

Installing Oracle Calendar Sync for Palm

This document explains what the system requirements are for the Oracle Calendar Sync for Palm. Instructions on how to install and uninstall this are also provided.

This document describes the procedures for installing this software:

This section contains the following topics:

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System Requirements for Installing Oracle Calendar Sync for Palm for Windows

Installing Oracle Calendar Sync for Palm for Windows

Item	Requirement
Operating Systems	<ul style="list-style-type: none">• Microsoft Windows 2000• Microsoft Windows Professional
Disk Space	75 MB
RAM	128 MB
Software	<p>Palm Desktop</p> <ul style="list-style-type: none">• 3.1 to 4.1.4 • Note: Later releases of Palm Desktop may be compatible, but were not certified at the time Oracle Calendar Sync 10.1.1 was released. <p>Microsoft .NET</p> <ul style="list-style-type: none">• Microsoft .NET Framework 1.1
Devices	The following devices (for Palm operating systems 4.1 to 5.4 inclusive) are certified for compatibility with Oracle Calendar Sync for Palm for Windows. Similar devices may also be compatible.

- Tungsten T • Tungsten T3 • Tungsten T5 • Zire 31
- Zire 72
- Treo 600
- Treo 650

Item	Requirement
	<ul style="list-style-type: none"> • Sony Clie PEG-TG50C

If you have a previous version of Oracle Calendar Sync installed, or if you are changing device, Oracle recommends that you perform a full synchronization before you install Oracle Calendar Sync for Palm for Windows.

1. Before you install Oracle Calendar Sync for Palm on your computer, verify that your Palm device is set to the correct date. An incorrect date leads to unexpected results when performing a synchronization.
2. [Download](#) and run `cal_syncpalm_win_XXXX.exe` file and follow the InstallShield instructions on the screen.
3. Select an installation type, Complete or Custom.

A Complete installation replaces the Date Book, To Do List, and Address conduits to synchronize with Oracle Calendar's Events, Tasks, and Address Book respectively.

In a Custom installation, there is no difference between **This feature will be installed on local hard drive** and **This feature, and all subfeatures, will be installed on local hard drive**. Select the conduits you want to install. For example, you can synchronize the Palm Date Book with Oracle Calendar while keeping your existing conduit settings for To Do List and Address so they can synchronize with the Palm desktop.

- **IMPORTANT: *WAIT*** for Oracle's user configuration window to open. When prompted, fill in the user data, click OK to dismiss the window. Then and **ONLY** then, click **Finish** to dismiss the installer.

Note: Depending on the speed of your PC, the user configuration screen may take several seconds to appear, all the while the installer's "Finish" screen is displayed. If you click "Finish" ***before*** the user configuration screen appears, the Oracle conduits may not appear in HotSync, or may be left in an unusable state.

- Enter the following Sign In settings in the Synchronization Settings dialog box:

1. User: enter your electronic ID (e-ID)

2. Password: enter your e-ID password (Note: you will have to update your password on your Palm device each time you change your e-ID password)
3. Server: enter **ocal.jmu.edu**
4. Node: Most server configurations do not require you to specify a node. However, if synchronization fails, view the message log.
 - Ensure that your device is in its cradle, then perform a synchronization. The first time you perform synchronization after installation, a full synchronization is performed.

Selecting Conduits for Synchronization

Use the Custom dialog box to view or change the HotSync Manager conduits and actions for each user name.

To select a conduit for synchronization:

1. To display the Custom dialog box, select Custom from the HotSync Manager menu.
2. Select a conduit from the list and click Change to select how you want to synchronize your Calendar, Tasks, and Contact information.

If you are using a recent Palm device, you may notice that the three conduits — Date Book, To Do List, and Address — are duplicated in the form of Calendar, Tasks, and Contacts. Choosing to synchronize two conduits with similar data produces an error. For example, you should not synchronize both Calendar and Date Book. You must disable one set of conduits (for example, Date Book, To Do List, and Address) before initiating the next synchronization.

Older Palm operating systems (for example, Palm OS 3.1-5.0) continue to synchronize their files with the Date Book, To Do List, and Address conduits. One device that uses this operating system is the Treo 600.

Newer Palm operating systems (for example, Palm OS 5.2 and later) synchronize their files with the Calendar, Tasks, and Contacts conduits. Devices that use these operating systems include Tungsten T, Tungsten T3, Zire 31, and Zire 72.

Access level mapping/syncing

It is important you understand the access level mapping which occurs when you sync. Review the table below for full details:

JMU Ocal -->	PDA -->	JMU OCal
Normal	Public	Normal
Confidential	Private	Personal

Personal	Private	Personal
Public	Public	Normal

Additional details are available from Oracle:

http://www.oracle.com/technology/products/cs/user_info/eudp/index.static.html

(Note: not all information is applicable to JMU's Oracle Calendar installation)

Calendar Sync Troubleshooting and FAQs are available here:

http://www.oracle.com/technology/products/cs/user_info/ocalendar/sync_client_index.html