program carefully screens and trains students to aid the university police. Cadets are on duty from 7 p.m. until 2 a.m. each weeknight and until 3 a.m. on weekends. Cadets are responsible for patrolling the campus and securing academic and administrative buildings each evening. In addition, they provide escort services to students walking across campus. When cadets are off duty, university police officers escort students as needed.

Safety

The university safety engineer is responsible for conducting safety surveys and inspections; investigating fires, hazardous material spills and other dangerous conditions and providing environmental and workplace safety and health awareness training.

Office of the Registrar

Warren Hall, Room 504, MSC 3528
Warren Hall, Room 300, MSC 3533
Phone: (540) 568-6281
Web site: http://www.jmu.edu/registrar/

The Office of the Registrar is responsible for the following activities:

- Add and drop registration procedures
- Athletic certification
- Class schedule preparation
- Commencement activities
- Degree audits
- Diploma issuance
- Enrollment verifications
- Student records
- Transfer credit evaluation
- Transcript issuance
For information regarding veterans' affairs and graduation, students should contact the Office of the Registrar on the fifth floor of Warren Hall or call (540) 568-6281.

**Office of Residence Life**

Huffman Hall, MSC 2401  
Phone: (540) 568-4663  
Web site: [http://www.jmu.edu/orl/](http://www.jmu.edu/orl/)

The Office of Residence Life oversees multiple functions related to living and learning at James Madison University. Offices and programs within the department focus on student learning, student development, and successful transitions throughout the university experience.

**Graduate Student Housing**

The university sponsors a limited number of efficiency apartments for upper-class and graduate students. Students interested in more information regarding university housing may contact the Office of Residence Life.

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<thead>
<tr>
<th>Office</th>
<th>Telephone Number</th>
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<tr>
<td>Business Operations</td>
<td>(540) 568-7576</td>
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<tr>
<td>Community Development</td>
<td>(540) 568-3501</td>
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<tr>
<td>Director's Office</td>
<td>(540) 568-6275</td>
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<tr>
<td>Housing Operations</td>
<td>(540) 568-4663</td>
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</tbody>
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**Student Government Association**

Taylor Hall, Room 203, JMU Box 3523  
Phone: (540) 568-6376  
Web site: [http://sga.jmu.edu/](http://sga.jmu.edu/)

Students, faculty and administration share the responsibility for governing JMU. They are represented on the University Council, on its commissions and on standing and special committees reporting to these bodies.

The Student Government Association collectively represents the university student population. SGA promotes the welfare of students by providing the medium through which students can actively voice their concerns, and by serving as a liaison between the students, faculty and administration at JMU.

**Student Handbook**


The student handbook contains a wealth of information about university policies and regulations, university facilities and student organizations.
University Health Center
University Health Center, MSC 7901
Phone: (540) 568-6178
Fax: (540) 568-7803
Web site: http://www.jmu.edu/healthctr/

The University Health Center partners with students to empower them to make informed choices by providing a holistic approach to student health, education, wellness and outreach services in a confidential, inclusive and respectful environment. The center is staffed by qualified, professional personnel, including physicians, nurse practitioners, physician assistants, registered nurses, medical assistants and licensed practical nurses who administer health care in a confidential and professional manner.

To be eligible for treatment, students must have a current, completed health record on file at the University Health Center. The Code of Virginia requires that all full-time students provide documentation of their immunizations.

The University Health Center sponsors the following programs:

Student Wellness and Outreach

Warren Campus Center, Room 404
Phone: (540) 568-2831

Student Wellness and Outreach (SWO) coordinates university-wide programs and speakers on various health topics including general wellness and nutrition, disordered eating, sexual assault prevention, sexual health, relationships, substance abuse, and stress management. The SWO staff includes counselors, certified health educators and a registered dietitian.

Student organizations and services include REACH peer educators, 1 in 4 Men's group, CARE, and the Lesbian, Gay, Bisexual, Transgender and Ally Education Program. A wellness resource library is available in Warren 403.

University Recreation

University Recreation Center
MSC 3901
Phone: (540) 568-8737
Web site: http://www.jmu.edu/recreation/

University Recreation (UREC) promotes and advances healthy lifestyles through participation opportunities, educational experiences and supportive services. Our qualified staff is committed to excellence and attentive to the developmental needs of our participants.

UREC is located near the JMU Convocation Center on the east side of campus. A valid JAC is needed to enter the building. Program areas include Adventure, Aquatics, Safety, Fitness, Nutrition, Group Fitness, Wellness, Intramural Sports, Informal Recreation, Sport Clubs, and Youth Programs. Online registration is available for educational programs, group fitness classes and intramural sports. Programs requiring fees can be registered for in person at UREC using FLEX.

UREC houses a multi-level fitness and wellness center with 140,000 square feet of activity space. Building highlights include a 33-foot climbing wall, seven racquetball courts, four basketball/volleyball courts, indoor track, cardio theatre, indoor pool/sauna/spa area, locker rooms, outdoor courtyard with sand volleyball, outdoor turf fields and group fitness/multipurpose studios. UREC also houses an equipment center where sports and camping/outdoor equipment can be checked out or rented.
University Unions
Taylor Hall, Room 205B, MSC 3501
Phone: (540) 568-3341
Web site: http://www.jmu.edu/universityunions

The University Unions Department reflects a broad range of programs, facilities and services created to build a sense of community for the campus as a whole. The facilities are the gathering places for the campus, with meeting rooms, assembly spaces, lounges and support services available. They are places where ideas come to life, learning is put into practice and the various constituencies of the campus find common ground.

