



WebEx from a desktop or laptop

Before the Meeting

- ✓ **Install WebEx** software
 1. go to jmu.webex.com
 2. Select: Meeting center>Support>Downloads
 3. Select: WebEx Meeting Center Desktop App
 4. Use administrator credentials to install (if prompted)
- ✓ **Sound** – ensure you are connected
 1. Speakers/headset
 2. Microphone/headset

*A headset is recommended to prevent feedback
- ✓ **Video** – ensure you have connected a Web cam
- ✓ **Prepare** – shortly before the meeting
 1. choose a quiet place
 2. check computer equipment/connectivity
 3. silence other devices that might interrupt

Joining the Meeting

- ✓ Click the ***Join WebEx Meeting*** link that is in the invitation email or calendar entry
 1. opens in default browser window
 2. install WebEx plug-in if asked (if prompted)
 3. enter name and email address
 4. click ***Join***

In the Meeting

- ✓ **Enable audio**
 1. go to ***QuickStart*** tab at top left
 2. select ***More Options*** under the audio button
 3. click ***Call using Computer***
- ✓ **Enable video** – Click the camera icon next to your name in Participant Panel on the right
- ✓ Use **chat** to alert host to audio/video issues