Bank of America Chip and PIN card

1) Be sure to FIRST call 1-888-571-1000 on the front of your card to activate the card itself – when prompted for an account verification code enter 216 followed by your date of birth in the following format of mmddyy. (Example: 216000000)

2) Log into www.bofaml.com/globalcardaccess to register your PIN (if you ever forget your PIN number, you can log back into this site to retrieve it) At this time cardholders cannot customize their own PIN.

Please keep in mind cardholders at this time cannot customize their own PIN.

Please also keep in mind if you forget your PIN number and you have not registered, Bank of America cannot provide you with the number and your card will have to be closed and a new one will need to be opened again.
**User ID**: Create a USER ID

**Password**: Create a password (must be at least 8 digits)

Confirm Password: Enter password you just created

Follow the rest of the prompts and click submit
You will then be taken back to the original log in screen. Please then enter the user ID and password you created and click LOG IN. You will then be asked a security question.

- **Security Code**: Enter 3 digits from back side of card
- **Click Submit and be ready to write down the PIN number**

Your PIN will populate number by number. To view your PIN again, select the Back button and re-enter your Security Code.

Be sure to LOG OUT once complete – top right-hand corner.