University Unions is comprised of the following units:

The Dux Center
Taylor Hall, Room 102, MSC 3501
Phone: (540) 568-5901
Web site: http://info.jmu.edu/kijiji/dux.php

The Dux Center serves as a leadership clearing house for the university. The premier leadership program sponsored by the Dux Center is Kijiji Citizens of Influence. This is a three-year program that meets once a week during the fall and spring semesters. Students become more familiar with who they are, what their passions are, and how they can be a citizen of influence. In addition to sponsoring this unique leadership program, the Dux Center also strives to provide information about other leadership programs offered by departments and areas across campus.

Event Management
Madison Union Scheduling, Room 233, MSC 3501
Phone: (540) 568-6330

Festival Conference and Student Center Scheduling
Phone: (540) 568-1716
Web site: http://www.jmu.edu/events/

Event Management provides a comprehensive approach to the coordination of services necessary for campus events and coordination of scheduled meetings and conferences throughout the year.

Facilities Services
Madison Union, MSC 3501
Phone: (540) 568-5555
Festival Conference and Student Center, MSC 4201
Phone: (540) 568-1715

Four buildings house the programs and services which the University Unions provide for the JMU community. They are the Madison Union (Grafton-Stovall Theatre, Warren Hall and Taylor Hall) and Festival Conference & Student Center. Facilities Services address physical building, operations and information concerns in these spaces.
Fraternity/Sorority Life

Taylor Hall, Room 205B, MSC 3501
Phone: (540) 568-3341
Fax: (540) 568-6444
Web site: http://www.jmu.edu/fsl

The University Unions work with fraternities and sororities to foster cooperation and communication among the chapters, the university and the community. The staff advises the Inter-Fraternity and Panhellenic Councils and also works with the individual chapters in promoting leadership, involvement and service.

Office of Student Activities and Involvement

Taylor Hall, Room 205A, MSC 3501
Phone: (540) 568-8157
Fax: (540) 568-6444
Web site: http://www.jmu.edu/osai/

The Office of Student Activities and Involvement houses Student Organizations, Student Government, Mad4U, Make Your Mark on Madison Leadership Program and the University Program Board. The Office of Student Activities and Involvement provides a wide range of educational, social and cultural events, as well as support services for all JMU student clubs and organizations. Student Organization Night at the beginning of each semester offers an opportunity for all students to meet members of clubs, learn about organizations and discover how to become involved with them.

Taylor Down Under

Taylor Hall, Room 102, MSC 3501
Phone: (540) 568-7853

Taylor Down Under, located on the ground floor of Taylor Hall, is comprised of a lounge, the Corner Pocket Game Room and a coffee bar. The TDU lounge area was developed with the commuter student in mind but has become a popular hangout for all students. This area offers computers for student use, television, evening entertainment on the TDU Stage, comfortable seating and an information desk.

University Program Board

Taylor Hall, Room 234, MSC 3505
Phone: (540) 568-6217
Web site: http://upb.jmu.edu/

Campus entertainment is scheduled through the University Program Board, a student organization advised through the University Unions. Concerts, films, speakers, trips and numerous other activities designed to complement the educational mission of JMU are arranged by the UPB. The board also solicits collaborative programs with other student organizations, university departments and schools. Committees for which students may volunteer include film, special events, center stage, spirit and traditions, and spotlight sounds.
Withdrawal from the University
Office of the Dean of Students
Taylor Hall, Room 300, MSC 3534
Phone: (540) 568-6468

The Office of the Dean of Students assists students who are considering withdrawing from the university after the first three weeks of the semester. The student and staff member discuss personal, financial and academic implications of withdrawal. The staff member will provide and assist the student with the proper withdrawal application form.

Your Right to Know
http://www.jmu.edu/pubsafety/righttoknow.shtml

Your personal safety and the security of the campus community are of vital concern to James Madison University. A copy of the university's annual Harrisonburg (main U.S.) campus, Washington (D.C.) Internship Semesters plus London (UK), Antwerp (Belgium) and Florence (Italy) branch campus security reports are available upon request.

This report includes statistics for the most recent three-year period concerning reported crimes that occurred on campus, in certain off-campus buildings or property owned or controlled by James Madison University or affiliates, and on public property within or immediately adjacent to and accessible from the campus. The report also includes information regarding the law enforcement authority of the university police; policies concerning campus security, such as crime prevention, alcohol and drug use, sexual assault, state sex offender registry, missing person investigation procedures and the reporting of any crimes that may occur on the campus.

You can obtain a copy of any or all of these reports by contacting:

Office of Public Safety – Crime Prevention Unit
James Madison University, MSC 6302
Harrisonburg, VA 22807

You can request that a copy be mailed to you by calling (540) 568-6766/6769. This information is also available online by clicking on the "Main Campus" link on the "Your Right to Know – Annual Crime Reports" page located on http://www.jmu.edu/pubsafety/righttoknow.shtml.